

Keeping You Informed

Temporary Rate Reduction Requests for Medical Equipment for Residents in a Long-Term Care Community

What's happening?

- The process for submitting nine quotes for temporary rate reductions for medical equipment has changed effective immediately. The new process is:
 1. **Occupational Therapist (OT)/Physiotherapist (PT) will obtain a single quote for either purchase or rental of required equipment.** The OT/PT will complete their clinical assessment and will work in collaboration with the resident/family to obtain the most cost-effective quote with considerations about rent-to-own options.
 2. **OT/PT will make the decision for rental vs. purchase of required equipment.** By providing either a purchase or rental quote, the OT/PT is the decision maker based on the resident's best interest.
 3. **Submit OT/PT Clinical Assessment, (1) Quote, and supporting financial documentation for a temporary rate reduction to your site's Financial Administrator.** The Financial Administrator will process the request for the Temporary Rate Reduction for Medical Equipment once required documents are received.

How this may affect you?

- This change may affect anyone assisting long-term care residents with the temporary rate reduction process.
- Please ensure this is communicated to your care communities Social Workers and Occupational Therapists/Physiotherapists for awareness.

Questions?

Please contact your site's Financial Administrator or connect with Shannon Uppal at Shannon.uppal@fraserhealth.ca or 604-542-3157.