Our Health Care Report Card

Royal Columbian Hospital

Fiscal Period: FP03, 2026/27 - Ending Jun 18, 2026

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
	QUALITY AND SAFETY					
1	In-Hospital Clostridioides Difficile Infection (CDI) Incidence	Apr 01 - Jun 18, 2026	3.3	1.3	●	↓
2	In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	Apr 01 - Jun 18, 2026	3.8	4.1	▲	↓
3	Hand Hygiene Compliance	Apr 01 - Jun 18, 2026	80.0%	81.0%	●	↑
4	In-Hospital Sepsis Rate	Apr 01 - Apr 23, 2026	3.8	1.8	●	↓
5	In-Hospital Acquired Delirium	Apr 01 - Apr 23, 2026	7.3	16.8	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 01 - Apr 23, 2026	7.3	8.7	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 01 - Apr 23, 2026	10.0	15.7	◆	↓
8	Hospital Standardized Mortality Ratio	2024/2025	93	103	◆	↓
	CAPACITY AND CARE ACROSS ALL SECTORS					
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr 01 - Jun 18, 2026	65.0%	22.3%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr 01 - Jun 18, 2026	14.0	56.8	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr 01 - Jun 30, 2025	0.95	1.06	◆	↓
12	Overall Readmission Rates to Hospitals within 30 Days	Apr 01 - Jun 30, 2025	10.0	9.0	●	↓
13	Long Stay Patients	Apr 01 - Jun 18, 2026	N/A	110.9		↓
14	Alternate Level of Care (ALC) Days	Apr 01 - Apr 23, 2026	12.9%	9.0%	●	↓
15	Non-emergency Surgeries Completed Within 26 Weeks	Apr 01 - Jun 18, 2026	95.0%	94.7%	▲	↑
16	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr 01 - Jun 18, 2026	22.8%	8.8%	●	↓
	STAFF					
17	Nursing and Allied Professional Sick Time	Apr 01 - May 21, 2026	5.8%	6.3%	▲	↓
18	Nursing and Allied Professional Overtime	Apr 01 - May 21, 2026	3.9%	8.6%	◆	↓
19	Lost Time Claims Rate	2025/2026	5.3	5.8	▲	↓
	BUDGET ACCOUNTABILITY					
20	Budget Performance Ratio	Apr 01 - May 21, 2026	1.000	1.036	▲	↓

New Westminster Community

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
1	Hospitalization Rates for Residents (Age 70+)	2025/2026	213.7	202.2	●	↓
2	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 01 - Jun 30, 2025	13.3%	13.1%	●	↓
3	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 01 - Jun 30, 2025	3,448	1,853	●	↓
4	Low Acuity Emergency Visits by Community	Apr 01 - Jun 18, 2026	100.0	61.1	●	↓
5	Home Health Services Provided Within Benchmark Time	Apr 01 - Jun 18, 2026	50.0%	35.8%	◆	↑
6	Wait Time for Home Health Assessment (RAI-HC)	Apr 01 - Jun 18, 2026	30.0	1.3	●	↓
7	Admissions to Long Term Care within 30 Days	Apr 01 - Jun 18, 2026	75.0%	47.8%	◆	↑
8	Emergency Visits by Home Health Clients	Jun 20, 2025 - Jun 18, 2026	75.8	87.5	◆	↓

Notes

All measures are reported on YTD (Year-to-Date) basis

KPI Count By Status

Meeting Target ●	*11*
Not meeting Target ◆	*11*
Within 10% of Target ▲	*5*