Communication Update



Feb 22nd, 2024

Sent on behalf of the Fraser Health Integrated Long-Term Care and Assisted Living Services

NEW Government of Canada: Dental Care Plan for Canadian Residents; Service Canada Information Sessions for LTC & AL Providers & Residents

- Government of Canada's new Canadian Dental Care Plan (CDCP) is currently being
 implemented in a phased approach. Applications began for eligible Canadian residents from
 December 2023 onwards and will continue throughout 2024-2025 depending on applicant
 age group and/or disability status starting with seniors first (please see accompanied poster
 & pamphlet).
- To qualify, one must be a Canadian residents for tax purposes, have an adjusted family net income of less than \$90,000, *not* have access to employer/pension-sponsored or private dental insurance, and have filed taxes in the previous year.
- Please see accompanied poster & pamphlet or https://www.canada.ca/en/services/benefits/dental/dental-care-plan.html for more information on the benefit, application phases, and coverage.
- Service Canada's Community Outreach and Liaison Services can provide information and assistance to LTC & AL staff, volunteers, and residents to support awareness and access, including:
 - Customized presentations (virtual or in person) for staff, volunteers, and/or residents re: the Canadian Dental Care Plan (CDCP), Service Canada programs and benefits, and how to access them.
 - Application intake clinics (virtual or in person) to assist eligible residents with completing the steps required to access the CDCP.
- For questions or requests for information sessions and intake clinics, please contact Brenda Giesbrecht or Aileen Mittoni (Citizen Services Specialists, Service Canada Community Outreach and Liaison Services) at brenda.giesbrecht@servicecanada.gc.ca or
 aileen.mittoni@servicecanada.gc.ca.

REMINDER Long Term Care Performance Monitoring Report Scorecards are available

- The Q3 2023-24 Performance Monitoring Report Scorecard is now available to share (Unscheduled ED transfers, Residents on antipsychotics, Residents on 9+ medications, etc)
- Please reach out to your Quality Partner or to Bindu Mohan (bindu.mohan@fraserhealth.ca) to receive the data for your site.

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NEW Care Community Awards 2024

- Introducing a new awards program to recognize individuals in Long-Term Care who demonstrate exemplary contributions to improve quality of life for residents in Care Communities
- Award recipients will be chosen by the Regional Resident Council and will be announced at the Care
 Community Leadership Forum on Thursday, May 16, 2024 held at the Civic Hotel, Surrey
- To submit a nomination, click on the nomination link: https://fhltcal.gualtrics.com/jfe/form/SV_5jrjA4BR7uLJOPI or scan the QR code



UPDATE Two exciting announcements in the Fraser Health- Health Protection - Community Care Facilities Licensing Management Team (CCFL)

- Christine Jones has accepted the Manager role of the Seniors and Complex Care portfolio.
- Christine has been working in the Licensing program since 2018, when she joined the team as a front line Licensing Officer in the Abbotsford office. She most recently was the Practice Consultant for Seniors & Complex Care Licensing and has worked for Fraser Health since 1992.
- Les Burnell has been working as the Manager of Quality Assurance in the Licensing program in a seconded role since January 2023, which has now been made permanent.
- In the past year, he has been instrumental in moving forward a number of our QI projects, including the investigation and inspection guidelines, creation of an auding framework, and supporting the risk based inspection process in the Seniors and Complex Care portfolio.

REMINDER Fraser Health Unifying Clinical Information (UCI) Access for LTC Affiliates

- UCI viewer offers care providers within the Fraser Health geographic region access to patients' acute and community health information to facilitate direct patient care.
- Please see attached steps to request user Access, forms 1 & 2, and confidentiality form.
- If you have any questions or for on-going UCI Access challenges/Concerns Please email:
- Susan Roberts: <u>Susan.Roberts@fraserhealth.ca</u> or Aaron Kumar: haren.kumar@fraserhealth.ca