# Our Health Care Report Card

## Ridge Meadows Hospital

**Fiscal Period:** FP07, 2018-19 Ending Oct 18, 2018

<table>
<thead>
<tr>
<th>No</th>
<th>Measure Name</th>
<th>Time Frame</th>
<th>Target</th>
<th>Actual</th>
<th>Status</th>
<th>Preferred Direction</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>In-Hospital <em>Clostridium Difficile</em> Infection (CDI) Incidence</td>
<td>Apr-Oct 2018</td>
<td>4.5</td>
<td>4.6</td>
<td>▲</td>
<td>▼</td>
</tr>
<tr>
<td>2</td>
<td>In-Hospital Methicillin-Resistant <em>Staphylococcus Aureus</em> (MRSA) Incidence</td>
<td>Apr-Oct 2018</td>
<td>7.0</td>
<td>6.0</td>
<td>▼</td>
<td>▼</td>
</tr>
<tr>
<td>3</td>
<td>Hand Hygiene Compliance</td>
<td>Jul-Oct 2018</td>
<td>80%</td>
<td>82.6%</td>
<td>▲</td>
<td>▲</td>
</tr>
<tr>
<td>4</td>
<td>In-Hospital Sepsis Rate</td>
<td>Apr-Jul 2018</td>
<td>1.5</td>
<td>1.53</td>
<td>▲</td>
<td>▲</td>
</tr>
<tr>
<td>5</td>
<td>In-Hospital Acquired Delirium</td>
<td>Apr-Jul 2018</td>
<td>4.2</td>
<td>3.8</td>
<td>▲</td>
<td>▲</td>
</tr>
<tr>
<td>6</td>
<td>In-Hospital Acquired Non-Aspiration Pneumonia</td>
<td>Apr-Jul 2018</td>
<td>4.9</td>
<td>8.9</td>
<td>▼</td>
<td>▼</td>
</tr>
<tr>
<td>7</td>
<td>In-Hospital Acquired Urinary Tract Infection</td>
<td>Apr-Jul 2018</td>
<td>7.8</td>
<td>17.8</td>
<td>▼</td>
<td>▼</td>
</tr>
<tr>
<td>8</td>
<td>Hospital Standardized Mortality Ratio</td>
<td>Apr-Jun 2018</td>
<td>87</td>
<td>117.2</td>
<td>▼</td>
<td>▼</td>
</tr>
</tbody>
</table>

### QUALITY AND SAFETY

1. In-Hospital Clostridium Difficile Infection (CDI) Incidence
2. In-Hospital Methicillin-Resistant Staphylococcus Aureus (MRSA) Incidence
3. Hand Hygiene Compliance
4. In-Hospital Sepsis Rate
5. In-Hospital Acquired Delirium
6. In-Hospital Acquired Non-Aspiration Pneumonia
7. In-Hospital Acquired Urinary Tract Infection
8. Hospital Standardized Mortality Ratio

### CAPACITY FOR CARE ACROSS ALL SECTORS

9. Emergency Patients Admitted to Hospital Within 10 Hours
10. Admitted Patients Waiting for Inpatient Bed Placement
11. Patients Length of Stay Relative to Expected Length of Stay
12. Long Stay Patients
13. Alternate Level of Care Days
14. Non-emergency Surgeries Completed Within 26 Weeks
15. Non-Emergency Surgeries Waiting Longer Than 26 Weeks
16. Sick Time Rate
17. Overtime Rate
18. Lost Time Claims Rate

### STAFF

19. Budget Performance Ratio

### BUDGET ACCOUNTABILITY

- **Maple Ridge Community**
  1. Worsened Pressure Ulcer in Residential Care Facilities
  2. Hospitalization Rates for Residents (Age 70+)
  3. Hospital Readmission Rates Overall
  4. Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)
  5. Patients with Chronic Conditions Admitted to Hospital (Age 75+)
  6. Low Acuity Emergency Visits by Community
  7. Home Health Services Provided Within Benchmark Time
  8. Wait Time for Home Health Assessment
  9. Admissions to Residential Care within 30 Days
  10. Emergency Visits by Home Health Clients
  11. Emergency Visits by Residential Care Clients

### Notes

All measures reported on YTD (Year-to-Date) basis

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**Maple Ridge Community**

1. Worsened Pressure Ulcer in Residential Care Facilities
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8. Wait Time for Home Health Assessment
9. Admissions to Residential Care within 30 Days
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11. Emergency Visits by Residential Care Clients

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**KPI Count By Status**

- Meeting Target: 7
- Within 10% of Target: 5
- Not Meeting Target: 17

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2/4/2019