

Our Health Care Report Card

Burnaby Hospital

OUALITY AND SAFETY 1 In-Hospital Clostridium Difficile Infection (CDI) Incidence Apr2017-Jan2018 4.5 2.6 Im-Hospital Methicillin-Resistant Staphylococcus Aureus (MRSA) Incidence Apr2017-Jan2018 7.0 5.7 Im-Hospital Methicillin-Resistant Staphylococcus Aureus (MRSA) Incidence Apr2017-Jan2018 7.0 5.7 Im-Hospital Methicillin-Resistant Staphylococcus Aureus (MRSA) Incidence Apr2017-Jan2018 7.0 5.7 Im-Hospital Sepsis Rate 4 In-Hospital Sepsis Rate Apr-Sep 2017 7.3 3.2 Im-Hospital Acquired Putermonia Rate (Age 55+) Apr-Sep 2017 15.6 2.0.2 Im-Hospital Acquired Putermonia Rate (Age 55+) Apr-Sep 2017 15.6 2.0.2 Im-Hospital Acquired Putermonia Rate (Age 55+) Apr-Sep 2017 15.6 2.0.2 Im-Hospital Acquired Putermonia Rate (Age 55+) Apr-Sep 2017 15.6 2.0.2 Im-Hospital Acquired Putermonia Rate (Age 55+) Apr-Sep 2017 15.6 2.0.2 Im-Hospital Acquired Putermonia Rate (Age 55+) Apr-Sep 2017 15.6 2.0.2 Im-Hospital Acquired Putermonia Rate (Age 55+) Apr-Sep 2017 15.6 2.1.4 Im-Hospital Acquired Putermonia Rate (Age 55+) Apr-Sep 2017 10.37 Im-Hospital Acquired Putermonia Rate (Age 55+) Apr-Sep 2017 0.9.7 <td< th=""><th colspan="2">Burnaby Hospital</th><th>cal Period:</th><th>FP11, 2017</th><th>'18- Ending</th><th>Jan 25, 2018</th></td<>	Burnaby Hospital		cal Period:	FP11, 2017	'18- Ending	Jan 25, 2018	
QUALITY AND SAFETY In-Hospital Clossridulum Difficient (CDII) Incidence Apr/2017-Jan2018 4.5 2.6 Image: Compliance In-Hospital Sepsis Rate Apr:Sep 2017 7.9 5.7 Image: Compliance In-Hospital Sepsis Rate Apr:Sep 2017 7.5% 91.5% Image: Compliance In-Hospital Acquired Inner Nate (Age 55+) Apr:Sep 2017 15.6 12.2 Image: Compliance In-Hospital Acquired Inner Nate (Age 55+) Apr:Sep 2017 15.6 12.2 Image: Compliance In-Hospital Acquired Inner Nate (Age 55+) Apr:Sep 2017 15.6 12.2 Image: Compliance In-Hospital Standardized Mortality Ratio Apr:Sep 2017 15.6 12.2 Image: Compliance OrAPACITY FOR VAdmited Patients Apr:Sep 2017 15.6 12.0 Image: Compliance In-Hospital Standardized Mortality Ratio Apr:Sep 2017 10.8 10.3 Image: Compliance Apr:Sep 2017 10.8 22.0 Image: Compliance	No	Measure Name	Time Frame	Target	Actual	Status	
2 In-Hospital Methicillin-Resistant Staphylococcus Aureus (MRSA) Incidence Apr2017-Jan2018 7.0 5.7 ● 3 Hand Hygiene Compliance Apr2017-Jan2018 80% ● ● 4 Hand Hygiene Compliance Apr3017-Jan2018 80% ● ● 5 Medication Reconciliation at Hospital Admission Apr-Sep 2017 75% ●1.5% ● 6 In-Hospital Acquired Unnary Tract Infection Rate (Age 55+) Apr-Sep 2017 15.6 20.2 ● 7 In-Hospital Acquired Unnary Tract Infection Rate (Age 55+) Apr-Sep 2017 15.6 20.2 ● 8 Hospital Standardized Mortality Ratio Apr-Unu 2017 9 78 ● 9 Time Spent in Emergency by Admitted Patients Apr2017-Jan2018 35.5 21.4 ● 10 Admitted Patients Waiting for Inpatient Bed Placement Apr2017-Jan2018 NA 41.6 11 Patients Length of Stary Reliative to Expected Length of Stary Patients Apr2017-Jan2018 NA 41.6 12 Long Stary Patients Apr2017-Jan2018 S.0% 4 4 13 Atternate Level		QUALITY AND SAFETY					
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4 In-Hospital Sepsis Rate Apr-Sep 2017 3.3 3.2 ● 5 Medication Resonciliation at Hospital Admission Apr-Sep 2017 75% 91.5% ● 6 In-Hospital Acquired Uniany Tract Infection Rate (Age 55+) Apr-Sep 2017 15.6 20.2 ● 7 In-Hospital Acquired Uniany Tract Infection Rate (Age 55+) Apr-Sep 2017 15.6 20.2 ● 8 Hospital Standardized Mortality Ratio Apr-Jun 2017 91 78 ● 9 Time Spent in Emergency by Admitted Patients Apr/2017-Jan2018 35.5 21.4 ● 10 Admitted Patients Waiting for Inpatient Bed Placement Apr/Sep 2017 0.9 1.037 ↓ 11 Patients Evel of Care Days Apr-Sep 2017 10.4 8.3 ● ↓ 12 Long Stay Patients Apr2017-Jan2018 N/A 41.6 ↓ 13 Atternate Level of Care Days Apr-Sep 2017 10.0% 13.6% ↓ 14 Non-mergency Surgeries Completed Within 26 Weeks Apr2017-Jan2018 5.0% 4.74% ● 15 Non-mergency Surgeries	2	In-Hospital Methicillin-Resistant Staphylococcus Aureus (MRSA) Incidence	Apr2017-Jan2018	7.0	5.7		₽
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7 In-Hospital Acquired Urinary Tract Infection Rate (Age 55+) Apr-Sep 2017 15.6 20.2 ◆ 8 Hospital Standardzed Mortality Ratio Apr-Jun 2017 91 76 ◆ 9 Time Spent in Emergency by Admitted Patients Apr2017-Jan2018 35.5 21.4 ● ↓ 10 Admitted Patients Waiting for Inpatient Bed Placement Apr2017-Jan2018 13.4 8.3 ● ↓ 11 Patients Length of Stay Relative to Expected Length of Stay Apr-Sep 2017 10.0% 13.6% ↓ ↓ 12 Long Stay Patients Apr2017-Jan2018 N/A 41.6 ↓ 13 Alternate Level of Care Days Apr-Sep 2017 10.0% 13.6% ↓ 14 Non-mergency Surgeries Completed Within 26 Weeks Apr2017-Jan2018 95% 96.8% ↓ 15 Non-emergency Surgeries Care Days Apr2017-Jan2018 5.0% 4.74% ↓ 16 Sick Time Rate Apr2017-Jan2018 5.0% 4.74% ↓ 17 Overtime Rate Apr2017-Jan2018 5.0% 4.74% ↓ ↓ ↓ ↓	5	Medication Reconciliation at Hospital Admission	Apr-Sep 2017	75%	91.5%		
8 Hospital Standardized Mortality Ratio Apr-Jun 2017 91 78 ■ 9 Time Spent in Emergency by Admitted Patients Apr2017-Jan2018 35.5 21.4 ● ● 9 Time Spent in Emergency by Admitted Patients Apr2017-Jan2018 13.4 8.3 ● ● 11 Patients Length of Stay Relative to Expected Length of Stay Apr-Sep 2017 0.95 1.037 ▲ ● 12 Long Stay Patients Apr2017-Jan2018 N/A 41.6 ● ● 13 Alternate Level of Care Days Apr-Sep 2017 10.0% 13.6% ● ● 14 Non-emergency Surgeries Completed Within 26 Weeks Apr2017-Jan2018 5.0% 4.74% ● ● 15 Non-emergency Surgeries Completed Within 26 Weeks Apr2017-Jan2018 5.0% 4.74% ● ● 16 Sick Time Rate Apr2017-Jan2018 5.0% 4.74% ● ● 17 Overtime Rate Apr2017-Jan2018 3.0% 2.47% ● ● 18 WorkSafeBC (WSBC) Claims Rate Apr2017-Jan2018 1.000	6	In-Hospital Acquired Pneumonia Rate (Age 55+)	Apr-Sep 2017	15.4	18.4	\diamond	₽
CAPACITY FOR CARE ACROSS ALL SECTORS 9 Time Spent in Emergency by Admitted Patients Apr2017-Jan2018 35.5 21.4 ● 10 Admitted Patients Waiting for Inpatient Bed Placement Apr2017-Jan2018 13.4 8.3 ● ● 11 Patients Waiting for Inpatient Bed Placement Apr2017-Jan2018 13.4 8.3 ● ● 12 Long Stay Patients Apr-Sep 2017 0.95 1.037 ▲ ● 13 Atternate Level of Care Days Apr-Sep 2017 10.0% 13.6% ● ● 14 Non-emergency Surgeries Completed Within 26 Weeks Apr2017-Jan2018 5.0% 4.74% ● ● 15 Non-emergency Surgeries Completed Within 26 Weeks Apr2017-Jan2018 5.0% 4.74% ● ● 16 Sick Time Rate Apr2017-Jan2018 5.0% 4.74% ● ● 17 Overtime Rate Apr2017-Jan2018 5.0% 4.74% ● ● 18 WorkSafeBC (WSBC) Claims Rate Apr2017-Jan2018 1.000 0.998 ● ● 19 Budget Performance Ra	7	In-Hospital Acquired Urinary Tract Infection Rate (Age 55+)	Apr-Sep 2017	15.6	20.2	\diamond	₽
9 Time Spent in Emergency by Admitted Patients Apr2017-Jan2018 35.5 21.4 ● 10 Admitted Patients Waiting for Inpatient Bed Placement Apr2017-Jan2018 13.4 8.3 ● 11 Patients Length of Stay Relative to Expected Length of Stay Apr-Sep 2017 0.95 1.037 ▲ 12 Long Stay Patients Apr-Sep 2017 10.0% 13.6% ● 13 Alternate Level of Care Days Apr-Sep 2017 10.0% 13.6% ● 14 Non-emergency Surgeries Completed Within 26 Weeks Apr2017-Jan2018 95% 91.5% △ ● 15 Non-emergency Surgeries Waiting Less Than 40 Weeks Apr2017-Jan2018 5.0% 4.74% ● ● 16 Sick Time Rate Apr2017-Jan2018 5.0% 4.74% ● ● 17 Overtime Rate Apr2017-Jan2018 3.0% 2.47% ● ● 18 WorkSafeBC (WSBC) Claims Rate Apr-Jun 2017 7.0 7.4 ● ● 19 Budget Performance Ratio Apr2017-Jan2018 1.000 0.998 ● ● <	8	Hospital Standardized Mortality Ratio	Apr-Jun 2017	91	78		₽
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15 Non-emergency Surgeries Waiting Less Than 40 Weeks Apr2017-Jan2018 95% 96.8% ● 16 Sick Time Rate Apr2017-Jan2018 5.0% 4.74% ● ● 17 Overtime Rate Apr2017-Jan2018 5.0% 4.74% ● ● 18 WorkSafeBC (WSBC) Claims Rate Apr-Jun 2017 7.0 7.4 ● ● 18 Budget Performance Ratio Apr2017-Jan2018 1.000 0.998 ● ● 19 Budget Performance Ratio Apr2017-Jan2018 1.000 0.998 ● ● 2 Readmission Rates Utilization (Emergent/Urgent), All Causes 2016/2017 10.0% 10.4% ● ● 2 Readmission Rates Utilization (Emergent/Urgent), All Causes 2016/2017 10.0% 10.4% ● ● 4 Low Acuity Emergency Visits by Community Apr2017-Jan2018 37% 69.1% ● ● 5 Home Health Services Provided Within Benchmark Time Apr2017-Jan2018 37% 69.1% ● ● 6 Wait Time for Home Health Assessment Apr2017-Jan2018 <td< td=""><td>14</td><td>Non-emergency Surgeries Completed Within 26 Weeks</td><td>Apr2017-Jan2018</td><td>95%</td><td>91.5%</td><td>\triangle</td><td></td></td<>	14	Non-emergency Surgeries Completed Within 26 Weeks	Apr2017-Jan2018	95%	91.5%	\triangle	
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17 Overtime Rate Apr2017-Jan2018 3.0% 2.47% ● 18 WorkSafeBC (WSBC) Claims Rate Apr-Jun 2017 7.0 7.4 ▲ 18 BUDGET ACCOUNTABILITY Budget Performance Ratio Apr2017-Jan2018 1.000 0.998 ● 19 Budget Performance Ratio Apr-Aug 2017 2.0% 1.4% ● ● 2 Readmission Rates Utilization (Emergent/Urgent), All Causes 2016/2017 10.0% 10.4% ▲ ● 3 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr-Sep 2017 12.4% 11.2% ● ● 4 Low Acuity Emergency Visits by Community Apr2017-Jan2018 105.6 87.7 ● ● 5 Home Health Services Provided Within Benchmark Time Apr2017-Jan2018 38.2 40.9 ● ● 7 Admissions to Residential Care vithin 30 Days Apr2017-Jan2018 63% 89.1% ● ● 8 Emergency Visits by Residential Care Clients Dec2016-Nov2017 75.8 86.12 ● ● 9 Emergency Visits by Residential Care Clien							_
18 WorkSafeBC (WSBC) Claims Rate Apr-Jun 2017 7.0 7.4 ▲ 19 Budget Performance Ratio Apr2017-Jan2018 1.000 0.998 ● ↓ 20 Readmission Rates Utilization (Emergent/Urgent), All Causes 2016/2017 10.0% 10.4% ↓ ↓ 3 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr-Sep 2017 12.4% 11.2% ● ↓ 4 Low Acuity Emergency Visits by Community Apr2017-Jan2018 105.6 87.7 ● ↓ 5 Home Health Services Provided Within Benchmark Time Apr2017-Jan2018 38.2 40.9 ↓ 6 Wait Time for Home Health Assessment Apr2017-Jan2018 38.2 40.9 ↓ 7 Admissions to Residential Care within 30 Days Apr2017-Jan2018 63% 89.1% ↓ 8 Emergency Visits by Residential Care Clients Dec2016-Nov2017 75.8 86.12 ↓ 9 Emergency Visits by Residential Care Clients Dec2016-Nov2017 75.8 86.12 ↓ 9 Emergency Visits by Residential Care Clients Dec2016-Nov2017	16	Sick Time Rate	Apr2017-Jan2018	5.0%	4.74%	\bigcirc	₽
BUDGET ACCOUNTABILITY Budget Performance Ratio Apr2017-Jan2018 1.000 0.998 ↓ 19 Budget Performance Ratio Apr2017-Jan2018 1.000 0.998 ↓ 2017 Budget Performance Ratio Apr-Aug 2017 2.0% 1.4% ↓ 21 Worsened Pressure Ulcer in Residential Care Facilities Apr-Aug 2017 2.0% 1.4% ↓ 22 Readmission Rates Utilization (Emergent/Urgent), All Causes 2016/2017 10.0% 10.4% ↓ 3 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr-Sep 2017 12.4% 11.2% ↓ 4 Low Acuity Emergency Visits by Community Apr2017-Jan2018 105.6 87.7 ↓ 5 Home Health Services Provided Within Benchmark Time Apr2017-Jan2018 38.2 40.9 ↓ 6 Wait Time for Home Health Assessment Apr2017-Jan2018 38.2 40.9 ↓ 7 Admissions to Residential Care within 30 Days Apr2017-Jan2018 63% 89.1% ↓ 8 Emergency Visits by Residential Care Clients Dec2016-Nov2017 75.8 86.12 ↓ <	17	Overtime Rate	Apr2017-Jan2018	3.0%	2.47%		₽
Budget Performance Ratio Apr2017-Jan2018 1.000 0.998 ↓ Budget Performance Ratio Apr2017-Jan2018 1.000 0.998 ↓ Burnaby Community Apr-Aug 2017 2.0% 1.4% ↓ Readmission Rates Utilization (Emergent/Urgent), All Causes 2016/2017 10.0% 10.4% ↓ Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr2017-Jan2018 105.6 87.7 ↓ Low Acuity Emergency Visits by Community Apr2017-Jan2018 105.6 87.7 ↓ Home Health Services Provided Within Benchmark Time Apr2017-Jan2018 38.2 40.9 ↓ Wait Time for Home Health Assessment Apr2017-Jan2018 38.2 40.9 ↓ Admissions to Residential Care within 30 Days Apr2017-Jan2018 63% 89.1% ↑ Emergency Visits by Residential Care Clients Dec2016-Nov2017 75.8 86.12 ↓ Emergency Visits by Residential Care Clients Dec2016-Nov2017 75.8 86.12 ↓ Weeting Target 17 ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	18	WorkSafeBC (WSBC) Claims Rate	Apr-Jun 2017	7.0	7.4	\triangle	₽
Burnaby Community Apr-Aug 2017 2.0% 1.4% ↓ 1 Worsened Pressure Ulcer in Residential Care Facilities Apr-Aug 2017 2.0% 1.4% ↓ 2 Readmission Rates Utilization (Emergent/Urgent), All Causes 2016/2017 10.0% 10.4% ↓ 3 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr-Sep 2017 12.4% 11.2% ↓ 4 Low Acuity Emergency Visits by Community Apr2017-Jan2018 105.6 87.7 ↓ 5 Home Health Services Provided Within Benchmark Time Apr2017-Jan2018 38.2 40.9 ↓ 6 Wait Time for Home Health Assessment Apr2017-Jan2018 38.2 40.9 ↓ 7 Admissions to Residential Care within 30 Days Apr2017-Jan2018 63% 89.1% ↓ 8 Emergency Visits by Home Health Clients Dec2016-Nov2017 75.8 86.12 ↓ 9 Emergency Visits by Residential Care Clients Dec2016-Nov2017 33.0 54.22 ↓ Weeting Target 17 Vithin 10% of Target 5 5 5		BUDGET ACCOUNTABILITY					
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2 Readmission Rates Utilization (Emergent/Urgent), All Causes 2016/2017 10.0% 10.4% ▲ 3 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr-Sep 2017 12.4% 11.2% ● 4 Low Acuity Emergency Visits by Community Apr2017-Jan2018 105.6 87.7 ● ↓ 5 Home Health Services Provided Within Benchmark Time Apr2017-Jan2018 37% 69.1% ● ↑ 6 Wait Time for Home Health Assessment Apr2017-Jan2018 38.2 40.9 ↓ 7 Admissions to Residential Care within 30 Days Apr2017-Jan2018 63% 89.1% ● ↑ 8 Emergency Visits by Residential Care Clients Dec2016-Nov2017 75.8 86.12 ↓ ↓ 9 Emergency Visits by Residential Care Clients Dec2016-Nov2017 33.0 54.22 ↓ ↓ 10 Meeting Target 17 ↓	Bu	rnaby Community					
3 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr-Sep 2017 12.4% 11.2% Image: Constraint of the service of th	1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Aug 2017	2.0%	1.4%	\bigcirc	•
4 Low Acuity Emergency Visits by Community Apr2017-Jan2018 105.6 87.7 ● ↓ 5 Home Health Services Provided Within Benchmark Time Apr2017-Jan2018 37% 69.1% ● ↑ 6 Wait Time for Home Health Assessment Apr2017-Jan2018 38.2 40.9 ↓ ↓ 7 Admissions to Residential Care within 30 Days Apr2017-Jan2018 63% 89.1% ● ↑ 8 Emergency Visits by Home Health Clients Dec2016-Nov2017 75.8 86.12 ↓ ↓ 9 Emergency Visits by Residential Care Clients Dec2016-Nov2017 33.0 54.22 ↓ ↓ Meeting Target 17 Within 10% of Target 4 5	2	Readmission Rates Utilization (Emergent/Urgent), All Causes	2016/2017	10.0%	10.4%	\triangle	
5 Home Health Services Provided Within Benchmark Time Apr2017-Jan2018 37% 69.1% Apr2017-Jan2018 38.2 40.9 Admissions to Residential Care within 30 Days Apr2017-Jan2018 63% 89.1% Emergency Visits by Home Health Clients Dec2016-Nov2017 75.8 86.12 Emergency Visits by Residential Care Clients Dec2016-Nov2017 33.0 54.22 Emergency Visits by Residential Care Clients Meeting Target 17 Within 10% of Target 5 	3	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Sep 2017	12.4%	11.2%	\bigcirc	
6 Wait Time for Home Health Assessment Apr2017-Jan2018 38.2 40.9 40.9 7 Admissions to Residential Care within 30 Days Apr2017-Jan2018 63% 89.1% 1 8 Emergency Visits by Home Health Clients Dec2016-Nov2017 75.8 86.12 4 9 Emergency Visits by Residential Care Clients Dec2016-Nov2017 33.0 54.22 4 Meeting Target 17 Within 10% of Target 5	4	Low Acuity Emergency Visits by Community	Apr2017-Jan2018	105.6	87.7	\bigcirc	₽
7 Admissions to Residential Care within 30 Days Apr2017-Jan2018 63% 89.1% Image: Constraint of the second	5	Home Health Services Provided Within Benchmark Time	Apr2017-Jan2018	37%	69.1%	\bigcirc	
8 Emergency Visits by Home Health Clients Dec2016-Nov2017 75.8 86.12 Image: Clients 9 Emergency Visits by Residential Care Clients Dec2016-Nov2017 33.0 54.22 Image: Clients 8 KPI Count By Status Meeting Target Image: Clients 17 9 Within 10% of Target 5 5	6	Wait Time for Home Health Assessment	Apr2017-Jan2018	38.2	40.9	\bigtriangleup	
9 Emergency Visits by Residential Care Clients Dec2016-Nov2017 33.0 54.22	7	Admissions to Residential Care within 30 Days	Apr2017-Jan2018	63%	89.1%	\bigcirc	
KPI Count By Status Meeting Target 17 Within 10% of Target 5	8	Emergency Visits by Home Health Clients	Dec2016-Nov2017	75.8	86.12	\diamond	
Meeting Target17Within 10% of Target5	9	Emergency Visits by Residential Care Clients	Dec2016-Nov2017	33.0	54.22	\diamond	\mathbf{I}
Within 10% of Target 4 5					KPI Co	unt By Sta	tus
			Meeting Target		arget		17
Not Meeting Target 🔶 5				Within 10% of Target		\bigtriangleup	5
				Not Meetir	ng Target	\diamond	5

Notes

All measures reported on YTD (Year-to-Date) basis