

Our Health Care Report Card

Royal Columbian Hospital

Fiscal Period: FP01, 201819- Ending May 03, 2018

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridium Difficile</i> Infection (CDI) Incidence	Apr,2018	4.5	0.7	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus Aureus</i> (MRSA) Incidence	Apr,2018	7.0	4.1	●	↓
3	Hand Hygiene Compliance	Apr,2018	80%	83.6%	●	↑
4	In-Hospital Sepsis Rate	Apr-Dec 2017	4.0	3.1	●	↓
5	In-Hospital Acquired Delirium	Apr-Dec 2017	7.3	20.8	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Dec 2017	7.3	7.7	▲	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-Dec 2017	10.0	10.1	▲	↓
8	Hospital Standardized Mortality Ratio	Apr-Sep 2017	91	95	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr,2018	44.0%	37.6%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr,2018	16.5	18.5	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Dec 2017	0.95	0.916	●	↓
12	Long Stay Patients	Apr,2018	N/A	56.3		↓
13	Alternate Level of Care Days	Apr-Dec 2017	10.0%	4.8%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr,2018	95%	96.7%	●	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr,2018	23%	10.9%	●	↓
STAFF						
16	Sick Time Rate	Apr,2018	5.0%	5.15%	▲	↓
17	Overtime Rate	Apr,2018	2.8%	4.70%	◆	↓
18	Lost Time Claims Rate	Oct-Dec 2017	5.4	5.1	●	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr,2018	1.000	1.052	▲	↓

New Westminster Community

1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Nov 2017	2.0%	1.4%	●	↓
2	Age-Standardized Hospitalization Rates for FH Residents (Age 70+)	2016/2017	258.3	299.0	◆	↓
3	Readmission Rates Utilization (Emergent/Urgent), All Causes	Apr-Sep 2017	10.0%	11.4%	◆	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Dec 2017	12.0%	15.1%	◆	↓
5	Ambulatory Care Sensitive Conditions Hospital Admissions Rate (Age 75+)	Apr-Dec 2017	3,411	3,371	●	↓
6	Low Acuity Emergency Visits by Community	Apr,2018	102.7	74.5	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr,2018	50%	22.5%	◆	↑
8	Wait Time for Home Health Assessment	Apr,2018	38.2	43.0	◆	↓
9	Admissions to Residential Care within 30 Days	Apr,2018	75%	100.0%	●	↑
10	Emergency Visits by Home Health Clients	2017/2018	75.8	90.79	◆	↓
11	Emergency Visits by Residential Care Clients	2017/2018	33.0	36.86	◆	↓

KPI Count By Status

x New or Modified KPI	Meeting Target	●	13
	Within 10% of Target	▲	5
	Not Meeting Target	◆	11

Notes All measures reported on YTD (Year-to-Date) basis