

Our Health Care Report Card

Ridge Meadows Hospital

Fiscal Period: FP04, 201920 - Ending Jul 25, 2019

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr-Jul 2019	4.5	8.3	◆	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr-Jul 2019	5.5	5.6	▲	↓
3	Hand Hygiene Compliance	Apr-Jul 2019	80%	74.4%	▲	↑
4	In-Hospital Sepsis Rate	Apr-May 2019	1.5	2.8	◆	↓
5	In-Hospital Acquired Delirium	Apr-May 2019	4.2	5.6	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-May 2019	4.9	11.1	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-May 2019	7.8	22.2	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Dec 2018	87	116.9	◆	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Jul 2019	46.0%	27.6%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Jul 2019	10.7	11.4	▲	↓
11	Patients Length of Stay Relative to Expected Length of Stay	2018/2019	0.95	1.066	◆	↓
12	Long Stay Patients	Apr-Jul 2019	N/A	38.8		↓
13	Alternate Level of Care (ALC) Days	Apr-May 2019	12.9%	16.0%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Jul 2019	95%	76.9%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Jul 2019	22.8%	27.7%	◆	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr-Jul 2019	5.8%	5.1%	●	↓
17	Nursing and Allied Professional Overtime	Apr-Jul 2019	3.9%	4.9%	◆	↓
18	Lost Time Claims Rate	2018/2019	5.3	6.7	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr-Jul 2019	1.000	1.057	▲	↓

Maple Ridge Community

1	Worsened Pressure Ulcer in Residential Care Facilities	2018/2019	2.0%	2.03%	▲	↓
2	Hospitalization Rates for Residents (Age 70+)	2017/2018	257.7	302.5	◆	↓
3	Hospital Readmission Rates Overall	Apr-Sep 2018	10.0%	9.4%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2018/2019	13.3%	12.3%	●	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Dec 2018	3,448	3,522	▲	↓
6	Low Acuity Emergency Visits by Community	Apr-Jul 2019	102.7	159.2	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Jul 2019	50%	45.8%	▲	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-Jul 2019	30.0	48.8	◆	↓
9	Admissions to Residential Care within 30 Days	Apr-Jul 2019	75%	57.5%	◆	↑
10	Emergency Visits by Home Health Clients	Jul2018-Jun2019	75.8	82.30	▲	↓
11	Emergency Visits by Residential Care Clients	Jul2018-Jun2019	30.0	54.78	◆	↓

KPI Count By Status

Meeting Target	●	3
Within 10% of Target	▲	8
Not Meeting Target	◆	18

Notes

All measures reported on YTD (Year-to-Date) basis