

## **Our Health Care Report Card**

**Delta Hospital** Fiscal Period: FP11, 201819- Ending Feb 07, 2019 Preferred No Actual Status **Measure Name Time Frame Target** Direction **QUALITY AND SAFETY** J 1 In-Hospital Clostridium Difficile Infection (CDI) Incidence Apr2018-Jan2019 4.5 1.4 J 2 In-Hospital Methicillin-Resistant Staphylococcus Aureus (MRSA) Incidence Apr2018-Jan2019 7.0 10.5 1 3 Hand Hygiene Compliance Jul2018-Jan2019 80% 76.4%  $\triangle$ J 6.0 4 In-Hospital Sepsis Rate Apr-Nov 2018 1.5 Ţ 5 In-Hospital Acquired Delirium Apr-Nov 2018 4.2 6.9 į 6 10.9 In-Hospital Acquired Non-Aspiration Pneumonia Apr-Nov 2018 4.9 į 7 In-Hospital Acquired Urinary Tract Infection Apr-Nov 2018 7.8 19.7 55.0 8 Hospital Standardized Mortality Ratio Apr-Jun 2018 87 **CAPACITY FOR CARE ACROSS ALL SECTORS** 1 9 Emergency Patients Admitted to Hospital Within 10 Hours Apr2018-Jan2019 44.0% 32.7% Ī 10 Admitted Patients Waiting for Inpatient Bed Placement Apr2018-Jan2019 8.4 8.5 Ţ 0.95 1.041 11 Patients Length of Stay Relative to Expected Length of Stay Apr-Sep 2018 Į N/A 9.5 12 Long Stay Patients Apr2018-Jan2019 į 10.0% 18.6% 13 Alternate Level of Care Days (ALC) Apr-Nov 2018 . 1 14 Non-emergency Surgeries Completed Within 26 Weeks Apr2018-Jan2019 95% 93.4% 15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr2018-Jan2019 22.8% 16.5% **STAFF** J 5.0% 5.37% 16 Sick Time Rate Apr2018-Jan2019 2.8% 2.95% 17 Overtime Rate Apr2018-Jan2019 3.2 18 Lost Time Claims Rate Jul-Sep 2018 5.4 **BUDGET ACCOUNTABILITY** 1 19 **Budget Performance Ratio** Apr2018-Jan2019 1.000 1.011 **Delta Community** Worsened Pressure Ulcer in Residential Care Facilities 2.0% 1.49% 1 Apr-Sep 2018 Į 2 Hospitalization Rates for Residents (Age 70+) 2017/2018 257.7 269.2 į 3 2017/2018 10.0% 11.7% Hospital Readmission Rates Overall **₽** 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr-Jun 2018 12.0% 13.2% į 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr-Sep 2018 3,411 3,900 Ť 6 Low Acuity Emergency Visits by Community Apr2018-Jan2019 102.7 108.3 7 Home Health Services Provided Within Benchmark Time Apr2018-Jan2019 50% 55.8% 8 Wait Time for Home Health Assessment (RAI-HC) Apr2018-Jan2019 38.2 25.5 1 9 Admissions to Residential Care within 30 Days Apr2018-Jan2019 75% 82.6% Į 10 **Emergency Visits by Home Health Clients** Dec2017-Nov2018 75.8 92.65  $\Diamond$ 1 Dec2017-Nov2018 30.0 39.18 Emergency Visits by Residential Care Clients 11 KPI Count By **Status** Meeting Target 8

Notes

All measures reported on YTD (Year-to-Date) basis

Within 10% of Target

Not Meeting Target

9

12