

## Changes to distribution of the Performance Monitoring Scorecard (PMSC)- Effective Sept 21<sup>st</sup>, 2023

### What's Happening?

- We would like to share an important change in the distribution of the PMSC as of September 21<sup>st</sup>, 2023.
- As you know, the PMSC has been produced by Fraser Health for > 5 years with the intention of providing partners visibility to 12 key indicators.
- The scorecard was produced on a quarterly basis and distributed to you using Secure File Transfer Protocol.
- This report has been decommissioned as of September 21<sup>st</sup>, 2023.

### How This May Affect You?

- Following extensive consultation with our LTC partners (both Affiliates and O/O) and other Fraser Health stakeholders, we have learned the following:
  - The creation of this scorecard is very resource intensive, involving multiple departments and many hours to produce.
  - The report includes raw data making distribution challenging given the need to preserve privacy.
  - Given the time delays involved (both from CIHI and FHA), the report is underutilized by sites for QI purposes. Reviewing earlier data, the LTC program has identified that only <60% of sites accessed the PMSC.
  - LTC care communities are relying on reporting from their EMRs (PCC, Momentum) to produce the data needed for quality improvement (QI) purposes.
  - Fraser Health is currently developing a new cloud-based platform that will include these quality metrics (along with others).
- Based on the above, we have received approval from the LTC Network to decommission this report as of September 21<sup>st</sup>, 2023.
- For O/O sites, the report will no longer be a product on the Fraser Health Reporting Library. For Affiliate sites, as an interim solution, Quality Partners will be provided with this data when there is a new release from CIHI (every quarter).
- If desired, sites can also request their data from Bindu Mohan (Evaluation and Performance Lead, Seniors Community Complex Care – [bindu.mohan@fraserhealth.ca](mailto:bindu.mohan@fraserhealth.ca))

### Questions?

If you have any questions, please contact: Bindu Mohan (Evaluation and Performance Lead, Seniors Community Complex Care – [bindu.mohan@fraserhealth.ca](mailto:bindu.mohan@fraserhealth.ca))