

ACO: Fraser Health Overview (4 hour virtual session)	
For new FH staff working at acute care sites	
<ul style="list-style-type: none"> <li>• About Fraser Health</li> <li>• Diversity, Cultural Humility &amp; Cultural Safety</li> <li>• Person and Family Centred Care</li> <li>• Our Shared Commitments</li> <li>• Role Clarity</li> <li>• Respectful Workplace, Professional Image, Confidentiality, Social Media, Cell phones, Technology, and Emailing and Text Messaging</li> <li>• Accreditation Canada</li> </ul>	<ul style="list-style-type: none"> <li>• Safety in Healthcare, PSLS</li> <li>• Fraser Health Patient Safety Priorities</li> <li>• FH Pulse and Clinical Policy Office</li> <li>• Infection Control</li> <li>• Safe Client Handling</li> <li>• Emergency Codes</li> <li>• Advance Care Planning and Medical Orders for Scope of Treatment</li> <li>• Opportunity to meet with representatives from BCNU, HSA, and HEU</li> </ul>

ACO: Nursing Practice and Protocols (4 hour virtual session)	
For ESNs, ESPNs, LPNs, RNs, RPNs (if required by practice area)	
<ul style="list-style-type: none"> <li>• Documentation</li> <li>• Skin and Wound</li> <li>• Safety in Healthcare</li> <li>• Fraser Health Patient Safety Priorities: Delirium, Patients Waiting in Emergency Departments greater than 10 Hours, UTI, Pneumonia, Sepsis</li> </ul>	<ul style="list-style-type: none"> <li>• Care and Discharge Planning</li> <li>• Medication Safety</li> <li>• Required Organizational Practices: Client Identification, Infusion Pump Safety, Opening Unit Dose at the Bedside</li> <li>• Eye Donation</li> <li>• Code Blue</li> </ul>

ACO: Nursing Clinical Skills (4 hour in-person session - morning)	ACO: Central Line Care and Maintenance (3.5 hour in-person session - afternoon)
For LPNs, RNs, RPNs (if required by practice area)	For RNs (if required by practice area)
<ul style="list-style-type: none"> <li>• Peripheral Intravenous Insertion</li> <li>• Safe Client Handling</li> <li>• Transfusion Safety</li> <li>• Alaris IV Pump</li> </ul>	<ul style="list-style-type: none"> <li>• Introduction to Central Venous Catheters</li> <li>• Skills stations:               <ul style="list-style-type: none"> <li>• Dressing change</li> <li>• Access and de-access IVAD</li> <li>• Blood draw/cap changes</li> </ul> </li> </ul>

**Registration Process:**

1. Business Support Assistant (BSAs) can register staff for ACO via the [LearningHub](#). If you do not have access to a BSA and require help to register your new employee, please contact [AcuteCareOrientation@fraserhealth.ca](mailto:AcuteCareOrientation@fraserhealth.ca).
2. BSA to send ACO prerequisite checklist to staff when communicating registration for ACO. Checklist available on the [FH Pulse](#).

**Note:**

- New Graduates who attended **Fraser Health Overview** and **Nursing Practice and Protocols** sessions as an ESN/ESPN: *do not need to attend these sessions again.*
- Staff returning from leave greater than 18 months: *strongly recommended to attend ACO.*
- Non Fraser Health Staff (i.e. Sodexho, Security and Facilities): *do not attend ACO.*