

White Rock Health Services Community Profile

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Presented by:

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The communities we serve

- Residents and patients from White Rock, South Surrey and neighbouring communities
- Population of White Rock: 93,729
- Population of White Rock / South Surrey: 104,051
- Combined population is expected to increase to 142,828 by 2037
- An aging population (65+ years) will be 38,751 by 2037

Data sources:

Statistics Canada, 2016 census

BC Stats, People 2019 population projections tool



Who we are

- Peace Arch Hospital supported 53,191 emergency department visits and 7,838 individuals with overnight care.
 - Provided 156,055 home support hours to 1254 clients at home.
 - Supported almost 2,000 Mental Health and Substance Use patients in the emergency department, and another 2,000 in the community.
 - Provided homes to 1,290 individuals in long term care and assisted living.
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What we're proud of

- Partners in Care
 - Physician Engagement and Innovation
 - Patient Partners
 - Primary Care Collaboration
 - Community Actions and Resources Empowering Seniors (C.A.R.E.S.)
 - Foundation Partnership
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Our areas of focus

- Coordinating Care across Acute and Community
 - Improving Patient Outcomes
 - Primary Care Redesign
 - Emergency Department Expansion
 - Operating Room Redevelopment
 - Medical Device Reprocessing Department
 - Healthy Community
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Primary and Community Care

- Primary Care Network with Division of Family Practice
 - Primary Care Access Clinic
 - 94 Family Doctors and 6 Nurse Practitioners
 - 8.2% Unattached
 - Specialized Community Services Programs
 - Home Support Workers
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Healthier Community Partnership

- Community Action Team
 - Men in the Trades Videos
 - South Rock Mealtime Talks
 - Compassion Café
- Healthier Community Partnership
- Self-healing and caring community group





Patient-Centred Care

- Patient Experience surveys
 - Caring Hearts
 - Walk and Talk Program
 - Therapy Dogs
 - Dining Room Service
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White Rock Investments

- Peace Arch Foundation Lodge
- Operating Room, Emergency Department, and Medical Device Reprocessing Department Expansions
- New CT Scanner

Our Partnerships



**PEACE ARCH
HOSPITAL
FOUNDATION**

The heart of a healthy community





Thank you