

## **IC2:0400 Education of Residents, Visitors and Volunteers**

### **1.0 PURPOSE**

To inform and educate residents, families, visitors and volunteers about their role in providing safety for all infection control principals.

- prevent the introduction and spread of infections within the facility
- increase their understanding of the nature of a resident's infectious disease and the precautions being taken
- understanding precautions required during outbreaks

### **2.0 GUIDELINES**

- 2.1 The Infection Control Committee or designate should identify appropriate infection control topics for education of residents, families, volunteers and others and determine the appropriate forum and educator.
- 2.2 The educator should structure the education according to the recipient's cognition and ability to comply and provide emotional support as required.
- 2.3 The educator should document the education as per facility standard.
- 2.4 Appropriate signage and instructions for hand hygiene and during outbreaks should be readily visible and easy to understand for residents, families, volunteers and others.
- 2.5 Education resource materials may be requested from Public Health and/or the Infection Prevention and Control Consultant, Residential Care and Assisted Living Program.