## **Communication Update**



## Sent on behalf of the Fraser Health Integrated Long-Term Care and Assisted Living Services

April 25th, 2024

## \*NEW\* Management of Swallowing Difficulties - LTC - Decision support tool (DST)

- The new DST will outline the strategies and tools to be utilized by the interprofessional team to identify
  and safely manage swallowing difficulties and dysphagia in the long-term care (LTC) setting and
  support person-centred care. Some of the tools included are:
  - Swallowing Difficulties Assessment Management and Documentation Tool: This tool's purpose is to assist with the assessment, management of residents with swallowing concerns by documenting initial findings, safe swallowing strategies that have been implemented and for documentation of ongoing management.
  - Swallowing Difficulties Monitoring Tool: This tool is used to record observed signs and symptoms of swallowing difficulties during mealtimes. Any staff member observing or assisting the resident eating can complete this form.
- The DST will be released on May 1<sup>st</sup> and Webinars will be hosted May 3<sup>rd</sup> and May 7<sup>th</sup> from 1300-1400. Invitation to webinars will follow.
- Please sees attached KYI for more information and who to contact for any questions.

## \*NEW\* LTC Resident Satisfaction Surveys

- The LTC Resident Satisfaction Survey is continuing for Quarter 1 for LTC care communities in Fraser Health.
- Approximately 20 care communities will be surveyed this quarter in May/June and every care community will be surveyed once per year.
- Please see attached KYI for more details.
- The team will send you posters in advance. Please ensure that the posters you receive are advertised and posted in common areas. Also please keep the posters for future use.
- If you have any questions, please contact Raymi Komal, Project Leader, LTC/AL: raymi.komal@fraserhealth.ca