Our Health Care Report Card

Royal Columbian Hospital

Fiscal Period: FP11, 201920 - Ending Feb 06, 2020

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
	QUALITY AND SAFETY					
1	In-Hospital *Clostridioides Difficile* Infection (CDI) Incidence	Apr2019-Jan2020	4.5	2.9	🟢	⬇
2	In-Hospital Methicillin-Resistant *Staphylococcus aureus* (MRSA) Incidence	Apr2019-Jan2020	5.5	3.1	🟢	⬇
3	Hand Hygiene Compliance	Apr2019-Jan2020	80%	80.5%	🟢	⬆
4	In-Hospital Sepsis Rate	Apr-Nov 2019	3.8	2.6	🟢	⬇
5	In-Hospital Acquired Delirium	Apr-Nov 2019	7.3	19.8	🔶	⬇
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Nov 2019	7.3	8.1	🔶	⬇
7	In-Hospital Acquired Urinary Tract Infection	Apr-Nov 2019	10.0	11.8	🔶	⬇
8	Hospital Standardized Mortality Ratio	Apr-Sep 2019	96	106.4	🔶	⬇
	CAPACITY FOR CARE ACROSS ALL SECTORS					
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr2019-Jan2020	46.0%	34.0%	🔶	⬆
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr2019-Jan2020	16.5	25.9	🔶	⬇
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Sep 2019	0.95	0.900	🟢	⬇
12	Long Stay Patients	Apr2019-Jan2020	N/A	58.1		⬇
13	Alternate Level of Care (ALC) Days	Apr-Nov 2019	12.9%	6.7%	🟢	⬇
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr2019-Jan2020	95%	96.6%	🟢	⬆
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr2019-Jan2020	22.8%	12.1%	🟢	⬇
	STAFF					
16	Nursing and Allied Professional Sick Time	Apr2019-Jan2020	5.8%	5.2%	🟢	⬇
17	Nursing and Allied Professional Overtime	Apr2019-Jan2020	3.9%	5.4%	🔶	⬇
18	Lost Time Claims Rate	Apr-Sep 2019	5.3	4.1	🟢	⬇
	BUDGET ACCOUNTABILITY					
19	Budget Performance Ratio	Apr2019-Jan2020	1.000	1.034	🔺	⬇

New Westminster Community

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr-Sep 2019	1.6%	1.61%	🔺	⬇
2	Hospitalization Rates for Residents (Age 70+)	2018/2019	250.8	251.5	🔺	⬇
3	Hospital Readmission Rates Overall	Apr-Sep 2019	10.0%	10.3%	🔺	⬇
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Sep 2019	13.3%	14.0%	🔺	⬇
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Sep 2019	3,448	3,077	🟢	⬇
6	Low Acuity Emergency Visits by Community	Apr2019-Jan2020	102.7	79.6	🟢	⬇
7	Home Health Services Provided Within Benchmark Time	Apr2019-Jan2020	50%	41.6%	🔶	⬆
8	Wait Time for Home Health Assessment (RAI-HC)	Apr2019-Jan2020	30.0	61.2	🔶	⬇
9	Admissions to Long Term Care within 30 Days	Apr2019-Jan2020	75%	60.4%	🔶	⬆
10	Emergency Visits by Home Health Clients	Dec2018-Nov2019	75.8	102.8	🔶	⬇
11	Emergency Visits by Long Term Care Clients	Dec2018-Nov2019	30.0	35.7	🔶	⬇

KPI Count By Status		
Meeting Target	🟢	12
Within 10% of Target	🔺	5
Not Meeting Target	🔶	12

Notes

All measures reported on YTD (Year-to-Date) basis