

Our Health Care Report Card

CUALITY AND SAFETY In-Hospital Clostridium Difficile Infection (CDI) Incidence Apr-Oct 2018	0	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
In-Hospital Methicillin-Resistant Staphylococcus Aureus (MRSA) Incidence		QUALITY AND SAFETY					Direction
Hand Hygiene Compliance In-Hospital Sepsis Rate In-Hospital Sepsis Rate In-Hospital Sepsis Rate In-Hospital Acquired Delirium In-Hospital Acquired Non-Aspiration Pneumonia In-Hospital Acquired Non-Aspiration Pneumonia In-Hospital Acquired Uninary Tract Infection Apr-Jul 2018 In-Hospital Radarditive Admitted to Hospital Within 10 Hours Admitted Patients Waiting for Inpatient Bed Placement Apr-Oct 2018 Apr-Jul 2018 In-Hospital Radarditive to Expected Length of Stay Apr-Jul 2018 In-Hospital Radarditive to Expected Length of Stay Apr-Jul 2018 In-Hospital Radarditive Admitted to Hospital Apr-Independent Independent Ind		In-Hospital Clostridium Difficile Infection (CDI) Incidence	Apr-Oct 2018	4.5	3.8		1
Hand Hygiene Compliance In-Hospital Sepsis Rate In-Hospital Sepsis Rate In-Hospital Sepsis Rate In-Hospital Acquired Delirium In-Hospital Acquired Non-Aspiration Pneumonia In-Hospital Acquired Non-Aspiration Pneumonia In-Hospital Acquired Uninary Tract Infection Apr-Jul 2018 In-Hospital Radarditive Admitted to Hospital Within 10 Hours Admitted Patients Waiting for Inpatient Bed Placement Apr-Oct 2018 Apr-Jul 2018 In-Hospital Radarditive to Expected Length of Stay Apr-Jul 2018 In-Hospital Radarditive to Expected Length of Stay Apr-Jul 2018 In-Hospital Radarditive Admitted to Hospital Apr-Independent Independent Ind		In-Hospital Methicillin-Resistant Staphylococcus Aureus (MRSA) Incidence	Apr-Oct 2018	7.0	4.7		1
In-Hospital Sepsis Rate		Hand Hygiene Compliance	Jul-Oct 2018	80%	78.3%		
In-Hospital Acquired Delirium		In-Hospital Sepsis Rate	Apr-Jul 2018	1.1	0.0		
In-Hospital Acquired Urinary Tract Infection Hospital Standardized Mortality Ratio CAPACITY FOR CARE ACROSS ALL SECTORS Emergency Patients Admitted to Hospital Within 10 Hours Admitted Patients Waiting for Inpatient Bed Placement Patients Length of Stay Relative to Expected Length of Stay Apr-Oct 2018			Apr-Jul 2018	1.8	0.0		
Hospital Standardized Mortality Ratio CAPACITY FOR CARE ACROSS ALL SECTORS Emergency Patients Admitted to Hospital Within 10 Hours Admitted Patients Waiting for Inpatient Bed Placement Apr-Oct 2018 Apr-Oct 2		In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Jul 2018	3.6	11.5	\rightarrow	1
Emergency Patients Admitted to Hospital Within 10 Hours Admitted Patients Waiting for Inpatient Bed Placement Admitted Patients Waiting for Inpatient Bed Placement Apr-Oct 2018 Apr-Jun 20		In-Hospital Acquired Urinary Tract Infection	Apr-Jul 2018	5.7	9.2	\Diamond	1
Emergency Patients Admitted to Hospital Within 10 Hours Apr-Oct 2018 44.0% 55.0% ↑ Admitted Patients Waiting for Inpatient Bed Placement Apr-Oct 2018 3.0 1.0 ♦ Patients Length of Stay Relative to Expected Length of Stay Long Stay Patients Apr-Out 2018 NA 8.9 Apr-Jul 2018 10.0% 41.9% ♦ STAFF Sick Time Rate Overtime Rate Apr-Oct 2018 5.0% 4.67% ♦ Lost Time Claims Rate BUDGET ACCOUNTABILITY Budget Performance Ratio Apr-Oct 2018 5.0% 0.60% ♦ Hospitalization Rates for Residential Care Facilities Apr-Oct 2018 2.0% 0.60% ♦ Hospitalization Rates for Residents (Age 70+) Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital (Age 75+) Low Acuity Emergency Visits by Community Wait Time for Home Health Assessment Apr-Oct 2018 38.2 25.6 ♦ Apr-Oct 2018 38.2 25.6 ♦ Apr-Oct 2018 38.2 25.6 ♦ Apr-Oct 2018 38.2 4.14.8 ♦ Apr-Oct 2018 38.2 5.77 3.45.3 ♦ Apr-Doct 2018 50% 44.1% ♦ Apr-Doct 2018 50% 44.1% ♦ Apr-Oct 2018 50%		Hospital Standardized Mortality Ratio	Apr-Jun 2018	87	48.6		1
Admitted Patients Waiting for Inpatient Bed Placement Patients Length of Stay Relative to Expected Length of Stay Apr-Jun 2018		CAPACITY FOR CARE ACROSS ALL SECTORS					
Admitted Patients Waiting for Inpatient Bed Placement Patients Length of Stay Relative to Expected Length of Stay Apr-Jun 2018		Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Oct 2018	44.0%	55.0%		1
Patients Length of Stay Relative to Expected Length of Stay Long Stay Patients Apr-Oct 2018 Apr-			•	3.0	1.0		
Apr-Oct 2018 NA 8.9 Alternate Level of Care Days STAFF Sick Time Rate Overtime Rate Overtime Rate Lost Time Claims Rate BUDGET ACCOUNTABILITY Budget Performance Ratio Apr-Oct 2018 2.8% 3.37% ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓		· ·	·	0.95	1.067	\rightarrow	
Alternate Level of Care Days STAFF Sick Time Rate Overtime Rate Lost Time Claims Rate Apr-Oct 2018 Apr-Oct			•	N/A	8.9		
Sick Time Rate Overtime Rate Apr-Oct 2018 Ap		• •	•	10.0%	41.9%	\rightarrow	
Overtime Rate Lost Time Claims Rate BUDGET ACCOUNTABILITY Budget Performance Ratio Apr-Oct 2018		STAFF	·				
Overtime Rate Lost Time Claims Rate BUDGET ACCOUNTABILITY Budget Performance Ratio Apr-Oct 2018		Sick Time Rate	Apr-Oct 2018	5.0%	4.67%		1
Lost Time Claims Rate BUDGET ACCOUNTABILITY Budget Performance Ratio Apr-Oct 2018			•			\rightarrow	
BUDGET ACCOUNTABILITY Budget Performance Ratio Apr-Oct 2018 Apr-Oct 20						\rightarrow	
Budget Performance Ratio Apr-Oct 2018 1.000 1.013 Worsened Pressure Ulcer in Residential Care Facilities Hospitalization Rates for Residents (Age 70+) Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment Apr-Oct 2018 Apr			,				•
Worsened Pressure Ulcer in Residential Care Facilities Hospitalization Rates for Residents (Age 70+) Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment Admissions to Residential Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Residential Care Clients Aproct 2018 Sep2017-Sep2018 Sep2017-Sep2018 Meeting Target Aprocut By Status Meeting Target No.60% 1.2.0% 10.60% 11.2% 1			Apr-Oct 2018	1.000	1.013		1
Worsened Pressure Ulcer in Residential Care Facilities Hospitalization Rates for Residents (Age 70+) Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment Admissions to Residential Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Residential Care Clients Apr-Oct 2018 A	S						•
Hospitalization Rates for Residents (Age 70+) Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment Admissions to Residential Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Residential Care Clients Agency Visits by Residential Care Clients 2017/2018 2017/2018 10.0% 11.2% Apr-Jun 2018 3,411 5,273 4.1% Apr-Oct 2018 30.0 34.1% Apr-Oct 2018 75% 47.6% Apr-Oct 2018 75% 47.6% Apr-Oct 2018 Sep2017-Sep2018 75.8 119.41 KPI Count By Status Meeting Target 10	_	•	Apr-Jun 2018	2.0%	0.60%		1
Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment Admissions to Residential Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Residential Care Clients Agency Visits			•			\rightarrow	
Meeting Target Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr-Jun 2018 3,411 5,273 Low Acuity Emergency Visits by Community Apr-Oct 2018						\rightarrow	
Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment Admissions to Residential Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Residential Care Clients Apr-Oct 2018 Apr-Oc		·				\rightarrow	
Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment Admissions to Residential Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Residential Care Clients Apr-Oct 2018 A				3,411	5,273	\rightarrow	
Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment Apr-Oct 2018 Apr-Oct 2		· · · · ·	•	102.7	191.1	\rightarrow	
Wait Time for Home Health Assessment Admissions to Residential Care within 30 Days Admissions to Residential Care within 30 Days Apr-Oct 2018 Apr-Oc			•	50%	44.1%	\rightarrow	
Admissions to Residential Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Residential Care Clients Sep2017-Sep2018 Sep2017-Sep2018 Sep2017-Sep2018 Sep2017-Sep2018 Meeting Target 10			Apr-Oct 2018	38.2	25.6		
Emergency Visits by Home Health Clients Emergency Visits by Residential Care Clients Sep2017-Sep2018 Sep2017-Sep2018 30.0 34.22 KPI Count By Status Meeting Target 10		Admissions to Residential Care within 30 Days	Apr-Oct 2018	75%	47.6%	\rightarrow	
Emergency Visits by Residential Care Clients Sep2017-Sep2018 30.0 34.22 KPI Count By Status Meeting Target 10		•	•	75.8	119.41	\rightarrow	
KPI Count By Status Meeting Target 10			·	30.0	34.22	\rightarrow	
wieeung Target 5 10			· ·	KPI Count By Status			tus
es Within 10% of Target \triangle 2				Meeting Ta	arget		10
	te	es		Within 10%	6 of Target		2

All measures reported on YTD (Year-to-Date) basis

Not Meeting Target