

## **Our Health Care Report Card**

Delta Hospital Fiscal Period: FP11, 201920 - Ending Feb 06, 2020

In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence		QUALITY AND SAFETY					
Hand Hygiene Compliance	1	In-Hospital Clostridioides Difficile Infection (CDI) Incidence	Apr2019-Jan2020	4.5	3.6		1
In-Hospital Sepsis Rate   Apr-Nov 2019   1.5   2.2   ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	2	In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	Apr2019-Jan2020	5.5	5.2		1
In-Hospital Acquired Delirium	3	Hand Hygiene Compliance	Apr2019-Jan2020	80%	80.0%		1
In-Hospital Acquired Non-Aspiration Pneumonia	4	In-Hospital Sepsis Rate	Apr-Nov 2019	1.5	2.2		1
In-Hospital Acquired Urinary Tract Infection	5	In-Hospital Acquired Delirium	Apr-Nov 2019	4.2	8.8	•	1
Hospital Standardized Mortality Ratio  Apr-Sep 2019 96 41.2    Apr-Sep 2019 96 41.2    Apr-CAPACITY FOR CARE ACROSS ALL SECTORS  Emergency Patients Admitted to Hospital Within 10 Hours  Admitted Patients Waiting for Inpatient Bed Placement  Apr/2019-Jan2020 8.4 5.4    Patients Length of Stay Relative to Expected Length of Stay  Apr-Sep 2019 0.95 0.945    Patients Length of Stay Relative to Expected Length of Stay  Apr-Sep 2019 0.95 0.945    Apr-ONV 2019 12.9% 22.9%    Apr-Nov 2019 12.9% 22.9%    Non-emergency Surgeries Completed Within 26 Weeks  Apr2019-Jan2020 95% 88.6%    Non-Emergency Surgeries Completed Within 26 Weeks  Apr2019-Jan2020 95% 88.6%    Non-Emergency Surgeries Waiting Longer Than 26 Weeks  Apr2019-Jan2020 95% 88.6%    Nursing and Allied Professional Sick Time  Apr2019-Jan2020 5.8% 5.2%    Withing and Allied Professional Overtime  Apr-Sep 2019 5.3 7.0    Budget Performance Ratio  Apr-Sep 2019 5.3 7.0     Budget Performance Ratio  Apr-Sep 2019 1.6% 2.07%    Hospital Readmission Rates Overall  Apr-Sep 2019 1.6% 2.07%    Hospital Readmission Rates Overall  Apr-Sep 2019 1.0% 11.0%    Hospital Readmission Rates Overall  Apr-Sep 2019 1.3.4 3.467    Hospital Readmission Rates Overall  Apr-Sep 2019 1.3.4 3.467    Hospital Readmission Rates Overall  Apr-Sep 2019 1.3.4 3.467    Hospital Readmission Rates Overall  Apr-Sep 2019 1.0.0% 11.0%    Hospital Readmission Rates	6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Nov 2019	4.9	11.9		1
CAPACITY FOR CARE ACROSS ALL SECTORS  Emergency Patients Admitted to Hospital Within 10 Hours  Apr2019-Jan2020  Admitted Patients Waiting for Inpatient Bed Placement  Apr2019-Jan2020  B. 4	7	In-Hospital Acquired Urinary Tract Infection	Apr-Nov 2019	7.8	16.0	•	1
## Admitted Patients Waiting for Inpatient Bed Placement	8	Hospital Standardized Mortality Ratio	Apr-Sep 2019	96	41.2		1
Admitted Patients Waiting for Inpatient Bed Placement Apr2019-Jan2020 Admitted Patients Length of Stay Relative to Expected Length of Stay Apr-Sep 2019 Apr-Sep 2019 Apr-Sep 2019 Apr-Sep 2019 Apr-Sep 2019 Apr-Nov 2019 12.9% 22.9% Apr-Nov 2019 12.9% 22.9% Apr-Nov 2019 Apr-Nov 2019 12.9% 22.9% Apr-Nov 2019		CAPACITY FOR CARE ACROSS ALL SECTORS					
Patients Length of Stay Relative to Expected Length of Stay  Apr-Sep 2019  Apr-Sep 20	9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr2019-Jan2020	46.0%	39.4%	•	1
Long Stay Patients	10	Admitted Patients Waiting for Inpatient Bed Placement	Apr2019-Jan2020	8.4	5.4		4
Agr-Nov 2019 12.9% 22.9% ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑	11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Sep 2019	0.95	0.945		4
Agr-Nov 2019 12.9% 22.9% ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑	12	Long Stay Patients	Apr2019-Jan2020	N/A	7.9		4
Non-Emergency Surgeries Waiting Longer Than 26 Weeks STAFF  Nursing and Allied Professional Sick Time Apr2019-Jan2020 Apr2019-	13	Alternate Level of Care (ALC) Days		12.9%	22.9%	•	<b>J</b>
STAFF  Nursing and Allied Professional Sick Time  Nursing and Allied Professional Overtime  Apr2019-Jan2020	14	Non-emergency Surgeries Completed Within 26 Weeks	Apr2019-Jan2020	95%	88.6%		1
Nursing and Allied Professional Sick Time  Nursing and Allied Professional Overtime  Apr2019-Jan2020  Apr20	15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr2019-Jan2020	22.8%	23.2%		•
Nursing and Allied Professional Overtime  Lost Time Claims Rate  BUDGET ACCOUNTABILITY  Budget Performance Ratio  Apr-Sep 2019		STAFF	·				
Lost Time Claims Rate  BUDGET ACCOUNTABILITY  Budget Performance Ratio  Apr-Sep 2019	16	Nursing and Allied Professional Sick Time	Apr2019-Jan2020	5.8%	5.2%		1
BUDGET ACCOUNTABILITY Budget Performance Ratio  Apr2019-Jan2020  1.000  1.024  W  Delta Community  I Worsened Pressure Ulcer in Long Term Care Facilities Apr-Sep 2019 Apr-Sep	17	Nursing and Allied Professional Overtime	Apr2019-Jan2020	3.9%	3.7%		1
Budget Performance Ratio	18	Lost Time Claims Rate	Apr-Sep 2019	5.3	7.0	•	1
Delta Community  Worsened Pressure Ulcer in Long Term Care Facilities  Apr-Sep 2019  A		BUDGET ACCOUNTABILITY					
Worsened Pressure Ulcer in Long Term Care Facilities  Apr-Sep 2019  Apr	19	Budget Performance Ratio	Apr2019-Jan2020	1.000	1.024		•
Hospitalization Rates for Residents (Age 70+)  Hospital Readmission Rates Overall  Apr-Sep 2019  Apr	Del	ta Community					
Hospital Readmission Rates Overall  Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  Apr-Sep 2019  A	1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr-Sep 2019	1.6%	2.07%	•	4
Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)  Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Low Acuity Emergency Visits by Community  Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Emergency Visits by Long Term Care Clients  Meeting Target  Apr-Sep 2019  13.3%  13.7%  Apr-Sep 2019  3,448  3,467  Apr2019-Jan2020  50%  50.4%  Apr2019-Jan2020  70%  63.9%  Apr2019-Jan2020  75%  Apr2019-Jan2020  Apr2019-Jan2020  75%  Apr2019-Jan2020  Apr2019-Jan2020  75%  Apr2019-Jan2020  Apr2019-Jan2020  75%  Apr2019-Jan2020  Apr2	2	Hospitalization Rates for Residents (Age 70+)	2018/2019	250.8	292.4	•	4
Patients with Chronic Conditions Admitted to Hospital (Age 75+)  Apr-Sep 2019  Apr-Sep	3	Hospital Readmission Rates Overall	Apr-Sep 2019	10.0%	11.0%		4
Low Acuity Emergency Visits by Community  Apr2019-Jan2020  Apr2019-Jan2020	4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Sep 2019	13.3%	13.7%		•
Home Health Services Provided Within Benchmark Time  Wait Time for Home Health Assessment (RAI-HC)  Apr2019-Jan2020  Apr2019	5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Sep 2019	3,448	3,467		•
Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Apr2019-Jan2020 75% 63.9%  Emergency Visits by Home Health Clients Dec2018-Nov2019 75.8 96.2  Dec2018-Nov2019 75.8 P6.2  KPI Count By Status Meeting Target 9	6	Low Acuity Emergency Visits by Community	Apr2019-Jan2020	102.7	119.9	•	•
Admissions to Long Term Care within 30 Days  Emergency Visits by Home Health Clients  Dec2018-Nov2019  Dec2018-Nov2019  Reting Target  9  Apr2019-Jan2020  75%  63.9%  Provided Apr2019-Jan2020  75.8  96.2  Write Count By Status  Meeting Target  9	7	Home Health Services Provided Within Benchmark Time	Apr2019-Jan2020	50%	50.4%		1
Emergency Visits by Home Health Clients  Dec2018-Nov2019  75.8  96.2  Meeting Target  9	8	Wait Time for Home Health Assessment (RAI-HC)	•	30.0	39.5	•	•
Emergency Visits by Long Term Care Clients  Dec2018-Nov2019  30.0  34.3  KPI Count By Status  Meeting Target  9	9	Admissions to Long Term Care within 30 Days	Apr2019-Jan2020	75%	63.9%	•	<b>1</b>
Emergency Visits by Long Term Care Clients  Dec2018-Nov2019  30.0  34.3  KPI Count By Status  Meeting Target  9	10	Emergency Visits by Home Health Clients	Dec2018-Nov2019	75.8	96.2	•	1
KPI Count By Status  Meeting Target 9	11		Dec2018-Nov2019	30.0	34.3	•	₩
	- 1			KPI Count By Status			S
Notes Within 10% of Target 📤 6				Meeting Ta	arget		9
	Note	es		Within 10%	6 of Target		6

All measures reported on YTD (Year-to-Date) basis

Not Meeting Target

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