

Our Health Care Report Card

Burnaby Hospital Fiscal Period: FP04, 201819- Ending Jul 26, 2018 Preferred No Actual Status **Measure Name Time Frame Target** Direction **QUALITY AND SAFETY** J 1 In-Hospital Clostridium Difficile Infection (CDI) Incidence Apr-Jul 2018 4.5 2.4 J 2 In-Hospital Methicillin-Resistant Staphylococcus Aureus (MRSA) Incidence Apr-Jul 2018 7.0 7.3 1 3 Hand Hygiene Compliance Jul,2018 80% 81.7% J 2.9 0.0 4 In-Hospital Sepsis Rate Apr,2018 Ţ 5 In-Hospital Acquired Delirium Apr,2018 6.9 8.4 į 6 10.1 In-Hospital Acquired Non-Aspiration Pneumonia Apr,2018 6.8 į 7 In-Hospital Acquired Urinary Tract Infection Apr,2018 10.0 24.7 2017/2018 92.7 8 Hospital Standardized Mortality Ratio 91 **CAPACITY FOR CARE ACROSS ALL SECTORS** 1 9 Emergency Patients Admitted to Hospital Within 10 Hours Apr-Jul 2018 44.0% 60.3% Ī 10 Admitted Patients Waiting for Inpatient Bed Placement Apr-Jul 2018 13.4 6.6 Ţ 0.95 1.021 2017/2018 11 Patients Length of Stay Relative to Expected Length of Stay Į 12 N/A 25.1 Long Stay Patients Apr-Jul 2018 į 10.0% 12.0% 13 Apr,2018 Alternate Level of Care Days . 1 14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Jul 2018 95% 93.3% 15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Jul 2018 22.8% 6.7% **STAFF** J Apr-Jul 2018 5.0% 4.61% 16 Sick Time Rate 2.8% 2.14% 17 Overtime Rate Apr-Jul 2018 18 Lost Time Claims Rate Jan-Mar 2018 5.4 4.4 **BUDGET ACCOUNTABILITY** 1 19 **Budget Performance Ratio** Apr-Jul 2018 1.000 1.019 **Burnaby Community** Worsened Pressure Ulcer in Residential Care Facilities 2017/2018 2.0% 1.5% 1 Į 2 Hospitalization Rates for Residents (Age 70+) 2016/2017 258.3 237.2 į 3 Hospital Readmission Rates Overall Apr-Dec 2017 10.0% 10.1% **₽** 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr-Dec 2017 12.0% 12.9% į 2017/2018 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 3,411 2,983 Ť 6 Low Acuity Emergency Visits by Community Apr-Jul 2018 102.7 84.5 7 Home Health Services Provided Within Benchmark Time Apr-Jul 2018 50% 63.3% 8 Wait Time for Home Health Assessment Apr-Jul 2018 38.2 35.9 1 9 Admissions to Residential Care within 30 Days Apr-Jul 2018 75% 93.1% Į 10 **Emergency Visits by Home Health Clients** Jul2017-Jun2018 75.8 87.56 \Diamond

Notes

11

All measures reported on YTD (Year-to-Date) basis

Emergency Visits by Residential Care Clients

Jul2017-Jun2018

30.0

Meeting Target

Within 10% of Target

Not Meeting Target

67.16

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KPI Count By Status

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16

7

6