

# Our Health Care Report Card

## Eagle Ridge Hospital

Fiscal Period: FP02, 2020/21 - Ending May 28, 2020

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr-May 2020	4.5	3.9	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr-May 2020	5.5	5.2	●	↓
3	Hand Hygiene Compliance	2019/2020	80%	75.4%	▲	↑
4	In-Hospital Sepsis Rate	2019/2020	1.5	2.0	◆	↓
5	In-Hospital Acquired Delirium	2019/2020	4.2	6.0	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	2019/2020	4.9	9.1	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	2019/2020	7.8	18.4	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Dec 2019	96	78.1	●	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-May 2020	65.0%	71.2%	●	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-May 2020	7.0	0.7	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Dec 2019	0.95	1.243	◆	↓
12	Long Stay Patients	Apr-May 2020	N/A	29.7		↓
13	Alternate Level of Care (ALC) Days	2019/2020	12.9%	33.5%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-May 2020	95%	91.6%	▲	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-May 2020	22.8%	28.2%	◆	↓
<b>STAFF</b>						
16	Nursing and Allied Professional Sick Time	Apr-May 2020	5.8%	4.3%	●	↓
17	Nursing and Allied Professional Overtime	Apr-May 2020	3.9%	2.1%	●	↓
18	Lost Time Claims Rate	Apr-Dec 2019	5.3	5.7	▲	↓
<b>BUDGET ACCOUNTABILITY</b>						
19	Budget Performance Ratio	Apr-May 2020	1.000	1.002	▲	↓

## Tricities Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr-Dec 2019	1.6%	1.20%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2018/2019	250.8	250.1	●	↓
3	Hospital Readmission Rates Overall	Apr-Dec 2019	10.0%	8.5%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Dec 2019	13.3%	10.7%	●	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Dec 2019	3,448	2,526	●	↓
6	Low Acuity Emergency Visits by Community	Apr-May 2020	102.7	44.3	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr-May 2020	50%	59.6%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-May 2020	30.0	65.0	◆	↓
9	Admissions to Long Term Care within 30 Days	Apr-May 2020	75%	73.8%	▲	↑
10	Emergency Visits by Home Health Clients	2019/2020	75.8	95.0	◆	↓
11	Emergency Visits by Long Term Care Clients	2019/2020	30.0	33.2	◆	↓

### KPI Count By Status

Meeting Target	●	14
Within 10% of Target	▲	5
Not Meeting Target	◆	10

### Notes

All measures reported on YTD (Year-to-Date) basis