

## Our Health Care Report Card

### Fraser Canyon Hospital

Fiscal Period: FP01, 201920- Ending May 02, 2019

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr,2019	4.5	0.0	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr,2019	7.0	0.0	●	↓
3	Hand Hygiene Compliance	Apr,2019	80%	78.6%	▲	↑
4	In-Hospital Sepsis Rate	Apr2018-Feb2019	1.1	3.0	◆	↓
5	In-Hospital Acquired Delirium	Apr2018-Feb2019	1.8	0.0	●	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr2018-Feb2019	3.6	0.0	●	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr2018-Feb2019	5.7	2.8	●	↓
8	Hospital Standardized Mortality Ratio	Apr-Sep 2018	87	70.3	●	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr,2019	44.0%	54.8%	●	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr,2019	2.0	0.2	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Sep 2018	0.95	0.866	●	↓
12	Long Stay Patients	Apr,2019	N/A	1.7		↓
13	Alternate Level of Care (ALC) Days	Apr2018-Feb2019	10.0%	10.9%	▲	↓
<b>STAFF</b>						
14	Sick Time Rate	Apr,2019	5.0%	3.86%	●	↓
15	Overtime Rate	Apr,2019	2.8%	2.48%	●	↓
16	Lost Time Claims Rate	Oct-Dec 2018	5.4	16.3	◆	↓
<b>BUDGET ACCOUNTABILITY</b>						
17	Budget Performance Ratio	Apr,2019	1.000	0.950	●	↓

### Agassiz-Harrison Community

1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Dec 2018	2.0%	1.44%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2017/2018	257.7	244.6	●	↓
3	Hospital Readmission Rates Overall	Apr-Sep 2018	10.0%	8.3%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Jun 2018	12.0%	37.5%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Sep 2018	3,411	2,659	●	↓
6	Low Acuity Emergency Visits by Community	Apr,2019	102.7	206.7	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr,2019	50%	51.5%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr,2019	38.2	9.0	●	↓
9	Admissions to Residential Care within 30 Days	Apr,2019	75%	100.0%	●	↑
10	Emergency Visits by Home Health Clients	2018/2019	75.8	84.18	◆	↓
11	Emergency Visits by Residential Care Clients	2018/2019	30.0	36.71	◆	↓

### Hope Community

1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Dec 2018	2.0%	0.88%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2017/2018	257.7	287.2	◆	↓
3	Hospital Readmission Rates Overall	Apr-Sep 2018	10.0%	9.6%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Jun 2018	12.0%	16.7%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Sep 2018	3,411	3,317	●	↓
6	Low Acuity Emergency Visits by Community	Apr,2019	102.7	463.6	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr,2019	50%	62.5%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr,2019	38.2	15.4	●	↓
9	Admissions to Residential Care within 30 Days	Apr,2019	75%	100.0%	●	↑
10	Emergency Visits by Home Health Clients	2018/2019	75.8	163.23	◆	↓
11	Emergency Visits by Residential Care Clients	2018/2019	30.0	29.17	●	↓

#### KPI Count By Status

Meeting Target	●	26
Within 10% of Target	▲	2
Not Meeting Target	◆	10

#### Notes

All measures reported on YTD (Year-to-Date) basis