

## Welcome to the Fraser Health Embrace Clinic Flu Shot & Pap Test Appointment Booking Site

### Collecting your personal information:

Jane App is not an application owned by Fraser Health Authority nor is it a Fraser Health website. However, to use this on line booking system to view and book available appointments and book an appointment through Jane App, you will need to provide the following personal information:

- First name
- Preferred name
- Last name
- Date of Birth
- PHN
- Phone
- Email address

We collect, use and share your personal information under the primary authority of the BC *Freedom of Information and Protection of Privacy Act* ("FIPPA") and the Public Health Act.

Your information may be entered into our electronic health information systems to assist authorized persons in quickly accessing pertinent information wherever you may be receiving care or services.

### How will my personal information be used?

Your personal information will be used to book and confirm your appointment. It may also be used for the following reasons:

- to keep in contact with you about your health care
- to provide ongoing health care and support
- to help us plan, monitor, maintain and improve our care and services and to conduct research with consent or where permitted by law
- to analyze, manage and control disease outbreaks and monitor overall public health
- as otherwise authorized by FIPPA

**Who will have access to my personal information?** Fraser Health staff at Embrace Clinic where you have booked your appointment will have access to your information. Other Fraser Health staff may see your appointment information but may only access your information should they become health care providers who are directly involved in your care.

**Where will my personal information be stored?** Your personal information will be stored on secure servers located in Canada.

**How long will my personal information be stored?** The personal information you provide will be stored on Jane App servers as long as Embrace Clinic has their Jane App Account.

**Email or Text appointment confirmation and reminders?** You may have the option to receive email or text appointment confirmations and reminders. If you select either of these options, please review the digital communications risks found here [FH Virtual Health - Risk of Digital Communications](#).

### For More Information

If you have any questions about this the information above or the protection of your personal information, please contact the Fraser Health Information Privacy Office: 604-953-5015 x767070 or [privacy@fraserhealth.ca](mailto:privacy@fraserhealth.ca) .