

## Our Health Care Report Card

### Mission Memorial Hospital

Fiscal Period: FP04, 201819- Ending Jul 26, 2018

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridium Difficile</i> Infection (CDI) Incidence	Apr-Jul 2018	4.5	4.7	▲	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus Aureus</i> (MRSA) Incidence	Apr-Jul 2018	7.0	3.2	●	↓
3	Hand Hygiene Compliance	Jul,2018	80%	76.0%	▲	↑
4	In-Hospital Sepsis Rate	Apr,2018	1.1	0.0	●	↓
5	In-Hospital Acquired Delirium	Apr,2018	1.8	0.0	●	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr,2018	3.6	22.7	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr,2018	5.7	7.6	◆	↓
8	Hospital Standardized Mortality Ratio	2017/2018	91	65.4	●	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Jul 2018	44.0%	58.4%	●	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Jul 2018	3.0	1.0	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	2017/2018	0.95	1.033	▲	↓
12	Long Stay Patients	Apr-Jul 2018	N/A	8.3		↓
13	Alternate Level of Care Days	Apr,2018	10.0%	37.9%	◆	↓
<b>STAFF</b>						
14	Sick Time Rate	Apr-Jul 2018	5.0%	4.21%	●	↓
15	Overtime Rate	Apr-Jul 2018	2.8%	2.86%	▲	↓
16	Lost Time Claims Rate	Jan-Mar 2018	5.4	16.8	◆	↓
<b>BUDGET ACCOUNTABILITY</b>						
17	Budget Performance Ratio	Apr-Jul 2018	1.000	1.010	▲	↓

### Mission Community

1	Worsened Pressure Ulcer in Residential Care Facilities	2017/2018	2.0%	1.8%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2016/2017	258.3	359.4	◆	↓
3	Hospital Readmission Rates Overall	Apr-Dec 2017	10.0%	11.3%	◆	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Dec 2017	12.0%	14.3%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2017/2018	3,411	4,804	◆	↓
6	Low Acuity Emergency Visits by Community	Apr-Jul 2018	102.7	198.8	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Jul 2018	50%	44.0%	◆	↑
8	Wait Time for Home Health Assessment	Apr-Jul 2018	38.2	25.9	●	↓
9	Admissions to Residential Care within 30 Days	Apr-Jul 2018	75%	50.0%	◆	↑
10	Emergency Visits by Home Health Clients	Jul2017-Jun2018	75.8	125.26	◆	↓
11	Emergency Visits by Residential Care Clients	Jul2017-Jun2018	30.0	33.16	◆	↓

#### KPI Count By Status

Meeting Target	●	9
Within 10% of Target	▲	5
Not Meeting Target	◆	13

#### Notes

All measures reported on YTD (Year-to-Date) basis