

EVIDENCE SERVICE FACT SHEET

DEPARTMENT OF EVALUATION AND RESEARCH SERVICES

The **Evidence Service** brings together our existing services and expertise and adds a tailored facilitation process to assist Fraser Health leadership to obtain and use research evidence for planning, policy, and practice.

The **Evidence Service** provides targeted knowledge brokering support in conjunction with the evidence retrieval services already provided by our Library Services.

Existing services:

- Evidence Access (Fraser Health Library Services portals)
- Evidence Retrieval (Fraser Health Library Services + Canadian Agency for Drugs & Technology in Health [CADTH] + other partners)
- Evidence Assessment (DERS Research and Implementation Scientist + CADTH)

New Service:

- Focused knowledge translation (KT), evidence synthesis and exchange (BC SUPPORT Unit Fraser Centre)

HOW DOES THE EVIDENCE SERVICE WORK?

Step 1: Identify a Gap in Evidence

- You're a Fraser Health Leader and need evidence to make an informed decision about your strategic and operational priorities

Step 2: Contact our Knowledge Broker

- Contact Samar Hejazi for an initial consultation samar.hejazi@fraserhealth.ca
- This session will obtain information from you about: priority area(s), scope, context, timelines, sensitivities, and intent to engage patient or other experts

Step 3: Evidence Retrieval

- Our Knowledge Broker will initiate the evidence search strategy with our Library team
- Our Library team will work with external partners (e.g., the Canadian Agency for Drugs and Technology) to retrieve the best quality evidence for you
- Our Knowledge Broker will ensure that the evidence is customized to meet your needs

Step 4: Evidence Obtained

- Your Evidence Service package arrives in your selected format: fact sheet, slide deck presentation, 1-3 page summary
- You will meet with the Knowledge Broker for a final review and discussion of materials to ensure your needs have been met

ORIGINS OF EVIDENCE SERVICE: MINISTRY OF HEALTH PRIORITIES

The Ministry of Health Mandate Letter 2018-2019 maps out a number of key initiatives and priorities for health authorities to address, including the following objective:

“Support initiatives underway to increase the use of research evidence in policy, planning, and practice, including the Strategy for Patient-Oriented Research Support Unit and the Academic Health Sciences Network.”

In addition, in early 2018 the Ministry of Health launched their [Research and Knowledge Management Strategy](#) demonstrating how they are prioritizing the use of evidence in decision making. This strategy has inspired aspects of the Evidence Service.

GET IN TOUCH

Contact our Knowledge Translation Specialist to discuss your evidence and implementation needs:

Email: alia.januwalla@fraserhealth.ca

For more information about the Department of Evaluation and Research Services, click [here](#).

For Library Services, click [here](#).