

Our Health Care Report Card

Surrey Memorial Hospital

Fiscal Period: FP11, 201920 - Ending Feb 06, 2020

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr2019-Jan2020	4.5	3.3	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr2019-Jan2020	5.5	6.1	◆	↓
3	Hand Hygiene Compliance	Apr2019-Jan2020	80%	77.9%	▲	↑
4	In-Hospital Sepsis Rate	Apr-Nov 2019	3.8	4.2	◆	↓
5	In-Hospital Acquired Delirium	Apr-Nov 2019	7.3	7.4	▲	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Nov 2019	7.3	9.2	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-Nov 2019	10.0	10.3	▲	↓
8	Hospital Standardized Mortality Ratio	Apr-Sep 2019	96	103.9	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr2019-Jan2020	46.0%	28.5%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr2019-Jan2020	50.8	68.2	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Sep 2019	0.95	1.013	▲	↓
12	Long Stay Patients	Apr2019-Jan2020	N/A	111.1		↓
13	Alternate Level of Care (ALC) Days	Apr-Nov 2019	12.9%	11.4%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr2019-Jan2020	95%	82.5%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr2019-Jan2020	22.8%	39.0%	◆	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr2019-Jan2020	5.8%	5.6%	●	↓
17	Nursing and Allied Professional Overtime	Apr2019-Jan2020	3.9%	6.4%	◆	↓
18	Lost Time Claims Rate	Apr-Sep 2019	5.3	7.6	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr2019-Jan2020	1.000	1.010	▲	↓

Surrey Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr-Sep 2019	1.6%	1.34%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2018/2019	250.8	265.1	▲	↓
3	Hospital Readmission Rates Overall	Apr-Sep 2019	10.0%	9.9%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Sep 2019	13.3%	13.9%	▲	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Sep 2019	3,448	3,516	▲	↓
6	Low Acuity Emergency Visits by Community	Apr2019-Jan2020	102.7	108.9	▲	↓
7	Home Health Services Provided Within Benchmark Time	Apr2019-Jan2020	50%	32.0%	◆	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr2019-Jan2020	30.0	30.0	●	↓
9	Admissions to Long Term Care within 30 Days	Apr2019-Jan2020	75%	69.0%	▲	↑
10	Emergency Visits by Home Health Clients	Dec2018-Nov2019	75.8	116.5	◆	↓
11	Emergency Visits by Long Term Care Clients	Dec2018-Nov2019	30.0	52.9	◆	↓

KPI Count By Status

Meeting Target	●	6
Within 10% of Target	▲	11
Not Meeting Target	◆	12

Notes

All measures reported on YTD (Year-to-Date) basis