

Our Health Care Report Card

Langley Memorial Hospital

Fiscal Period: FP02, 2020/21 - Ending May 28, 2020

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr-May 2020	4.5	10.5	◆	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr-May 2020	5.5	4.0	●	↓
3	Hand Hygiene Compliance	2019/2020	80%	80.7%	●	↑
4	In-Hospital Sepsis Rate	2019/2020	2.9	4.4	◆	↓
5	In-Hospital Acquired Delirium	2019/2020	6.9	6.0	●	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	2019/2020	6.8	7.9	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	2019/2020	10.0	23.5	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Dec 2019	96	93.9	●	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-May 2020	65.0%	54.9%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-May 2020	9.4	6.6	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Dec 2019	0.95	1.021	▲	↓
12	Long Stay Patients	Apr-May 2020	N/A	10.9		↓
13	Alternate Level of Care (ALC) Days	2019/2020	12.9%	22.5%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-May 2020	95%	92.1%	▲	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-May 2020	22.8%	34.0%	◆	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr-May 2020	5.8%	4.3%	●	↓
17	Nursing and Allied Professional Overtime	Apr-May 2020	3.9%	2.6%	●	↓
18	Lost Time Claims Rate	Apr-Dec 2019	5.3	5.6	▲	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr-May 2020	1.000	1.031	▲	↓

Langley Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr-Dec 2019	1.6%	2.78%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2018/2019	250.8	289.6	◆	↓
3	Hospital Readmission Rates Overall	Apr-Dec 2019	10.0%	10.6%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Dec 2019	13.3%	12.3%	●	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Dec 2019	3,448	3,440	●	↓
6	Low Acuity Emergency Visits by Community	Apr-May 2020	102.7	55.7	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr-May 2020	50%	51.6%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-May 2020	30.0	23.1	●	↓
9	Admissions to Long Term Care within 30 Days	Apr-May 2020	75%	60.9%	◆	↑
10	Emergency Visits by Home Health Clients	2019/2020	75.8	80.7	▲	↓
11	Emergency Visits by Long Term Care Clients	2019/2020	30.0	43.8	◆	↓

KPI Count By Status

Meeting Target	●	12
Within 10% of Target	▲	6
Not Meeting Target	◆	11

Notes

All measures reported on YTD (Year-to-Date) basis