Our Health Care Report Card

Burnaby Hospital

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
	QUALITY AND SAFETY					
1	In-Hospital *Clostridium Difficile* Infection (CDI) Incidence	Apr2018-Jan2019	4.5	2.8	🟢	⬇
2	In-Hospital Methicillin-Resistant *Staphylococcus Aureus* (MRSA) Incidence	Apr2018-Jan2019	7.0	3.7	🟢	⬇
3	Hand Hygiene Compliance	Jul2018-Jan2019	80%	81.6%	🟢	⬆
4	In-Hospital Sepsis Rate	Apr-Nov 2018	2.9	3.9	🔴	⬇
5	In-Hospital Acquired Delirium	Apr-Nov 2018	6.9	10.7	🔴	⬇
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Nov 2018	6.8	10.0	🔴	⬇
7	In-Hospital Acquired Urinary Tract Infection	Apr-Nov 2018	10.0	19.5	🔴	⬇
8	Hospital Standardized Mortality Ratio	Apr-Jun 2018	87	85.8	🟢	⬇
	CAPACITY FOR CARE ACROSS ALL SECTORS					
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr2018-Jan2019	44.0%	47.3%	🟢	⬆
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr2018-Jan2019	13.4	10.3	🟢	⬇
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Sep 2018	0.95	1.016	🟡	⬇
12	Long Stay Patients	Apr2018-Jan2019	N/A	28.5		⬇
13	Alternate Level of Care Days (ALC)	Apr-Nov 2018	10.0%	11.7%	🔴	⬇
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr2018-Jan2019	95%	90.8%	🟡	⬆
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr2018-Jan2019	22.8%	15.7%	🟢	⬇
	STAFF					
16	Sick Time Rate	Apr2018-Jan2019	5.0%	4.87%	🟢	⬇
17	Overtime Rate	Apr2018-Jan2019	2.8%	2.77%	🟢	⬇
18	Lost Time Claims Rate	Jul-Sep 2018	5.4	4.5	🟢	⬇
	BUDGET ACCOUNTABILITY					
19	Budget Performance Ratio	Apr2018-Jan2019	1.000	1.018	🟡	⬇

Burnaby Community

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Sep 2018	2.0%	1.31%	🟢	⬇
2	Hospitalization Rates for Residents (Age 70+)	2017/2018	257.7	229.4	🟢	⬇
3	Hospital Readmission Rates Overall	2017/2018	10.0%	10.1%	🟡	⬇
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Jun 2018	12.0%	10.6%	🟢	⬇
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Sep 2018	3,411	2,633	🟢	⬇
6	Low Acuity Emergency Visits by Community	Apr2018-Jan2019	102.7	81.7	🟢	⬇
7	Home Health Services Provided Within Benchmark Time	Apr2018-Jan2019	50%	51.3%	🟢	⬆
8	Wait Time for Home Health Assessment (RAI-HC)	Apr2018-Jan2019	38.2	50.5	🔴	⬇
9	Admissions to Residential Care within 30 Days	Apr2018-Jan2019	75%	92.7%	🟢	⬆
10	Emergency Visits by Home Health Clients	Dec2017-Nov2018	75.8	81.87	🟡	⬇
11	Emergency Visits by Residential Care Clients	Dec2017-Nov2018	30.0	55.37	🔴	⬇

KPI Count By Status		
Meeting Target	🟢	17
Within 10% of Target	🟡	5
Not Meeting Target	🔴	7

Notes

All measures reported on YTD (Year-to-Date) basis