# Our Health Care Report Card

## Delta Hospital

**Fiscal Period:** FP04, 2019 - Ending July 25, 2019

<table>
<thead>
<tr>
<th>No</th>
<th>Measure Name</th>
<th>Time Frame</th>
<th>Target</th>
<th>Actual</th>
<th>Status</th>
<th>Preferred Direction</th>
</tr>
</thead>
</table>

### QUALITY AND SAFETY

1. **In-Hospital *Clostridioides Difficile* Infection (CDI) Incidence**
   - Apr-Jul 2019
   - Target: 4.5
   - Actual: 1.4
2. **In-Hospital Methicillin-Resistant *Staphylococcus aureus* (MRSA) Incidence**
   - Apr-Jul 2019
   - Target: 5.5
   - Actual: 2.7
3. **Hand Hygiene Compliance**
   - Apr-Jul 2019
   - Target: 80%
   - Actual: 80.0%
4. **In-Hospital Sepsis Rate**
   - Apr-May 2019
   - Target: 1.5
   - Actual: 5.8
5. **In-Hospital Acquired Delirium**
   - Apr-May 2019
   - Target: 4.2
   - Actual: 9.2
6. **In-Hospital Acquired Non-Aspiration Pneumonia**
   - Apr-May 2019
   - Target: 4.9
   - Actual: 22.4
7. **In-Hospital Acquired Urinary Tract Infection**
   - Apr-May 2019
   - Target: 7.8
   - Actual: 14.0
8. **Hospital Standardized Mortality Ratio**
   - Apr-Dec 2018
   - Target: 87
   - Actual: 51.2

### CAPACITY FOR CARE ACROSS ALL SECTORS

9. **Emergency Patients Admitted to Hospital Within 10 Hours**
   - Apr-Jul 2019
   - Target: 46.0%
   - Actual: 34.2%
10. **Admitted Patients Waiting for Inpatient Bed Placement**
    - Apr-Jul 2019
    - Target: 8.4
    - Actual: 6.1
11. **Patients Length of Stay Relative to Expected Length of Stay**
    - 2018/2019
    - Target: 0.95
    - Actual: 0.987
12. **Long Stay Patients**
    - Apr-Jul 2019
    - Target: N/A
    - Actual: 8.4
13. **Alternate Level of Care (ALC) Days**
    - Apr-May 2019
    - Target: 12.9%
    - Actual: 21.0%
14. **Non-emergency Surgeries Completed Within 26 Weeks**
    - Apr-Jul 2019
    - Target: 95%
    - Actual: 91.1%
15. **Non-Emergency Surgeries Waiting Longer Than 26 Weeks**
    - Apr-Jul 2019
    - Target: 22.8%
    - Actual: 12.4%

### STAFF

16. **Nursing and Allied Professional Sick Time**
    - Apr-Jul 2019
    - Target: 5.8%
    - Actual: 4.7%
17. **Nursing and Allied Professional Overtime**
    - Apr-Jul 2019
    - Target: 3.9%
    - Actual: 3.7%
18. **Lost Time Claims Rate**
    - 2018/2019
    - Target: 5.3
    - Actual: 5.2

### BUDGET ACCOUNTABILITY

19. **Budget Performance Ratio**
    - Apr-Jul 2019
    - Target: 1.000
    - Actual: 1.008

## Delta Community

<table>
<thead>
<tr>
<th>No</th>
<th>Measure Name</th>
<th>Time Frame</th>
<th>Target</th>
<th>Actual</th>
<th>Status</th>
<th>Preferred Direction</th>
</tr>
</thead>
</table>

1. **Worsened Pressure Ulcer in Residential Care Facilities**
   - 2018/2019
   - Target: 2.0%
   - Actual: 1.48%
2. **Hospitalization Rates for Residents (Age 70+)**
   - 2017/2018
   - Target: 257.7
   - Actual: 269.2
3. **Hospital Readmission Rates Overall**
   - Apr-Sep 2018
   - Target: 10.0%
   - Actual: 11.0%
4. **Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)**
   - 2018/2019
   - Target: 13.3%
   - Actual: 13.0%
5. **Patients with Chronic Conditions Admitted to Hospital (Age 75+)**
   - Apr-Dec 2018
   - Target: 3,448
   - Actual: 4,253
6. **Low Acuity Emergency Visits by Community**
   - Apr-Jul 2019
   - Target: 102.7
   - Actual: 126.1
7. **Home Health Services Provided Within Benchmark Time**
   - Apr-Jul 2019
   - Target: 50%
   - Actual: 45.4%
8. **Wait Time for Home Health Assessment (RAI-HC)**
   - Apr-Jul 2019
   - Target: 30.0
   - Actual: 45.2
9. **Admissions to Residential Care within 30 Days**
   - Apr-Jul 2019
   - Target: 75%
   - Actual: 87.3%
10. **Emergency Visits by Home Health Clients**
    - Jul2018-Jun2019
    - Target: 75.8
    - Actual: 92.21
11. **Emergency Visits by Residential Care Clients**
    - Jul2018-Jun2019
    - Target: 30.0
    - Actual: 35.03

### KPI Count By Status

- Meeting Target: 12
- Within 10% of Target: 6
- Not Meeting Target: 11

---

**Notes**

All measures reported on YTD (Year-to-Date) basis