

## Our Health Care Report Card

### Fraser Canyon Hospital

Fiscal Period: FP02, 2020/21 - Ending May 28, 2020

| No  | Measure Name  | Time Frame   | Target | Actual | Status | Preferred Direction |
|---|---|--------------|--------|--------|--------|---------------------|
| <b>QUALITY AND SAFETY</b>                   |   |              |        |        |        |                     |
| 1   | In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence           | Apr-May 2020 | 4.5    | 20.2   | ◆      | ↓                   |
| 2   | In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence | Apr-May 2020 | 5.5    | 40.4   | ◆      | ↓                   |
| 3   | Hand Hygiene Compliance   | 2019/2020    | 80%    | 87.9%  | ●      | ↑                   |
| 4   | In-Hospital Sepsis Rate   | 2019/2020    | 1.1    | 0.0    | ●      | ↓                   |
| 5   | In-Hospital Acquired Delirium   | 2019/2020    | 1.8    | 4.3    | ◆      | ↓                   |
| 6   | In-Hospital Acquired Non-Aspiration Pneumonia                                   | 2019/2020    | 3.6    | 0.0    | ●      | ↓                   |
| 7   | In-Hospital Acquired Urinary Tract Infection                                    | 2019/2020    | 5.7    | 2.6    | ●      | ↓                   |
| 8   | Hospital Standardized Mortality Ratio   | Apr-Dec 2019 | 96     | 81.3   | ●      | ↓                   |
| <b>CAPACITY FOR CARE ACROSS ALL SECTORS</b> |   |              |        |        |        |                     |
| 9   | Emergency Patients Admitted to Hospital Within 10 Hours                         | Apr-May 2020 | 65.0%  | 55.7%  | ◆      | ↑                   |
| 10  | Admitted Patients Waiting for Inpatient Bed Placement                           | Apr-May 2020 | 2.0    | 0.3    | ●      | ↓                   |
| 11  | Patients Length of Stay Relative to Expected Length of Stay                     | Apr-Dec 2019 | 0.95   | 0.999  | ▲      | ↓                   |
| 12  | Long Stay Patients  | Apr-May 2020 | N/A    | 0.3    |        | ↓                   |
| 13  | Alternate Level of Care (ALC) Days  | 2019/2020    | 12.9%  | 18.3%  | ◆      | ↓                   |
| <b>STAFF</b>                                |   |              |        |        |        |                     |
| 14  | Nursing and Allied Professional Sick Time                                       | Apr-May 2020 | 5.8%   | 3.3%   | ●      | ↓                   |
| 15  | Nursing and Allied Professional Overtime  | Apr-May 2020 | 3.9%   | 2.2%   | ●      | ↓                   |
| 16  | Lost Time Claims Rate   | Apr-Dec 2019 | 5.3    | 0.0    | ●      | ↓                   |
| <b>BUDGET ACCOUNTABILITY</b>                |   |              |        |        |        |                     |
| 17  | Budget Performance Ratio  | Apr-May 2020 | 1.000  | 1.004  | ▲      | ↓                   |

### Agassiz-Harrison Community

|    |  |              |       |       |   |   |
|----|--|--------------|-------|-------|---|---|
| 1  | Worsened Pressure Ulcer in Long Term Care Facilities                       | Apr-Dec 2019 | 1.6%  | 0.5%  | ● | ↓ |
| 2  | Hospitalization Rates for Residents (Age 70+)                              | 2018/2019    | 250.8 | 333.9 | ◆ | ↓ |
| 3  | Hospital Readmission Rates Overall   | Apr-Dec 2019 | 10.0% | 10.9% | ▲ | ↓ |
| 4  | Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) | Apr-Dec 2019 | 13.3% | 28.0% | ◆ | ↓ |
| 5  | Patients with Chronic Conditions Admitted to Hospital (Age 75+)            | Apr-Dec 2019 | 3,448 | 1,864 | ● | ↓ |
| 6  | Low Acuity Emergency Visits by Community                                   | Apr-May 2020 | 102.7 | 131.7 | ◆ | ↓ |
| 7  | Home Health Services Provided Within Benchmark Time                        | Apr-May 2020 | 50%   | 69.6% | ● | ↑ |
| 8  | Wait Time for Home Health Assessment (RAI-HC)                              | 2019/2020    | 30.0  | 21.0  | ● | ↓ |
| 9  | Admissions to Long Term Care within 30 Days                                | Apr-May 2020 | 75%   | 50.0% | ◆ | ↑ |
| 10 | Wait Time for Home Health Assessment (RAI-HC)                              | 2019/2020    | 30.0  | 21.0  | ● | ↓ |
| 11 | Emergency Visits by Long Term Care Clients                                 | 2019/2020    | 30.0  | 37.7  | ◆ | ↓ |

### Hope Community

|    |  |              |       |        |   |   |
|----|--|--------------|-------|--------|---|---|
| 1  | Worsened Pressure Ulcer in Long Term Care Facilities                       | Apr-Dec 2019 | 1.6%  | 5.74%  | ◆ | ↓ |
| 2  | Hospitalization Rates for Residents (Age 70+)                              | 2018/2019    | 250.8 | 299.1  | ◆ | ↓ |
| 3  | Hospital Readmission Rates Overall   | Apr-Dec 2019 | 10.0% | 11.2%  | ◆ | ↓ |
| 4  | Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) | Apr-Dec 2019 | 13.3% | 17.9%  | ◆ | ↓ |
| 5  | Patients with Chronic Conditions Admitted to Hospital (Age 75+)            | Apr-Dec 2019 | 3,448 | 3,088  | ● | ↓ |
| 6  | Low Acuity Emergency Visits by Community                                   | Apr-May 2020 | 102.7 | 422.0  | ◆ | ↓ |
| 7  | Home Health Services Provided Within Benchmark Time                        | Apr-May 2020 | 50%   | 64.2%  | ● | ↑ |
| 8  | Wait Time for Home Health Assessment (RAI-HC)                              | Apr-May 2020 | 30.0  | 0.0    | ● | ↓ |
| 9  | Admissions to Long Term Care within 30 Days                                | Apr-May 2020 | 75%   | 100.0% | ● | ↑ |
| 10 | Emergency Visits by Home Health Clients                                    | 2019/2020    | 75.8  | 153.3  | ◆ | ↓ |
| 11 | Emergency Visits by Long Term Care Clients                                 | 2019/2020    | 30.0  | 30.6   | ▲ | ↓ |

#### KPI Count By Status

|                      |   |    |
|----------------------|---|----|
| Meeting Target       | ● | 18 |
| Within 10% of Target | ▲ | 4  |
| Not Meeting Target   | ◆ | 16 |

#### Notes

All measures reported on YTD (Year-to-Date) basis