

Our Health Care Report Card

Langley Memorial Hospital

Fiscal Period: FP01, 201920- Ending May 02, 2019

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr,2019	4.5	7.5	◆	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr,2019	7.0	2.9	●	↓
3	Hand Hygiene Compliance	Apr,2019	80%	75.9%	▲	↑
4	In-Hospital Sepsis Rate	Apr2018-Feb2019	2.9	3.1	▲	↓
5	In-Hospital Acquired Delirium	Apr2018-Feb2019	6.9	6.9	●	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr2018-Feb2019	6.8	6.7	●	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr2018-Feb2019	10.0	15.0	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Sep 2018	87	76.3	●	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr,2019	44.0%	24.5%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr,2019	9.4	19.8	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Sep 2018	0.95	1.052	◆	↓
12	Long Stay Patients	Apr,2019	N/A	35.3		↓
13	Alternate Level of Care (ALC) Days	Apr2018-Feb2019	10.0%	19.5%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr,2019	95%	84.5%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr,2019	22.8%	13.5%	●	↓
STAFF						
16	Sick Time Rate	Apr,2019	5.0%	4.09%	●	↓
17	Overtime Rate	Apr,2019	2.8%	3.76%	◆	↓
18	Lost Time Claims Rate	Oct-Dec 2018	5.4	6.3	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr,2019	1.000	1.003	▲	↓

Langley Community

1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Dec 2018	2.0%	2.16%	▲	↓
2	Hospitalization Rates for Residents (Age 70+)	2017/2018	257.7	254.8	●	↓
3	Hospital Readmission Rates Overall	Apr-Sep 2018	10.0%	10.0%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Jun 2018	12.0%	16.9%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Sep 2018	3,411	3,230	●	↓
6	Low Acuity Emergency Visits by Community	Apr,2019	102.7	85.3	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr,2019	50%	50.7%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr,2019	38.2	28.0	●	↓
9	Admissions to Residential Care within 30 Days	Apr,2019	75%	85.2%	●	↑
10	Emergency Visits by Home Health Clients	2018/2019	75.8	83.82	◆	↓
11	Emergency Visits by Residential Care Clients	2018/2019	30.0	41.71	◆	↓

KPI Count By Status

Meeting Target	●	13
Within 10% of Target	▲	4
Not Meeting Target	◆	12

Notes

All measures reported on YTD (Year-to-Date) basis