

Sent on behalf of the Fraser Health Integrated Long-Term Care and Assisted Living Services

NEW Respiratory/Gastrointestinal Illness education sessions, Tool 28 and RI Toolkit

- As of October 4, 2023, following the first Respiratory/Gastrointestinal illness education session, Care Communities are **no longer required to report Tool 28** to Public Health.
- Care Communities are encouraged to keep an internal tracking process for staff cases should Public Health inquire upon further assessment prompted by resident cases.
- Tool 28 will remain in the updated [RI Toolkit](#) as a resource tool for tracking staff cases, the PDF format of the toolkit has now been posted.
- See attached slide deck & Q&A from the October 4 & 12, 2023 RI/GI Management Outbreak Protocol Review sessions.
 - The recorded session links are also found below:
 - October 4, 2023 session: [Viral Respiratory & Gastrointestinal Illness Management & Outbreak Protocol Review \(formerly known as, "Flu school"\)-20231004_140510-Meeting Recording.mp4](#)
 - October 12, 2023 session: [Viral Respiratory & Gastrointestinal Illness Management & Outbreak Protocol Review \(formerly known as, "Flu school"\)-20231012_140303-Meeting Recording.mp4](#)
- Please take a moment to complete Flu School Feedback survey using link: <https://www.fraserhealthchat.ca/c/r/FluSchool2023Feedback>. The deadline to complete the survey is no later than November 20, 2023.
- If you have any questions please contact Public Health at 778-368-0123.

NEW Long-Term Care (LTC) Resident Satisfaction Survey Expansion

- The LTC Resident Satisfaction Survey is coming to all long-term care communities in Fraser Health.
- Approximately 20 care communities will be surveyed each quarter and every care community will be surveyed once per year.
- A member of the Fraser Health deployment team will schedule surveys with care communities. They will discuss date options, answer any questions and provide additional resources needed.
- Please ensure that you advertise the survey posters when you receive them and post in common areas and advertise the dates/times we will be on-site.
- Please see attached KYI for more details
- For questions contact: Gillian O’Gorman, Interim Manager, LTC Clinical Practice: Gillian.ogorman@fraserhealth.ca or Candace Larson, Manager, Quality, Research/Initiatives Candace.larson@fraserhealth.ca

REMINDER BC INFORM (Improving Nursing home care through Feedback On performance data) Cohort II Recruitment

- INFORM is a partnership between Michael Smith Health Research BC and BC’s 5 regional health authorities.
- An evidence-based model that assists managers in working with and acting on data-based feedback. For this upcoming cohort, we will be using the Office of the Seniors Advocate (OSA) survey results to drive improvement projects.
- The BC Long Term Care Quality Initiative (LTC-QI) team are inviting **seven** LTC homes per health authority (35 across the province) for the 2024 cohort (January – May 2024). It is first come, first serve for participation so don't wait! Please see attached KYI and poster for more information
- Contact your Regional Practice Lead, Kirsten Rossiter (Kirsten.rossiter@fraserhealth.ca) for more information or to participate.