

## **Our Health Care Report Card**

**Burnaby Hospital Fiscal Period:** FP11, 201920 - Ending Feb 06, 2020

Hand Hygiene Compilance	No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence Hand Hygiene Compliance In-Hospital Sepsis Rate In-Hospital Acquired Delinium Apr-Nov 2019 Apr-Nov 2019 Apr-Nov 2019 Apr-Nov 2019 Apr-Nov 2019 Hospital Acquired Uniary Tract Infection Apr-Nov 2019 Hospital Acquired Uniary Tract Infection Apr-Nov 2019 Hospital Standardized Mortality Ratio CAPACITY FOR CARE ACROSS ALL SECTORS Emergency Patients Admitted to Hospital Within 10 Hours Admitted Patients Waiting for Inpatient Bed Placement Apr-Sep 2019 Apr-Sep 20		QUALITY AND SAFETY					
Hand Hygiene Compliance   Apr2019-Jan2020   80%   82.5%   ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑	1	In-Hospital Clostridioides Difficile Infection (CDI) Incidence	Apr2019-Jan2020	4.5	3.2		•
In-Hospital Sepsis Rate	2	In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	Apr2019-Jan2020	5.5	4.8		₩
In-Hospital Acquired Delirium	3	Hand Hygiene Compliance	Apr2019-Jan2020	80%	82.5%		<b>1</b>
In-Hospital Acquired Non-Aspiration Pneumonia In-Hospital Acquired Urinary Tract Infection In-Hospital Acquired Urinary Tract Infection Apr-Nov 2019 In-Hospital Acquired Urinary Tract Infection Apr-Nov 2019 In-Hospital Acquired Urinary Tract Infection Apr-Sep 2019 Apr-Sep 2019 Apr-Sep 2019  CAPACITY FOR CARE ACROSS ALL SECTORS Emergency Patients Admitted to Hospital Within 10 Hours Admitted Patients Waiting for Inpatient Bed Placement Apr 2019-Jan 2020 Admitted Patients Waiting for Inpatient Bed Placement Apr 2019-Jan 2020 Apr 2	4	In-Hospital Sepsis Rate	Apr-Nov 2019	2.9	4.4		•
In-Hospital Acquired Urinary Tract Infection Hospital Standardized Mortality Ratio  CAPACITY FOR CARE ACROSS ALL SECTORS  Emergency Patients Admitted to Hospital Within 10 Hours Admitted Patients Waiting for Inpatient Bed Placement Patients Length of Stay Relative to Expected Length of Stay Apr-Sep 2019 Apr-Nov 2019 Apr-Sep 201	5	In-Hospital Acquired Delirium	Apr-Nov 2019	6.9	11.4		₩
Hospital Standardized Mortality Ratio  CAPACITY FOR CARE ACROSS ALL SECTORS  Emergency Patients Admitted to Hospital Within 10 Hours  Admitted Patients Waiting for Inpatient Bed Placement  Apr2019-Jan2020  Admitted Patients Waiting for Inpatient Bed Placement  Apr2019-Jan2020  Apr-Sep 2019  Apr-	6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Nov 2019	6.8	11.9		1
CAPACITY FOR CARE ACROSS ALL SECTORS  Emergency Patients Admitted to Hospital Within 10 Hours  Admitted Patients Waiting for Inpatient Bed Placement Patients Length of Stay Relative to Expected Length of Stay  Long Stay Patients Apr2019-Jan2020  Apr-Sep 2019  Apr2019-Jan2020  N/A  41.3  Apr2019-Jan2020  Possible Relative to Expected Length of Stay  Apr2019-Jan2020  Possible Relative to Expected Length of Stay  Apr2019-Jan2020  N/A  41.3  Apr2019-Jan2020  Possible Relative to Expected Length of Stay  Emergency Visits by Long Term Care Clients  Bec2018-Nov2019  Possible Relative to Expected Length of Stay  Bec2018-Nov2019  Possible Relative to Expected Length Relative to Expected	7	In-Hospital Acquired Urinary Tract Infection	Apr-Nov 2019	10.0	19.3		4
Emergency Patients Admitted to Hospital Within 10 Hours Admitted Patients Waiting for Inpatient Bed Placement Patients Length of Stay Relative to Expected Length of Stay Apr-Sep 2019 Apr-Nov 2019 Apr-	8	Hospital Standardized Mortality Ratio	Apr-Sep 2019	96	89.9		4
Admitted Patients Waiting for Inpatient Bed Placement Patients Length of Stay Relative to Expected Length of Stay Long Stay Patients Apr-Sep 2019 Ap		CAPACITY FOR CARE ACROSS ALL SECTORS					
Patients Length of Stay Relative to Expected Length of Stay  Long Stay Patients Alternate Level of Care (ALC) Days Alternate Level of Care (ALC) Days Apr.2019-Jan.2020 Apr.Nov.2019 Apr.2019-Jan.2020 Apr.Nov.2019 Apr.2019-Jan.2020 Apr.2019-Jan.202	9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr2019-Jan2020	46.0%	25.2%	•	<b>1</b>
Patients Length of Stay Relative to Expected Length of Stay  Long Stay Patients Alternate Level of Care (ALC) Days Alternate Level of Care (ALC) Days Apr.2019-Jan.2020 Apr.Nov.2019 Apr.2019-Jan.2020 Apr.Nov.2019 Apr.2019-Jan.2020 Apr.2019-Jan.202	0	• •	•	13.4	17.3	•	Ţ
Alternate Level of Care (ALC) Days Apr-Nov 2019 Apr-Nov 2	1		Apr-Sep 2019	0.95	1.053	•	Ţ
Alternate Level of Care (ALC) Days  Apr-Nov 2019 12.9% 15.1%    Non-emergency Surgeries Completed Within 26 Weeks  Non-Emergency Surgeries Waiting Longer Than 26 Weeks  Apr2019-Jan2020 22.8% 32.1%    Wastaff  Nursing and Allied Professional Sick Time  Apr2019-Jan2020 5.8% 5.0%    Nursing and Allied Professional Overtime  Apr2019-Jan2020 3.9% 3.9%    Use BUGGET ACCOUNTABILITY  Budget Performance Ratio  Apr2019-Jan2020 1.000 1.023    Warnaby Community  Worsened Pressure Ulcer in Long Term Care Facilities  Hospitalization Rates for Residents (Age 70+)    Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)    Patients with Chronic Conditions Admitted to Hospital (Age 75+)    Apr-Sep 2019 3.448 2,698    Ucw Acuity Emergency Visits by Community  Wait Time for Home Health Assessment (RAI-HC)    Admissions to Long Term Care within 30 Days    Emergency Visits by Long Term Care Clients    Apr2019-Jan2020 75% 63.7%    Apr2019-Jan2020 75% 63	2		• •	N/A	41.3		Į.
Non-Emergency Surgeries Waiting Longer Than 26 Weeks  STAFF  Nursing and Allied Professional Sick Time Apr2019-Jan2020 Apr2019	3		Apr-Nov 2019	12.9%	15.1%	•	Į.
Non-Emergency Surgeries Waiting Longer Than 26 Weeks  STAFF  Nursing and Allied Professional Sick Time Nursing and Allied Professional Overtime Apr2019-Jan2020 Apr2019-Jan202	4	Non-emergency Surgeries Completed Within 26 Weeks	Apr2019-Jan2020	95%	86.4%		1
STAFF Nursing and Allied Professional Sick Time Nursing and Allied Professional Overtime Apr2019-Jan2020 Apr2019-Jan2020 Apr3019-Jan2020 Apr30	5	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr2019-Jan2020	22.8%	32.1%	•	•
Nursing and Allied Professional Overtime  Lost Time Claims Rate  BUDGET ACCOUNTABILITY  Budget Performance Ratio  Apr-Sep 2019			·				Ť
Lost Time Claims Rate  BUDGET ACCOUNTABILITY  Budget Performance Ratio  Apr-Sep 2019  Apr-Sep 2019  Apr-Sep 2019  Apr-Sep 2019  Apr-Sep 2019  Lost Time Claims Rate  BUDGET ACCOUNTABILITY  Budget Performance Ratio  Apr-Sep 2019  Apr-Sep 2019	6	Nursing and Allied Professional Sick Time	Apr2019-Jan2020	5.8%	5.0%		•
BUDGET ACCOUNTABILITY Budget Performance Ratio  Apr2019-Jan2020  1.000  1.023  Wrnaby Community  Worsened Pressure Ulcer in Long Term Care Facilities  Hospitalization Rates for Residents (Age 70+)  Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Long Term Care Clients  Apr-Sep 2019  Apr-Sep 2	7	· ·	•	3.9%	3.9%		Į.
Budget Performance Ratio	18	Lost Time Claims Rate	Apr-Sep 2019	5.3	7.1	•	Į.
urnaby Community         Worsened Pressure Ulcer in Long Term Care Facilities       Apr-Sep 2019       1.6%       2.09%       ↓         Hospitalization Rates for Residents (Age 70+)       2018/2019       250.8       218.7       ↓         Hospital Readmission Rates Overall       Apr-Sep 2019       10.0%       9.4%       ↓         Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)       Apr-Sep 2019       13.3%       12.7%       ↓         Patients with Chronic Conditions Admitted to Hospital (Age 75+)       Apr-Sep 2019       3,448       2,698       ↓         Low Acuity Emergency Visits by Community       Apr2019-Jan2020       102.7       83.1       ↓         Home Health Services Provided Within Benchmark Time       Apr2019-Jan2020       50%       42.9%       ↑         Wait Time for Home Health Assessment (RAI-HC)       Apr2019-Jan2020       30.0       137.9       ↓         Admissions to Long Term Care within 30 Days       Apr2019-Jan2020       75%       63.7%       ↑         Emergency Visits by Home Health Clients       Dec2018-Nov2019       75.8       85.5       ↓         Emergency Visits by Long Term Care Clients       Dec2018-Nov2019       30.0       52.3       ↓         KPI Count By Status         Meeting Target		BUDGET ACCOUNTABILITY					Ť
urnaby Community         Worsened Pressure Ulcer in Long Term Care Facilities       Apr-Sep 2019       1.6%       2.09%       ↓         Hospitalization Rates for Residents (Age 70+)       2018/2019       250.8       218.7       ↓         Hospital Readmission Rates Overall       Apr-Sep 2019       10.0%       9.4%       ↓         Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)       Apr-Sep 2019       13.3%       12.7%       ↓         Patients with Chronic Conditions Admitted to Hospital (Age 75+)       Apr-Sep 2019       3,448       2,698       ↓         Low Acuity Emergency Visits by Community       Apr2019-Jan2020       102.7       83.1       ↓         Home Health Services Provided Within Benchmark Time       Apr2019-Jan2020       50%       42.9%       ↑         Wait Time for Home Health Assessment (RAI-HC)       Apr2019-Jan2020       30.0       137.9       ↓         Admissions to Long Term Care within 30 Days       Apr2019-Jan2020       75%       63.7%       ↑         Emergency Visits by Home Health Clients       Dec2018-Nov2019       75.8       85.5       ↓         Emergency Visits by Long Term Care Clients       Dec2018-Nov2019       30.0       52.3       ↓         KPI Count By Status         Meeting Target	9	Budget Performance Ratio	Apr2019-Jan2020	1.000	1.023		•
Worsened Pressure Ulcer in Long Term Care Facilities  Hospitalization Rates for Residents (Age 70+)  Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  Apr-Sep 2019  1.6%  2.09%  ↓  4.18.7  ↓  4.2.698  ↓  4.2.698  ↓  4.2.99%  ↑  4.	u		·				
Hospitalization Rates for Residents (Age 70+) Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients  Hospital(2019 Apr-Sep 2019 Apr-Sep 201			Apr-Sep 2019	1.6%	2.09%	•	1
Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  Apr-Sep 2019  10.0%  9.4%  Apr-Sep 2019  13.3%  12.7%  Apr-Sep 2019  3,448  2,698  42.9%  Apr2019-Jan2020  50%  42.9%  Apr2019-Jan2020  75%  63.7%  Apr2019-Jan2020  75%  63.7%  Apr2019-Jan2020  75%  63.7%  Apr2019-Jan2020  75.8  85.5  Weeting Target  11			·				Ť
Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  Meeting Target  Apr-Sep 2019  Apr-2019-Jan2020  Apr-2		· · ·	Apr-Sep 2019	10.0%	9.4%		•
Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients  Apr2019-Jan2020 Bence Status  Dec2018-Nov2019 Bence Status  Meeting Target  11	ļ	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	• •	13.3%	12.7%		•
Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients  Apr2019-Jan2020 30.0 137.9  Apr2019-Jan2020 75% 63.7%  Dec2018-Nov2019 75.8 85.5  WENCE TOWN BY Status  KPI Count By Status	,	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Sep 2019	3,448	2,698		•
Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  Dec2018-Nov2019  30.0 137.9  Apr2019-Jan2020  75% 63.7%  Dec2018-Nov2019  75.8 85.5  WEIL Count By Status  KPI Count By Status	;	Low Acuity Emergency Visits by Community	Apr2019-Jan2020	102.7	83.1		<b>J</b>
Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Apr2019-Jan2020 75% 63.7% ↑ Dec2018-Nov2019 75.8 85.5 ↓ Emergency Visits by Long Term Care Clients Dec2018-Nov2019 30.0 52.3 ↓ Weeting Target 11		Home Health Services Provided Within Benchmark Time	Apr2019-Jan2020	50%	42.9%	•	<b>1</b>
Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  Dec2018-Nov2019  75.8  85.5  WERL Count By Status  Meeting Target  11	3	Wait Time for Home Health Assessment (RAI-HC)	•	30.0	137.9	•	<u>.</u>
Emergency Visits by Home Health Clients  Dec2018-Nov2019  75.8  85.5  Weeting Target  11	,	· · · ·	·			•	<b></b>
Emergency Visits by Long Term Care Clients  Dec2018-Nov2019  30.0 52.3   KPI Count By Status  Meeting Target  11	0	·	•			•	Ū.
KPI Count By Status  Meeting Target 11	1			30.0		•	•
Meeting Target 11					KPI Cou	ınt By Statı	ıs
				Meeting Ta			
	lote	es es		_	_		

All measures reported on YTD (Year-to-Date) basis

Not Meeting Target

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