

## Fraser Health Assisted Living Terms of Service

Moving to a new home can be both exciting and stressful. It is important that you have as much information as you need to make an informed choice prior to moving into Assisted Living. Fraser Health (FH) wants your experience to be positive. If you do move in, we will continue to be in contact with you throughout your tenancy.

### **Did you know?**

There are policy and legislative requirements for Assisted Living set out by the BC Ministry of Health. This means both Assisted Living providers and FH must have policies and procedures in place. The Assisted Living Registrar also has regulations, and if residents or families have a concern, they can contact the Registrar to investigate the complaint.

Before you move in, we will review these Terms of Services that outline what is expected of all clients living in Assisted Living. An Assisted Living Fraser Health Professional can answer any of your questions to ensure you understand the expectations as described below. You will be asked to sign this document and a copy will be provided to you.

### **If you are accepted to move into Assisted Living, you agree to:**

- 1) Be responsible for your own health and well-being to the greatest degree possible and participate in decisions about your care, including your personal service plan. You will be expected to sign your personal service plan.
- 2) Participate in all aspects of your personal service plan (for example: the meal program and personal care) to make sure that Assisted Living continues to be a suitable place for you to live.
- 3) Meet with the AL Staff and your FH Assisted Living Professional to review your personal service plan regularly and as needed to ensure we are safely meeting your care needs.
- 4) Pay your Assisted Living tenant rate as calculated using your income tax information.
- 5) File an income tax return to the Canada Revenue Agency each year. You will be required to pay the maximum rate if you do not file a tax return.
- 6) Not be away from your suite for personal reasons (excluding hospitalizations) for more than 30 days in a calendar year, unless approved by FH in advance. If you are, you may be required to pay the full, unsubsidized cost for any unapproved period.

PARIS ID(s): \_\_\_\_\_ / \_\_\_\_\_

- 7) If applicable: Move to other housing within 6 months if your spouse moves out and you are not eligible for Assisted Living.
- 8) Work with the AL Staff to develop a transition plan to find alternate living arrangements and move out if:
  - Your needs and capabilities change such that you require care or are no longer allowed to reside in the AL site
  - You no longer require AL services or the AL services can't meet your needs
- 9) Move out of your subsidized suite if you are not meeting the Fraser Health Terms of Service as outlined in this document.

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I have read through and agree to these Terms. I also understand that my Assisted Living Provider and members of my health care team will receive information necessary for my ongoing care and service delivery.

Client Name	Client/Representative Signature	Date
Spouse/Family Member Name	Spouse/Family Member Signature	Date
AL Fraser Health Professional Name	AL Fraser Health Professional Signature	Date
AL Provider Representative Name	AL Provider Representative Signature	Date