

## Guidance Document for Providing QAR Feedback




Please see the attached QAR tools for LTC and AL and consider the following when providing feedback:

1. Please use the comment function to provide feedback.
2. The QAR uses the Donabedian model as a quality framework to review and measure quality through the lens of three domains: structures, processes and outcomes. This framework will remain unchanged.
3. The QAR includes seven dimensions as defined by The BC Health Quality Matrix: Respect, Safety, Accessibility, Appropriateness, Effectiveness, Equity, and Efficiency. These dimensions will remain unchanged.
4. The QAR aligns with Fraser Health's LTC and AL strategic plan and vision.
5. The QAR has a Table of Contents, Background, and additional information prior to the start of the review on page 6.
6. The tool is divided into sections (as they relate to the seven dimensions) and it may be simpler to provide feedback per section. Invitations to meetings to review feedback will be organized by section. Additionally, you may choose to provide feedback on one or two sections only.
7. Please provide feedback on the tool (middle column) where the questions or statements are in **RED**; they align with the structures, processes, and outcomes in the boxes below them.
8. Deadline for written feedback is **November 22, 2024**.
9. Meeting invites to review specific dimensions or sections of the tool will commence the week of November 25, 2024. Invites to follow.
10. Please share this with members of your leadership team or any other team member involved in the QAR process to provide feedback.
11. Please send feedback to [QP@fraserhealth.ca](mailto:QP@fraserhealth.ca) with QAR Feedback in the subject line.




Thank you for your contribution to the QAR tool for 2025.

Additional information:

### How can we use the QAR data?

-  To identify strengths within the Care Community.
-  To identify potential gaps in quality.
-  To identify local quality improvement projects.

### How aggregate anonymous QAR regional data can be used:

-  Where large % quality gaps are identified from across the region, the LTC AL QAR data quality team (comprised of subject experts, affiliate care leaders and FH QP members) may create proposals advocating to the LTC Network for additional strategic focus, resources and/or projects.
-  The LTC AL QAR quality team may create proposals that encourage and enable the LTC Network to advocate to the MoH for change.
-  Aggregate data will be reviewed by FH LTC AL regional managers, directors and the executive director.