

## Our Health Care Report Card

### Ridge Meadows Hospital

Fiscal Period: FP09, 2023/24 - Ending Dec 07, 2023

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr 1 - Dec 07, 2023	3.3	3.0	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr 1 - Dec 07, 2023	3.8	3.3	●	↓
3	Hand Hygiene Compliance	Apr 1 - Dec 07, 2023	80%	85.6%	●	↑
4	In-Hospital Sepsis Rate	Apr 1 - Sep 14, 2023	1.5	2.8	◆	↓
5	In-Hospital Acquired Delirium	Apr 1 - Sep 14, 2023	4.2	6.9	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1 - Sep 14, 2023	4.9	8.1	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1 - Sep 14, 2023	7.8	24.3	◆	↓
8	Hospital Standardized Mortality Ratio	Apr 1 - Jun 30, 2023	98	105	▲	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr 1 - Dec 07, 2023	65.0%	20.1%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr 1 - Dec 07, 2023	9.0	14.6	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Dec 31, 2022	0.95	1.09	◆	↓
12	Long Stay Patients	Apr 1 - Dec 07, 2023	N/A	49.9		↓
13	Alternate Level of Care (ALC) Days	Apr 1 - Sep 14, 2023	12.9%	13.8%	▲	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr 1 - Dec 07, 2023	95%	96.3%	●	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr 1 - Dec 07, 2023	22.8%	10.1%	●	↓
<b>STAFF</b>						
16	Nursing and Allied Professional Sick Time	Apr 1 - Dec 07, 2023	5.8%	6.4%	▲	↓
17	Nursing and Allied Professional Overtime	Apr 1 - Dec 07, 2023	3.9%	11.4%	◆	↓
18	Lost Time Claims Rate	Apr 1 - Sep 30, 2023	5.3	8.8	◆	↓
<b>BUDGET ACCOUNTABILITY</b>						
19	Budget Performance Ratio	Apr 1 - Dec 07, 2023	1.000	1.178	◆	↓

### Maple Ridge Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr 1 - Sep 30, 2023	1.6%	4.0%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2022/2023	213.7	253.6	◆	↓
3	Hospital Readmission Rates Overall	Apr 1 - Dec 31, 2022	10.0%	9.9%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Dec 31, 2022	13.3%	15.5%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Dec 31, 2022	3,448	2,091	●	↓
6	Low Acuity Emergency Visits by Community	Apr 1 - Dec 07, 2023	100.0	111.3	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr 1 - Dec 07, 2023	50%	60.0%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr 1 - Dec 07, 2023	30.0	20.3	●	↓
9	Admissions to Long Term Care within 30 Days	Apr 1 - Dec 07, 2023	75%	61.8%	◆	↑
10	Emergency Visits by Home Health Clients	Dec2022-Nov2023	75.8	90.8	◆	↓
11	Emergency Visits by Long Term Care Clients	Dec2022-Nov2023	30.0	38.2	◆	↓

#### KPI Count By Status

Meeting Target	●	9
Within 10% of Target	▲	3
Not Meeting Target	◆	17

#### Notes

All measures reported on YTD (Year-to-Date) basis