Our Health Care Report Card

Langley Memorial Hospital

Fiscal Period: FP09, 2025/26 - Ending Dec 04, 2025

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
	QUALITY AND SAFETY					
1	In-Hospital *Clostridioides Difficile* Infection (CDI) Incidence	Apr 1 - Dec 04, 2025	*3.3*	*5.8*	◆	↓
2	In-Hospital Methicillin-Resistant *Staphylococcus aureus* (MRSA) Incidence	Apr 1 - Dec 04, 2025	*3.8*	*3.8*	△	↓
3	Hand Hygiene Compliance	Apr 1 - Dec 04, 2025	*80%*	*82.8%*	●	↑
4	In-Hospital Sepsis Rate	Apr 1 - Sep 11, 2025	*2.9*	*1.9*	●	↓
5	In-Hospital Acquired Delirium	Apr 1 - Sep 11, 2025	*6.9*	*6.6*	●	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1 - Sep 11, 2025	*6.8*	*8.7*	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1 - Sep 11, 2025	*10.0*	*17.4*	◆	↓
8	Hospital Standardized Mortality Ratio	2024/2025	*93*	*86*	●	↓
	CAPACITY FOR CARE ACROSS ALL SECTORS					
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr 1 - Dec 04, 2025	*65.0%*	*11.5%*	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr 1 - Dec 04, 2025	*9.0*	*39.1*	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	2024/2025	*0.95*	*1.12*	◆	↓
12	Overall Readmission Rates to Hospitals within 30 Days	2024/2025	*10.0*	*9.5*	●	↓
13	Long Stay Patients	Apr 1 - Dec 04, 2025	*N/A*	*58.4*		↓
14	Alternate Level of Care (ALC) Days	Apr 1 - Sep 11, 2025	*12.9%*	*15.4%*	◆	↓
15	Non-emergency Surgeries Completed Within 26 Weeks	Apr 1 - Dec 04, 2025	*95%*	*90.1%*	△	↑
16	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr 1 - Dec 04, 2025	*22.8%*	*13.9%*	●	↓
	STAFF					
17	Nursing and Allied Professional Sick Time	Apr 1 - Dec 04, 2025	*5.8%*	*5.9%*	△	↓
18	Nursing and Allied Professional Overtime	Apr 1 - Dec 04, 2025	*3.9%*	*12.6%*	◆	↓
19	Lost Time Claims Rate	Apr 1 - Sep 30, 2025	*5.3*	*6.2*	◆	↓
	BUDGET ACCOUNTABILITY					
20	Budget Performance Ratio	Apr 1 - Dec 04, 2025	*1.000*	*1.166*	◆	↓

Langley Community

1	Hospitalization Rates for Residents (Age 70+)	2024/2025	*213.7*	*230.5*	△	↓
2	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2024/2025	*13.3%*	*11.8%*	●	↓
3	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Dec 31, 2024	*3,448*	*2,690*	●	↓
4	Low Acuity Emergency Visits by Community	Apr 1 - Dec 04, 2025	*100.0*	*66.8*	●	↓
5	Home Health Services Provided Within Benchmark Time	Apr 1 - Dec 04, 2025	*50%*	*52.4%*	●	↑
6	Wait Time for Home Health Assessment (RAI-HC)	Apr 1 - Dec 04, 2025	*30.0*	*23.9*	●	↓
7	Admissions to Long Term Care within 30 Days	Apr 1 - Dec 04, 2025	*75%*	*63.5%*	◆	↑
8	Emergency Visits by Home Health Clients	Dec2024-Nov2025	*75.8*	*67.1*	●	↓

KPI Count By Status		
Meeting Target	●	12
Within 10% of Target	△	4
Not Meeting Target	◆	11

Notes

All measures reported on YTD (Year-to-Date) basis