# Abbotsford Regional Hospital

**Fiscal Period:** FP11, 2019-2020 - **Ending** Feb 06, 2020

<table>
<thead>
<tr>
<th>No</th>
<th>Measure Name</th>
<th>Time Frame</th>
<th>Target</th>
<th>Actual</th>
<th>Status</th>
<th>Preferred Direction</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>In-Hospital <em>Clostridioides Difficile</em> Infection (CDI) Incidence</td>
<td>Apr2019-Jan2020</td>
<td>4.5</td>
<td>4.3</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>2</td>
<td>In-Hospital Methicillin-Resistant <em>Staphylococcus aureus</em> (MRSA) Incidence</td>
<td>Apr2019-Jan2020</td>
<td>5.5</td>
<td>4.9</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>3</td>
<td>Hand Hygiene Compliance</td>
<td>Apr2019-Jan2020</td>
<td>80%</td>
<td>82.3%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>4</td>
<td>In-Hospital Sepsis Rate</td>
<td>Apr-Nov 2019</td>
<td>2.9</td>
<td>2.85</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>5</td>
<td>In-Hospital Acquired Delirium</td>
<td>Apr-Nov 2019</td>
<td>6.9</td>
<td>9.4</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>6</td>
<td>In-Hospital Acquired Non-Aspiration Pneumonia</td>
<td>Apr-Nov 2019</td>
<td>6.8</td>
<td>8.8</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>7</td>
<td>In-Hospital Acquired Urinary Tract Infection</td>
<td>Apr-Nov 2019</td>
<td>10.0</td>
<td>11.3</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>8</td>
<td>Hospital Standardized Mortality Ratio</td>
<td>Apr-Sep 2019</td>
<td>96</td>
<td>115.5</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
</tbody>
</table>

## CAPACITY FOR CARE ACROSS ALL SECTORS

<table>
<thead>
<tr>
<th>No</th>
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</tr>
</thead>
<tbody>
<tr>
<td>9</td>
<td>Emergency Patients Admitted to Hospital Within 10 Hours</td>
<td>Apr2019-Jan2020</td>
<td>46.0%</td>
<td>33.7%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>10</td>
<td>Admitted Patients Waiting for Inpatient Bed Placement</td>
<td>Apr2019-Jan2020</td>
<td>20.8%</td>
<td>35.3%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>11</td>
<td>Patients Length of Stay Relative to Expected Length of Stay</td>
<td>Apr-Sep 2019</td>
<td>0.95</td>
<td>0.985</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>12</td>
<td>Long Stay Patients</td>
<td>Apr2019-Jan2020</td>
<td>N/A</td>
<td>32.6</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>13</td>
<td>Alternate Level of Care (ALC) Days</td>
<td>Apr-Nov 2019</td>
<td>12.9%</td>
<td>8.1%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>14</td>
<td>Non-emergency Surgeries Completed Within 26 Weeks</td>
<td>Apr2019-Jan2020</td>
<td>95%</td>
<td>80.2%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>15</td>
<td>Non-Emergency Surgeries Waiting Longer Than 26 Weeks</td>
<td>Apr2019-Jan2020</td>
<td>22.8%</td>
<td>26.3%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
</tbody>
</table>

## STAFF

<table>
<thead>
<tr>
<th>No</th>
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<th>Status</th>
<th>Preferred Direction</th>
</tr>
</thead>
<tbody>
<tr>
<td>16</td>
<td>Nursing and Allied Professional Sick Time</td>
<td>Apr2019-Jan2020</td>
<td>5.8%</td>
<td>4.9%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>17</td>
<td>Nursing and Allied Professional Overtime</td>
<td>Apr2019-Jan2020</td>
<td>3.9%</td>
<td>5.9%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>18</td>
<td>Lost Time Claims Rate</td>
<td>Apr-Sep 2019</td>
<td>5.3</td>
<td>5.9</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
</tbody>
</table>

## BUDGET ACCOUNTABILITY

<table>
<thead>
<tr>
<th>No</th>
<th>Measure Name</th>
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<th>Actual</th>
<th>Status</th>
<th>Preferred Direction</th>
</tr>
</thead>
<tbody>
<tr>
<td>19</td>
<td>Budget Performance Ratio</td>
<td>Apr2019-Jan2020</td>
<td>1.00</td>
<td>1.026</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
</tbody>
</table>

## Abbotsford Community

<table>
<thead>
<tr>
<th>No</th>
<th>Measure Name</th>
<th>Time Frame</th>
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<th>Actual</th>
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<th>Preferred Direction</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Worsened Pressure Ulcer in Long Term Care Facilities</td>
<td>Apr-Sep 2019</td>
<td>1.6%</td>
<td>2.64%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>2</td>
<td>Hospitalizations Rates for Residents (Age 70+)</td>
<td>2018/2019</td>
<td>250.8</td>
<td>267.5</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>3</td>
<td>Hospital Readmission Rates Overall</td>
<td>Apr-Sep 2019</td>
<td>10.0%</td>
<td>10.2%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>4</td>
<td>Mental Health &amp; Substance Use Patients Hospital Readmission Rate (Age 15+)</td>
<td>Apr-Sep 2019</td>
<td>13.3%</td>
<td>15.7%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>5</td>
<td>Patients with Chronic Conditions Admitted to Hospital (Age 75+)</td>
<td>Apr-Sep 2019</td>
<td>3,448</td>
<td>3,462</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>6</td>
<td>Low Acuity Emergency Visits by Community</td>
<td>Apr2019-Jan2020</td>
<td>102.7</td>
<td>111.8</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>7</td>
<td>Home Health Services Provided Within Benchmark Time</td>
<td>Apr2019-Jan2020</td>
<td>50%</td>
<td>46.2%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>8</td>
<td>Wait Time for Home Health Assessment (RAI-HC)</td>
<td>Apr2019-Jan2020</td>
<td>30.0</td>
<td>33.5%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>9</td>
<td>Admissions to Long Term Care within 30 Days</td>
<td>Apr2019-Jan2020</td>
<td>75%</td>
<td>58.6%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>10</td>
<td>Emergency Visits by Home Health Clients</td>
<td>Dec2018-Nov2019</td>
<td>75.8</td>
<td>109.2</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
<tr>
<td>11</td>
<td>Emergency Visits by Long Term Care Clients</td>
<td>Dec2018-Nov2019</td>
<td>30.0</td>
<td>42.8%</td>
<td>✔</td>
<td>&quot;&quot;</td>
</tr>
</tbody>
</table>

### KPI Count By Status

<table>
<thead>
<tr>
<th>Status</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meeting Target</td>
<td>6</td>
</tr>
<tr>
<td>Within 10% of Target</td>
<td>7</td>
</tr>
<tr>
<td>Not Meeting Target</td>
<td>16</td>
</tr>
</tbody>
</table>

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Notes:

All measures reported on YTD (Year-to-Date) basis