

## Sent on behalf of the Fraser Health Integrated Long-Term Care and Assisted Living Services

### **\*UPDATE\*** Reporting Respiratory Illnesses to Public health (COVID, Influenza or other Respiratory Illnesses)

- Public health is returning to pre-pandemic follow up practice. Below is a summary of the changes that are occurring:
- Care communities are being requested to send in all Tools via Cerberus. If you do not have a Cerberus account or are having any issues with Cerberus, please contact [COVIDINTAKEHUB@fraserhealth.ca](mailto:COVIDINTAKEHUB@fraserhealth.ca) and they will assist you in walking through the steps, troubleshooting or getting set up with Cerberus.
- There is a guide to using Cerberus that is being updated and will be posted to the [Respiratory outbreaks \(RI toolkit\) - Fraser Health Authority](#) and is linked in the checklists
- The Public Health fax number is being removed from Tools 27/28
- Calls or questions will be directed to the Communicable Disease Public Health nursing team at 604-507-5471 (Mon-Fri 0830-16:30) excluding STATs
- Weekend/after hours/STAT follow up
  - Care Communities with concerns about increased respiratory illness or meeting outbreak criteria or new influenza case(s), Care community is to contact the Medical Health Officer on Call at 604-527--4806
- Facilities on Enhanced Monitoring with Public Health Support will be offered daily nursing follow up Mon -Fri excluding STATs
- Care communities are requested to continue to send in their Tool 27 daily (7 days a week)
- The Respiratory Outbreaks (RI toolkit) guidance document and individual tools/checklists, has been updated with these changes and posted to the Fraser Health External Website at the following location [Respiratory outbreaks \(RI toolkit\) - Fraser Health Authority](#)

### **\*REMINDER\*** Fraser Health Unifying Clinical Information (UCI) Access for LTC/AL Affiliates

- UCI viewer offers care providers within the Fraser Health geographic region access to patients' Clinical acute and community health information to facilitate direct patient care.
- All UCI Users are required to sign new Confidentiality Agreement each year and are reminded to access only clinical patient information as per agreement.
- If you have any questions or for on-going UCI Access challenges/Concerns - Please email: [uci.useraccess@fraserhealth.ca](mailto:uci.useraccess@fraserhealth.ca) for LTC UCI team or directly to UCI Team at [UCI@fraserhealth.ca](mailto:UCI@fraserhealth.ca)
- When contacting Service desk at 604-585 5544, identify yourself as a Contractor and complete self-verification using your answers to the Authentication questions.
- Please reach out to Stephanie Costelo at [stephaniekith.costelo@fraserhealth.ca](mailto:stephaniekith.costelo@fraserhealth.ca) for AL UCI access and concerns.