Our Health Care Report Card

Eagle Ridge Hospital

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
	QUALITY AND SAFETY					
1	In-Hospital *Clostridioides Difficile* Infection (CDI) Incidence	Apr-Jul 2019	4.5	3.7	🟢	⬇
2	In-Hospital Methicillin-Resistant *Staphylococcus aureus* (MRSA) Incidence	Apr-Jul 2019	5.5	4.6	🟢	⬇
3	Hand Hygiene Compliance	Apr-Jul 2019	80%	72.2%	🔺	⬆
4	In-Hospital Sepsis Rate	Apr-May 2019	1.5	0.0	🟢	⬇
5	In-Hospital Acquired Delirium	Apr-May 2019	4.2	4.1	🟢	⬇
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-May 2019	4.9	11.5	🔴	⬇
7	In-Hospital Acquired Urinary Tract Infection	Apr-May 2019	7.8	20.1	🔴	⬇
8	Hospital Standardized Mortality Ratio	Apr-Dec 2018	87	69.1	🟢	⬇
	CAPACITY FOR CARE ACROSS ALL SECTORS					
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Jul 2019	46.0%	21.3%	🔴	⬆
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Jul 2019	7.0	5.5	🟢	⬇
11	Patients Length of Stay Relative to Expected Length of Stay	2018/2019	0.95	1.184	🔴	⬇
12	Long Stay Patients	Apr-Jul 2019	N/A	62.4		⬇
13	Alternate Level of Care (ALC) Days	Apr-May 2019	12.9%	29.1%	🔴	⬇
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Jul 2019	95%	90.4%	🔺	⬆
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Jul 2019	22.8%	19.9%	🟢	⬇
	STAFF					
16	Nursing and Allied Professional Sick Time	Apr-Jul 2019	5.8%	4.3%	🟢	⬇
17	Nursing and Allied Professional Overtime	Apr-Jul 2019	3.9%	4.8%	🔴	⬇
18	Lost Time Claims Rate	2018/2019	5.3	7.6	🔴	⬇
	BUDGET ACCOUNTABILITY					
19	Budget Performance Ratio	Apr-Jul 2019	1.000	1.052	🔺	⬇

Tricities Community

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
1	Worsened Pressure Ulcer in Residential Care Facilities	2018/2019	2.0%	0.90%	🟢	⬇
2	Hospitalization Rates for Residents (Age 70+)	2017/2018	257.7	251.1	🟢	⬇
3	Hospital Readmission Rates Overall	Apr-Sep 2018	10.0%	9.0%	🟢	⬇
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2018/2019	13.3%	12.8%	🟢	⬇
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Dec 2018	3,448	3,173	🟢	⬇
6	Low Acuity Emergency Visits by Community	Apr-Jul 2019	102.7	80.3	🟢	⬇
7	Home Health Services Provided Within Benchmark Time	Apr-Jul 2019	50%	51.4%	🟢	⬆
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-Jul 2019	30.0	28.4	🟢	⬇
9	Admissions to Residential Care within 30 Days	Apr-Jul 2019	75%	67.0%	🔴	⬆
10	Emergency Visits by Home Health Clients	Jul2018-Jun2019	75.8	91.83	🔴	⬇
11	Emergency Visits by Residential Care Clients	Jul2018-Jun2019	30.0	39.80	🔴	⬇

KPI Count By Status		
Meeting Target	🟢	16
Within 10% of Target	🔺	3
Not Meeting Target	🔴	10

Notes

All measures reported on YTD (Year-to-Date) basis