

## Our Health Care Report Card

### Burnaby Hospital

Fiscal Period: FP04, 201920 - Ending Jul 25, 2019

| No  | Measure Name  | Time Frame   | Target | Actual | Status | Preferred Direction |
|---|---|--------------|--------|--------|--------|---------------------|
| <b>QUALITY AND SAFETY</b>                   |   |              |        |        |        |                     |
| 1   | In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence           | Apr-Jul 2019 | 4.5    | 3.75   | ●      | ↓                   |
| 2   | In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence | Apr-Jul 2019 | 5.5    | 5.1    | ●      | ↓                   |
| 3   | Hand Hygiene Compliance   | Apr-Jul 2019 | 80%    | 81.0%  | ●      | ↑                   |
| 4   | In-Hospital Sepsis Rate   | Apr-May 2019 | 2.9    | 3.7    | ◆      | ↓                   |
| 5   | In-Hospital Acquired Delirium   | Apr-May 2019 | 6.9    | 11.9   | ◆      | ↓                   |
| 6   | In-Hospital Acquired Non-Aspiration Pneumonia                                   | Apr-May 2019 | 6.8    | 10.3   | ◆      | ↓                   |
| 7   | In-Hospital Acquired Urinary Tract Infection                                    | Apr-May 2019 | 10.0   | 20.7   | ◆      | ↓                   |
| 8   | Hospital Standardized Mortality Ratio   | Apr-Dec 2018 | 87     | 85.6   | ●      | ↓                   |
| <b>CAPACITY FOR CARE ACROSS ALL SECTORS</b> |   |              |        |        |        |                     |
| 9   | Emergency Patients Admitted to Hospital Within 10 Hours                         | Apr-Jul 2019 | 46.0%  | 28.5%  | ◆      | ↑                   |
| 10  | Admitted Patients Waiting for Inpatient Bed Placement                           | Apr-Jul 2019 | 13.4   | 14.8   | ◆      | ↓                   |
| 11  | Patients Length of Stay Relative to Expected Length of Stay                     | 2018/2019    | 0.95   | 1.032  | ▲      | ↓                   |
| 12  | Long Stay Patients  | Apr-Jul 2019 | N/A    | 36.5   |        | ↓                   |
| 13  | Alternate Level of Care (ALC) Days  | Apr-May 2019 | 12.9%  | 11.8%  | ●      | ↓                   |
| 14  | Non-emergency Surgeries Completed Within 26 Weeks                               | Apr-Jul 2019 | 95%    | 87.6%  | ▲      | ↑                   |
| 15  | Non-Emergency Surgeries Waiting Longer Than 26 Weeks                            | Apr-Jul 2019 | 22.8%  | 14.4%  | ●      | ↓                   |
| <b>STAFF</b>                                |   |              |        |        |        |                     |
| 16  | Nursing and Allied Professional Sick Time                                       | Apr-Jul 2019 | 5.8%   | 4.5%   | ●      | ↓                   |
| 17  | Nursing and Allied Professional Overtime  | Apr-Jul 2019 | 3.9%   | 3.4%   | ●      | ↓                   |
| 18  | Lost Time Claims Rate   | 2018/2019    | 5.3    | 6.1    | ◆      | ↓                   |
| <b>BUDGET ACCOUNTABILITY</b>                |   |              |        |        |        |                     |
| 19  | Budget Performance Ratio  | Apr-Jul 2019 | 1.000  | 1.031  | ▲      | ↓                   |

### Burnaby Community

|    |  |                 |       |       |   |   |
|----|--|-----------------|-------|-------|---|---|
| 1  | Worsened Pressure Ulcer in Residential Care Facilities                     | 2018/2019       | 2.0%  | 1.34% | ● | ↓ |
| 2  | Hospitalization Rates for Residents (Age 70+)                              | 2017/2018       | 257.7 | 229.4 | ● | ↓ |
| 3  | Hospital Readmission Rates Overall   | Apr-Sep 2018    | 10.0% | 9.5%  | ● | ↓ |
| 4  | Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) | 2018/2019       | 13.3% | 11.9% | ● | ↓ |
| 5  | Patients with Chronic Conditions Admitted to Hospital (Age 75+)            | Apr-Dec 2018    | 3,448 | 2,943 | ● | ↓ |
| 6  | Low Acuity Emergency Visits by Community                                   | Apr-Jul 2019    | 102.7 | 87.5  | ● | ↓ |
| 7  | Home Health Services Provided Within Benchmark Time                        | Apr-Jul 2019    | 50%   | 42.3% | ◆ | ↑ |
| 8  | Wait Time for Home Health Assessment (RAI-HC)                              | Apr-Jul 2019    | 30.0  | 102.3 | ◆ | ↓ |
| 9  | Admissions to Residential Care within 30 Days                              | Apr-Jul 2019    | 75%   | 86.6% | ● | ↑ |
| 10 | Emergency Visits by Home Health Clients                                    | Jul2018-Jun2019 | 75.8  | 78.05 | ▲ | ↓ |
| 11 | Emergency Visits by Residential Care Clients                               | Jul2018-Jun2019 | 30.0  | 47.91 | ◆ | ↓ |

#### KPI Count By Status

|                      |   |    |
|----------------------|---|----|
| Meeting Target       | ● | 15 |
| Within 10% of Target | ▲ | 4  |
| Not Meeting Target   | ◆ | 10 |

#### Notes

All measures reported on YTD (Year-to-Date) basis