

## Tool 2: Contacting Public Health (PH) & Infection Prevention and Control (IPC)

**Public Health** is available for all Long-Term Care Communities within the Fraser Health area (FH own and operated, affiliated, and private pay long-term care sites). PH will follow up with the site and work with you, in consultation with the Medical Health Officer (MHO), to ensure appropriate steps are taken to bring the cases under control quickly. The MHO or CD PHN will notify others by sending the Respiratory Illness Outbreak Notification (RION) if an outbreak on a unit/Care Community is declared by the MHO

### Public Health

**Contact Public Health Monday – Friday 0830-1630** (see box below for after hours/weekends and STAT holidays)

- First Case at the Care community,
  - Email password protected Tool 27 to
    - [Covidintakehub@fraserhealth.ca](mailto:Covidintakehub@fraserhealth.ca)
  - Copy to:
    - [CDPHNs@fraserhealth.ca](mailto:CDPHNs@fraserhealth.ca)
    - Care community DOC or delegate
  - Email subject line: *Care community name, affected units, pathogen(s)*
  - Refer to [Tips to Completing and Sending Tool 27 -Resident Illness Reporting and Tracking form](#)
  - Call PH as needed for support or questions.
- Subsequent Cases
  - Send in tool 27 by email every day
  - Call PH as needed for support or questions.

After hours/weekends/STAT holidays: The care community is to contact the MHO on call at: 604-527-4806 if:

- The care community with no influenza outbreaks has a new resident influenza case or
- The care community has two or more resident influenza cases and meet the influenza outbreak definition or
- The care community has concerns about the severity or the rate of increase in respiratory illness cases in their community

### Infection Prevention and Control (IPC)

Community Infection Prevention and Control Practitioners (IPC) are available to support Fraser Health Owned and Operated LTC and Affiliate communities when viral respiratory illness occurs. Sites should engage with their IPC practitioner routinely. **Contact Infection Prevention and Control by emailing** [askIPCcommunity@fraserhealth.ca](mailto:askIPCcommunity@fraserhealth.ca)