

Keeping you informed

Introducing new Long-Term Care Virtual Physician Service

What's happening?

- Effective June 20th, 2024, the LTC Virtual Physician model is being introduced to care communities following a successful pilot.
- The LTC Virtual Physician Service provides temporary support to Fraser Health-owned and operated and affiliated long-term care communities impacted by physician shortages.
- The service aims to improve timely access to physician services for new residents transitioning into a care community where residents do not have a most responsible physician (MRP). As well, this service will provide assistance with unexpected physician vacancies for existing LTC residents.
- It leverages virtual technologies to provide remote consultations and assessments to LTC communities including staff and residents.

How this may affect you?

- LTC communities expecting physician vacancies can now apply through the established application process with specified criteria.
- The LTC Virtual physician team will review applications and collaborate with the care communities to support their needs.
- The virtual physician will be available for consultations, assessments and weekly rounds with clinical care staff and residents/families during daytime hours (Monday through Friday) via secure communication channels (phone, fax, video calls and text.)
- After-hours and weekend physician coverage will be maintained by the local Division of Family Practice Long-Term Care Initiative.

Questions?

For information about the LTC Virtual Physician Service and application details, please contact LTCVirtualMRP@fraserhealth.ca