



2024 SIGNIFIES THE LAUNCH OF THE CARE COMMUNITY **AWARDS!** THESE AWARDS WERE ESTABLISHED TO RECOGNIZE INDIVIDUALS WHO EXHIBIT EXEMPLARY **CONTRIBUTIONS TO** IMPROVE THE QUALITY OF LIFE FOR CARE COMMUNITY RESIDENTS, WHILE EMBODYING THE **VALUES OF** COMFORT, CARING, AND CONNECTION.

### FRASER NORTH AWARD WINNERS

## Dr. Martin MILEWSKI

Care Community Medical Director Site Director General Practitioner Lead Most Responsible Physician Maple Ridge Seniors Village, Holyrood, Baillie House

With an honest and straightforward approach, he has tackled resident care gaps and been an advocate for our vulnerable seniors in a complex and underfunded system since 1983!

Dr. Milewski does not easily take "no" for an answer when he advocates for residents and families, and he pushes the care team to provide competent, compassionate care to all.

Dr. Milewski's empathetic and person-centered approach has fostered a profound sense of trust and reassurance among residents and their families. His genuine concern for the well-being of each resident has created an environment that extends beyond the medical realm.

He has been a mentor to all of us, always available and willing to share his time and his wisdom in the management of complicated issues, both medical, social, or otherwise!

Dr. Milewski's exemplary contributions have not only elevated the standards of care within our care communities but have also set a benchmark for the broader medical community.



Occupational Therapist Chenchenstway

Mansur's passion has made an impact in long term care homes, serving the adult and elderly population as an Occupational Therapist. This is where his heart is, working full time with the residents.



AgeCare Royal City Manor

DeeDee's compassion for families and residents is so lovely to witness and learn from. Her "come along side" approach with staff is beautiful to see, even with the tough conversations. Her emotional connection to the home is a beautiful trait and her human side is refreshing and shows her true character.

She see's no situation as dire or exhausting but just an opportunity to improve our services. She welcomes visitors/inspectors with the positive attitude that we show as we live. We always have room to grow so lets be true to our actions. Everyday I am grateful to get to come to work with such a notable person.

# FRASER NORTH HONOURABLE MENTIONS

## Tanya VIERA

Director of Care Nicola Lodge

Tanya is a staunch advocate for resident-centered care. She recognizes that each resident is unique, with their own set of preferences, interests, and needs. By placing the resident at the center of every decision, Tanya ensures that care is not only effective but also deeply meaningful.

## Dr. Michael GOLDBERGER

Most Responsible Physician Cascade Gardens

Since 1975, he has provided medical care to the residents of Finnish Manor, now Cascade Gardens. He has provided compassion, leadership, education, medical and emotional care to countless people.

He has been a constant presence to all of us in times of good as well as bad, especially during COVID, where he advocated for the care community and was a source of strength during a tragic time where we lost many residents.

Dr. Michael Goldberger embodies all of what a physician should be, and he is an asset to Cascade Gardens.

### SHATKIN

Executive Assistant to Fairhaven Funding Coordinator
Staff Liaison for Family Council
Fair Haven Care Community

Anne's dedication to the Fair Haven organization is truly exemplary, Anne actively supports our residents' Family Council, by organizing meetings and arranging presentations. Her efforts go beyond mere logistics; she fosters an environment where families can actively engage, share experiences, and collectively contribute to the well-being of their loved ones living in care.

Anne has transformed the newsletter into a platform that not only disseminates essential information but also captures and celebrates the unique stories of residents, fostering a sense of community and shared experiences. Anne's commitment to resident stories extends beyond the newsletter as she tirelessly works to highlight these narratives in various forums.



## FRASER SOUTH AWARD WINNERS



Nurse Practitioner
Mountainview Manor

Heather goes the extra mile unabashedly advocating for positive change that will improve the quality of life for our residents and will benefit care delivery.

She strives to address the "big issues" such as hospital transfers, advance care planning, communication gaps, and limited resources.

She does this through respectful, measured dialogue. Heather successfully navigates the difficult relationships that we all experience.

Our frail complex seniors and their loved ones benefit indirectly and directly through her consistently reassuring presence, ability to connect, and conscientious approach. My colleagues and I are deeply grateful for Heather's contribution.

Her example bolsters our motivation to continue caring for our residents and reducing the suffering inherent in this beautiful but very challenging work.

Heather epitomizes the qualities of an outstanding healthcare professional



She has supported the recreation department in offering creative programs such as adding the car show and advocating to purchase new and exciting equipment such as a wheelchair bike, virtual reality goggles and a telerobot.

She is constantly advocating for the residents, their families and the staff onsite to ensure we all have the best care and resources possible. Her compassionate and empathetic manner is evident in all of her interactions. She is a very engaged manager and leads her team with curiosity and respect.



Resident Care Aide
Chartwell Crescent Gardens

Joanne started working with us 24 years ago, she is a role model to many, she is thorough, gentle, kind and works with her whole heart. Many residents with advanced psychological limitations, know her by her name. She knows how to gently redirect, convincing residents to accept care and is able to calm residents down during any behavior emergencies

# FRASER SOUTH HONOURABLE MENTIONS

### JASMINE METZNER

### Assistant Director of Care Kinsmen Lodge

Jasmine advocates for the rights and choices of our Elders, ensuring that the Elders have autonomy and are respected in decision-making processes related to their care. This advocacy is crucial for upholding the Resident's Bill of Rights and overall quality of life.

## ADINA BU

### Clinical Resource Nurse Kinsmen Lodge

Adina's commitment to resident well-being is evident in every aspect of her work. She goes above and beyond to ensure that residents receive the highest quality of care, always advocating for their needs and ensuring that best practices are implemented.

In times of crisis or unexpected events, Adina's ability to problem solve and take decisive actions have been invaluable in guiding our team through challenging situations and ensuring the well-being or our residents and staff remains paramount.

## FRASER EAST AWARD WINNERS



Care Community Medical Director

Eden Care Centre

Outstanding communication between team and families, available always, supportive, knowledgeable, caring.

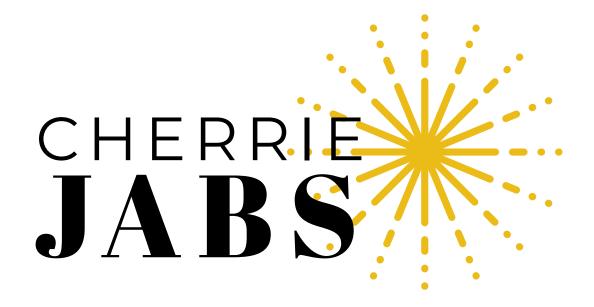
Dr. Donnelly swiftly helped to support another Care Community after the unexected passing of her colleague. Her primary concern was to guarantee continuity of care for both the residents and support for the staff during this challengeing period.



Director of Care Tabor Home Society

Myrna played a critical role in transitioning Tabor Village through the Pandemic. Tabor Village was hit hard and as DOC, Myrna had to navigate the complexities and unknowns of a viral infectious disease that affected staff, residents, and our community indiscriminately.

Along with a few other brave warriors, Myrna was one of the few leaders who chose to stay and steer the organization through a time that can be described as nothing short of historic.

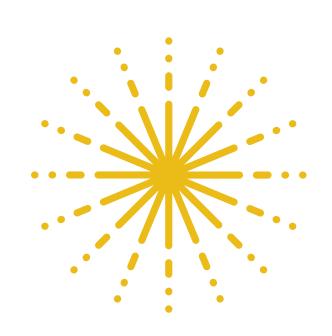


### Resident Care Aide Valleyhaven

When Cherrie starts her shift, she places individualized place cards at the resident dining room tables telling them to have a good day or how special they are. Her care is always person-centered, as she has the residents' wants and wishes top of mind always.

I have seen many excellent healthcare aides. However, Cherrie is extraordinary and I would be delighted if she was caring for my loved ones.

Cherrie is the epitome of what person-centred care looks like and we appreciate her care and compassion for the residents at Valleyhaven.



# FRASER SOUTH HONOURABLE MENTIONS

## SHANNON EDIGER

### Clinical Manager Cottage Worthington

Shannon started working at Cottage and Worthington in her very first clinical manger position in January 2020, right when the pandemic started before she can finish her new manager orientation pathway she had to step into her role with very high expectations.

She graciously lead the team during our most difficult time period. Shannon has great passion for elderly care and is a strong advocator for their quality of care, she is one the best managers I've worked with in the past 15 years of my long term care service.

### SANDEED SANDER SANDEED SANDEED

#### Resident Care Aide The Residence in Mission

Sandeep is a very hard worker as we see her doing things way beyond her job description. She is a very respectful person and staff are always glad to work with her.

My reason for nominating her is to give her recognition for what she is doing in every day to improve residents lives each and every day.

## Jaswinder BAINS

#### Resident Care Aide The Residence in Mission

She is a wonderful advocate, understanding and patient, compassionate co-worker.

Goes above and beyond to help our residents and staff members. Jash is a pleasure to work with.

## AZITA BABAI

### Director of Care The Mayfair

Azita is very welcoming and accommodating and always has a positive attitude and welcoming smile.

Families and other coworkers I have spoken to, speak very highly of her leadership and dedication to better her care community. She is always putting the best interest of her residents first and willing to be educated to accommodate those that wish to live at her care community. She is a pleasure to work with.

