

Our Health Care Report Card

Surrey Memorial Hospital

Fiscal Period: FP09, 2023/24 - Ending Dec 07, 2023

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr 1 - Dec 07, 2023	3.3	4.3	◆	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr 1 - Dec 07, 2023	3.8	3.8	●	↓
3	Hand Hygiene Compliance	Apr 1 - Dec 07, 2023	80%	89.8%	●	↑
4	In-Hospital Sepsis Rate	Apr 1 - Sep 14, 2023	3.8	5.3	◆	↓
5	In-Hospital Acquired Delirium	Apr 1 - Sep 14, 2023	7.3	11.2	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1 - Sep 14, 2023	7.3	12.1	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1 - Sep 14, 2023	10.0	17.5	◆	↓
8	Hospital Standardized Mortality Ratio	Apr 1 - Jun 30, 2023	98	101.8	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr 1 - Dec 07, 2023	65.0%	19.3%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr 1 - Dec 07, 2023	44.0	71.2	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Dec 31, 2022	0.95	1.06	◆	↓
12	Long Stay Patients	Apr 1 - Dec 07, 2023	N/A	137.7		↓
13	Alternate Level of Care (ALC) Days	Apr 1 - Sep 14, 2023	12.9%	8.6%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr 1 - Dec 07, 2023	95%	85.3%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr 1 - Dec 07, 2023	22.8%	27.9%	◆	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr 1 - Dec 07, 2023	5.8%	6.4%	◆	↓
17	Nursing and Allied Professional Overtime	Apr 1 - Dec 07, 2023	3.9%	10.1%	◆	↓
18	Lost Time Claims Rate	Apr 1 - Sep 30, 2023	5.3	8.1	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr 1 - Dec 07, 2023	1.000	1.087	▲	↓

Surrey Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr 1 - Sep 30, 2023	1.6%	2.8%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2022/2023	213.7	224.8	▲	↓
3	Hospital Readmission Rates Overall	Apr 1 - Dec 31, 2022	10.0%	10.1%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Dec 31, 2022	13.3%	15.8%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Dec 31, 2022	3,448	2,613	●	↓
6	Low Acuity Emergency Visits by Community	Apr 1 - Dec 07, 2023	100.0	116.8	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr 1 - Dec 07, 2023	50%	64.0%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr 1 - Dec 07, 2023	30.0	10.2	●	↓
9	Admissions to Long Term Care within 30 Days	Apr 1 - Dec 07, 2023	75%	57.9%	◆	↑
10	Emergency Visits by Home Health Clients	Dec2022-Nov2023	75.8	84.8	◆	↓
11	Emergency Visits by Long Term Care Clients	Dec2022-Nov2023	30.0	55.9	◆	↓

KPI Count By Status

Meeting Target	●	6
Within 10% of Target	▲	4
Not Meeting Target	◆	19

Notes

All measures reported on YTD (Year-to-Date) basis