



RECEIVED

JUN 05 2015

MAY 27 2015

1033114

Ms. Karen Matty
Board Chair
Fraser Health Authority
400 13450 102 Ave
Surrey BC V3T 0H1

Dear Ms. Matty:

Re: 2015/16 Health Authority Mandate Letter

British Columbians have come to expect high quality services delivered by the health authorities. In signing the 2015/16 health authority mandate letter, you and your Board of Directors are committing to continuing to lead and manage your organizations in the best interests of the Province and the citizens you serve.

Government is committed to delivering responsive and effective health services while ensuring value for the taxpayer. It is critical that health authorities operate as efficiently as possible, in order to ensure British Columbians are provided with services at the lowest cost possible. This requires constant focus on maintaining a cost-conscious and principled culture through the efficient delivery of services that stand the test of public scrutiny and help develop a prosperous economy in an environmentally sustainable manner. The foundation of this work is the government's commitment to controlling spending, balancing the budget and the collaborative relationship between the Ministry of Health and the health authorities.

As part of the commitment to fiscal responsibility and to ensure the best possible use of government resources, provincial public sector organizations, including health authorities, now operate under the *Taxpayer Accountability Principles* (attached). The principles are: cost consciousness (efficiency), accountability, appropriate compensation, service, respect and integrity. Through the implementation of the *Taxpayer Accountability Principles*, leadership teams in public sector organizations are leading a change to a cost-conscious public sector that strengthens cost management capabilities and fosters a principled culture of efficiency and accountability at all levels. This leadership includes implementing your organization's Code of Conduct, which contains conflict of interest provisions and post-employment restrictions. For further information, please see: <http://gov.bc.ca/crownaccountabilities>.

...2

In February 2014, the Ministry of Health published *Setting Priorities for the BC Health System*, which presents the strategic and operational priorities for the delivery of health services across the province. The plan is founded on a vision of achieving a sustainable health system that supports people to stay healthy and provides high quality publicly funded health care services that meet their needs when they are sick. The Ministry of Health has subsequently developed a series of policy papers that explicitly detail next steps towards implementation of health system strategic and operational priorities.

In alignment with *Setting Priorities for the BC Health System*, informed by the Ministry of Health policy papers, and within the annual budget allocation, the Fraser Health Authority is directed to take the following specific strategic priority actions for 2015/16:

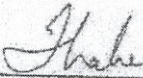
1. Deliver patient-centred services and care to shift the culture of health care from being disease-centred and provider-focused to being patient-centred.
2. Ensure the delivery of high quality and appropriate health services that best meets the assessed needs of your population in a fiscally sustainable manner.
 - Development of hospice space expansion to meet Government's goal of doubling hospice spaces in BC by 2020; and,
 - full implementation of the provincial mental health and addictions plan, *Healthy Minds, Healthy People*, including expansion of addiction spaces by 2017.
3. Manage the performance of your organization through continuous improvement across service and operational accountabilities.
4. Improve care for key patient populations and service delivery in cross sector priority areas that are critical to both quality and sustainability by:
 - improving access and service design for primary health care, home and community care, and residential care for those with high health care and support needs (e.g., complex chronic conditions, frail elderly, and moderate to severe mental illness and/or substance use issues) in order to reduce the flow of these populations into hospital;
 - achieving significant improvement in timely access to appropriate surgical treatments and procedures; and,
 - working with rural communities, including First Nations, to implement a renewed approach to providing quality health services across rural and remote areas.

These specific strategic priority actions and the *Taxpayer Accountability Principles* actions are to be included and integrated in your 2015/16 – 2017/18 service plan and your detailed service, operational and budget plan as directed by the Ministry of Health.

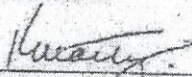
Please ensure all board members sign this 2015/16 mandate letter and that the signed letter is posted publicly on your organization's website by June 30, 2015.

The Ministry of Health is committed to further strengthening the collaborative relationship with the health authorities. This strong focus on two-way communication is intended to support and ensure a complete understanding of government directions, expectations, accountabilities and alignment with strategic priorities. As such, it is important that each of us advise the other in a timely manner of any issues that may materially affect the business of Fraser Health Authority and/or the interests of government, including information on any risks to achieving financial forecasts and performance targets.

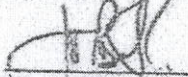
I look forward to continued success as we collectively work towards the strategic and operational priorities of the health sector.

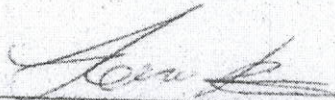

Honourable Terry Lake
Minister of Health

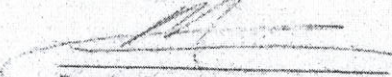
Date: May 27, 2015

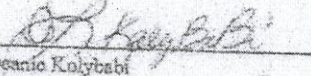

Karen Metty
Board Chair

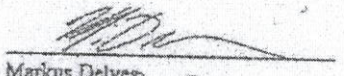
Date: June 10, 2015

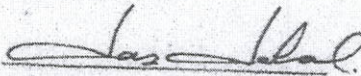

John Bethel
Board Member

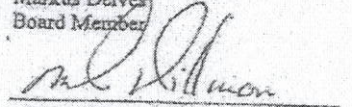

Tas (Tom) Hwan Kim
Board Member

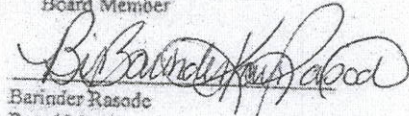

Beverley Brown
Board Member


Deanio Kolybabi
Board Member


Markus Delves
Board Member


Jns Johal
Board Member


Michael Hillman
Board Member


Barinder Rasode
Board Member

