

# BC INFORM (Improving Nursing home care through Feedback On performance data) Cohort II

## What's happening?

Michael Smith Health Research BC in collaboration with BC's five regional health authorities, the BC Long Term Care Quality Initiative (LTC-QI) team are inviting LTC homes to participate in the INFORM initiative. We are inviting seven LTC homes per health authority (35 across the province) for the 2024 cohort (January – May 2024).

## What is the BC INFORM initiative?

- An evidence-based model that assists managers in working with and acting on data-based feedback. For this upcoming cohort, we will be using the Office of the Seniors Advocate (OSA) survey results to drive improvement projects.
- INFORM uses goal setting, peer support, action planning and coaching.
- The objective is to support managers in long term care to plan, implement, and sustain positive change, and to assess the impact of those actions.

## What is involved?

- Participating LTC sites will be asked to put together a team in order to participate. Ideally, teams will consist of a manger/director of care, other staff members, a resident and a family member.
- Your regional practice lead (RPL) will meet with you (in-person or virtually) for an orientation (~45 minutes) to go over resources, objectives and timelines in detail.
- Your team will attend a half day goal setting workshop in **January 2024** where you will identify a clear improvement goal, create an action plan and have a straight forward way to measure your success.
- Your team will attend a virtual support workshop in **March 2024** where you will have the opportunity to collaborate within and across participating BC LTC homes.
- Your team will attend a virtual celebration event in **May 2024** where overall learnings will be shared with participating BC LTC homes.

## Why should my care community participate?

- Build skills and practices that are transferable to other settings and problems
- Explore opportunities for networking and to engage in peer-to-peer support with colleagues in your region and in other regions across BC
- Enhance leadership skills to support your team to make positive change on topics that are important to them

## Contact your Regional Practice Lead for more info or to sign up!

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