Our Mission
Chilliwack Health Services provides a healing environment and care for all those who enter our doors.

Our Philosophy
As active members of our care team, volunteers enhance the programs and services provided to patients and residents of Chilliwack Health Services. A meaningful link with our community, volunteers have the opportunity to gain as much as they give.

Volunteer involvement... strengthening our community
You can help support the delivery of quality, compassionate healthcare to the patients of our hospital. Volunteers come from all walks of life and this is a wonderful way to enjoy new friendships and give back to the community.

For Information Contact:
Tracey Kirkness
Administrative Assistant
Tracey.Kirkness@fraserhealth.ca
604.795.4198

Marg Bartel
Volunteer Coordinator
Marg.Bartel@fraserhealth.ca
604.792.2858

OR

Elma Pauls
Volunteer Administrator
604.702.4705

CGH Volunteers: We Help Put the CARE in HEALTH CARE

Chilliwack Health Services
45600 Menholm Road
Chilliwack, BC V2P 1P7
Chilliwack Health Services Volunteer Opportunities

**CHILLIWACK HOSPITAL AUXILIARY** was formed in 1911 to provide special services and programs that contribute to the quality of care for our patients, families and visitors. Many of their programs generate funding for the purchase of specialized hospital equipment.

Auxiliary Volunteers assist in the following areas: the Information Desk, Shopping Cart, Knitting Case, Ambulatory Day Care Program and Outpatient Diabetes Clinic. They also operate The Thrift Shoppe (Main St.) and the Heritage Village Gift Shop.

Chilliwack Hospital Auxiliary business meetings are held every 2nd Monday at the Chilliwack United Church lounge.

Contact: Jean Northgraves, Membership
Phone: 604-794-7366

**SERVICE LEAGUE**
Since 1935, members of the Service League have been generously supporting Chilliwack Health Services with special services and fundraising.

Service League Volunteers assist in the following areas: the CGH Gift Shop, Surgical Day Care, Eye Clinic, Orthopedic Clinic, Ambulatory Day Care and the NUS General Rehab daily tea service. They also assist with various special events.

Service League business meetings are held monthly.

Contact: CGH Administration
Phone: 604-795-4198

**WAYFINDING**
CGH provides a wide variety of patient services, clinics and acute programs. Volunteers serve a key role in directing and leading patients and visitors to their desired destination.

Contact: Elizabeth Knowles, Volunteer Team Leader
Phone: 604-792-0188

**EMERGENCY DEPARTMENT**
The volunteer’s role in the ER is to provide information, support, and comfort to patients, families and visitors in the registration/waiting area. A volunteer is often the first contact for Emergency patients, setting the stage for a positive experience for each patient and their accompanying family member or friend.

This opportunity is offered to high school graduates considering a career in health; or retired professionals. A one year commitment to this position is required.

Contact: Marg Bartel, Volunteer Coordinator
Phone: 604-702-2858

**YOUTH VOLUNTEER OPPORTUNITIES**
Grade 11 and 12 students are invited to volunteer at Heritage Village or Bradley Centre Residential Care. A 6 month minimum commitment is required for most programs. See * program descriptions for details.

Volunteer application forms are available from any of the programs listed or from the CGH Administration office, 3rd floor B Wing.

**RESIDENTIAL CARE **
*Bradley Centre* and *Heritage Village* are both Residential Care Facilities. Volunteers play a vital role in the provision of recreational and therapeutic programs for Residents, including:

- Crafts
- Games, Bingo
- 1:1 Visiting
- Coffee Time
- Music Therapy
- Spiritual Activities
- Bus Outings
- Reading Programs
- Special Events
- Computer Assistance

A 6 month minimum volunteer commitment is required.

**Bradley Centre**
Located at CGH, 45600 Menholm Rd.
Hodgins St. Entrance, 2nd Floor
Contact: Brenda Kinch, Recreation Therapist
Phone: 604-702-4767

**Heritage Village**
7525 Topaz Drive in Sardis
Contact: Kevin Davey, Residential Leisure Services Coordinator and Volunteer Coordinator
Phone: 604-793-7141

**NETCARE DAY PROGRAM FOR OLDER ADULTS**
NetCARE at Parkholm Place is a day program that supports older adults and their caregivers. The program operates 8-4 pm, Monday to Friday. Volunteers assist with a variety of activities including:

- Games, Bingo
- Friendly Visiting
- Woodworking
- Special Events
- Outside Walks
- Gardening Group
- Lunch Attendant
- Hymn Sing / Music
- Hydrotherapy Pool

A 30 hour min. volunteer commitment is required.

Located at Parkholm Place
9090 Newman Road
Contact: Jan McDermott, Team Leader
Phone: 604-795-4126