

## Our Health Care Report Card

### Royal Columbian Hospital

Fiscal Period: FP02, 2023/24 - Ending May 25, 2023

| No  | Measure Name  | Time Frame           | Target | Actual | Status | Preferred Direction |
|---|---|----------------------|--------|--------|--------|---------------------|
| <b>QUALITY AND SAFETY</b>                   |   |                      |        |        |        |                     |
| 1   | In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence           | Apr 1 - May 25, 2023 | 4.5    | 0.7    | ●      | ↓                   |
| 2   | In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence | Apr 1 - May 25, 2023 | 5.5    | 3.1    | ●      | ↓                   |
| 3   | Hand Hygiene Compliance   | Apr 1 - May 25, 2023 | 80%    | 86.1%  | ●      | ↑                   |
| 4   | In-Hospital Sepsis Rate   | 2022/2023            | 3.8    | 3.5    | ●      | ↓                   |
| 5   | In-Hospital Acquired Delirium   | 2022/2023            | 7.3    | 18.8   | ◆      | ↓                   |
| 6   | In-Hospital Acquired Non-Aspiration Pneumonia                                   | 2022/2023            | 7.3    | 11.9   | ◆      | ↓                   |
| 7   | In-Hospital Acquired Urinary Tract Infection                                    | 2022/2023            | 10.0   | 13.6   | ◆      | ↓                   |
| 8   | Hospital Standardized Mortality Ratio   | Apr 1 - Dec 31, 2022 | 96     | 91     | ●      | ↓                   |
| <b>CAPACITY FOR CARE ACROSS ALL SECTORS</b> |   |                      |        |        |        |                     |
| 9   | Emergency Patients Admitted to Hospital Within 10 Hours                         | Apr 1 - May 25, 2023 | 65.0%  | 24.0%  | ◆      | ↑                   |
| 10  | Admitted Patients Waiting for Inpatient Bed Placement                           | Apr 1 - May 25, 2023 | 14.0   | 39.8   | ◆      | ↓                   |
| 11  | Patients Length of Stay Relative to Expected Length of Stay                     | Apr 1 - Jun 30, 2022 | 0.95   | 1.00   | ▲      | ↓                   |
| 12  | Long Stay Patients  | Apr 1 - May 25, 2023 | N/A    | 74.8   |        | ↓                   |
| 13  | Alternate Level of Care (ALC) Days  | 2022/2023            | 12.9%  | 6.3%   | ●      | ↓                   |
| 14  | Non-emergency Surgeries Completed Within 26 Weeks                               | Apr 1 - May 25, 2023 | 95%    | 97.1%  | ●      | ↑                   |
| 15  | Non-Emergency Surgeries Waiting Longer Than 26 Weeks                            | Apr 1 - May 25, 2023 | 22.8%  | 8.1%   | ●      | ↓                   |
| <b>STAFF</b>                                |   |                      |        |        |        |                     |
| 16  | Nursing and Allied Professional Sick Time                                       | Apr 1 - May 25, 2023 | 5.8%   | 6.2%   | ▲      | ↓                   |
| 17  | Nursing and Allied Professional Overtime  | Apr 1 - May 25, 2023 | 3.9%   | 8.8%   | ◆      | ↓                   |
| 18  | Lost Time Claims Rate   | Apr 1 - Dec 31, 2022 | 5.3    | 9.4    | ◆      | ↓                   |
| <b>BUDGET ACCOUNTABILITY</b>                |   |                      |        |        |        |                     |
| 19  | Budget Performance Ratio  | Apr 1 - May 25, 2023 | 1.000  | 1.114  | ◆      | ↓                   |

### New Westminster Community

|    |  |                      |       |       |   |   |
|----|--|----------------------|-------|-------|---|---|
| 1  | Worsened Pressure Ulcer in Long Term Care Facilities                       | Apr 1 - Dec 31, 2022 | 1.6%  | 1.7%  | ▲ | ↓ |
| 2  | Hospitalization Rates for Residents (Age 70+)                              | 2021/2022            | 213.7 | 227.5 | ▲ | ↓ |
| 3  | Hospital Readmission Rates Overall   | Apr 1 - Jun 30, 2022 | 10.0% | 9.1%  | ● | ↓ |
| 4  | Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) | Apr 1 - Jun 30, 2022 | 13.3% | 16.4% | ◆ | ↓ |
| 5  | Patients with Chronic Conditions Admitted to Hospital (Age 75+)            | Apr 1 - Jun 30, 2022 | 3,448 | 1,957 | ● | ↓ |
| 6  | Low Acuity Emergency Visits by Community                                   | Apr 1 - May 25, 2023 | 100.0 | 88.4  | ● | ↓ |
| 7  | Home Health Services Provided Within Benchmark Time                        | Apr 1 - May 25, 2023 | 50%   | 33.0% | ◆ | ↑ |
| 8  | Wait Time for Home Health Assessment (RAI-HC)                              | Apr 1 - May 25, 2023 | 30.0  | 4.1   | ● | ↓ |
| 9  | Admissions to Long Term Care within 30 Days                                | Apr 1 - May 25, 2023 | 75%   | 61.5% | ◆ | ↑ |
| 10 | Emergency Visits by Home Health Clients                                    | 2021/2022            | 75.8  | 85.9  | ◆ | ↓ |
| 11 | Emergency Visits by Long Term Care Clients                                 | 2021/2022            | 30.0  | 50.4  | ◆ | ↓ |

#### KPI Count By Status

|                      |   |    |
|----------------------|---|----|
| Meeting Target       | ● | 12 |
| Within 10% of Target | ▲ | 4  |
| Not Meeting Target   | ◆ | 13 |

#### Notes

All measures reported on YTD (Year-to-Date) basis