

Our Health Care Report Card

Burnaby Hospital

No Measure Name Time Frame Target Actual Status Pedietred Direction 0 OUALITY AND SAFETY In-Hospital Methicilin-Resistant Signly/occoccus aureus (MRSA) Incidence Apr-Aug 2020 4.5 4.2 ↓ 1 In-Hospital Methicilin-Resistant Signly/occoccus aureus (MRSA) Incidence Apr-Aug 2020 5.5 5.2 ↓ 1 In-Hospital Sepsis Rate Apr-Aug 2020 2.9 7.7 ↓ 1 In-Hospital Acquired Non-Aspiration Pneumonia Apr-Aun 2020 6.8 5.4 ↓ 1 In-Hospital Acquired Non-Aspiration Pneumonia Apr-Aun 2020 6.8 5.4 ↓ 1 In-Hospital Acquired Non-Aspiration Pneumonia Apr-Aug 2020 10.0 2.2.9 ↓ 1 In-Hospital Acquired Non-Aspiration Pneumonia Apr-Aug 2020 0.6 65 ↓ 1 In-Hospital Acquired Non-Aspiration Pneumonia Apr-Aug 2020 10.0 2.2.9 ↓ 1 Hospital Standerdized Mortality Relio 2019/2020 96 95 ↓ 2 Long Stary Relative to Expected Length of Stary 2019/2020 13.4 ↓ 1 Addited Professional Star Time Apr-Aug 2020 1.0.9 N/ 1 Andrited Professional Sta	Burnaby Hospital Fiscal Period: FP05, 2020/21 - Ending Aug 20,						Aug 20, 2020
QUALITY AND SAFETY In-Hospital Clossridoides Difficie Infection (CDI) Incidence Apr-Aug 2020 4.5 4.2 ↓ 1 In-Hospital Clossridoides Difficie Infection (CDI) Incidence Apr-Aug 2020 5.5 5.2 ↓ 1 In-Hospital Mathidillin-Resistant Staphylococcus aureus (MRSA) Incidence Apr-Aug 2020 80% 82.5% ↓ 1 In-Hospital Sepsis Rate Apr-Aug 2020 6.8 5.4 ↓ 1 In-Hospital Acquired Mon-Aspiration Pneumonia Apr-Aug 2020 6.8 5.4 ↓ 1 In-Hospital Acquired Mon-Aspiration Pneumonia Apr-Aug 2020 66.0% 57.1% ↓ 1 In-Hospital Acquired Monatily Ratio 2019/2020 0.6 95 ↓ 0 Admitted Patients Waiting for Inpatent Bed Placement Apr-Aug 2020 1.3.4 5.9 ↓ 12 Long Stay Patients Apr-Aug 2020 0.34 5.9 ↓ 13 Attemate Level of Care (ALC) Days Apr-Aug 2020 0.44 ↓ 14 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 <th>No</th> <th>Measure Name</th> <th>Time Frame</th> <th>Target</th> <th>Actual</th> <th>Status</th> <th></th>	No	Measure Name	Time Frame	Target	Actual	Status	
2 In-Hospital Methicillin-Resistant Staphylococcus aurous (MRSA) Incidence Apr-Aug 2020 5.5 5.2 ● 3 Hand Hygiene Compliance 2019/2020 80% 82.5% ● 1 In-Hospital Sepsis Rate 2019/2020 6.9 7.5 ● 5 In-Hospital Acquired Delrium Apr-Jun 2020 6.9 7.5 ● 6 In-Hospital Acquired Mon-Aspitation Pneumonia Apr-Jun 2020 6.8 5.4 ● 6 In-Hospital Acquired Mon-Aspitation Pneumonia Apr-Jun 2020 10.0 22.9 ● 7 Hospital Standardized Moratity Ratio 2019/2020 96 9 ● 9 Emergency Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 65.0% 57.1% ● 9 Patients Lengh of Stay Relative to Expected Length of Stay 2019/2020 10.4 5.9 ● 12 Long Stay Patients Apr-Aug 2020 5.8% 4.2% ● ● 13 Alternate Level of Care (ALC) Days Auropaties		QUALITY AND SAFETY					
3 Hand Hygiene Compliance 2019/2020 80% 82.5% ● 4 In-Hospital Acquired Delrium Apr-Jun 2020 2.9 7.7 ● 6 In-Hospital Acquired Delrium Apr-Jun 2020 6.8 5.4 ● 6 In-Hospital Acquired Uninary Tract Infection Apr-Jun 2020 6.8 5.4 ● 7 In-Hospital Standardized Mortality Ratio 2019/2020 96 96 ● ● 9 Emergency Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 6.5.0% 57.1% ● ● 10 Admitted Patients Watting for Inpatient Bde Placement Apr-Aug 2020 0.95 1.039 ▲ ● 11 Patients Length of Slay Relative to Expected Length of Slay 2019/2020 0.95 1.039 ▲ ● 12 Long Slay Patientis Apr-Aug 2020 1.2.4% 3.2.4% ● ● 13 Atternate Level of Care (ALC) Days Apr-Jun 2020 2.8.% A ● ● 14 Non-mergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 5.8.% 2.7.% ● <t< td=""><td>1</td><td>In-Hospital Clostridioides Difficile Infection (CDI) Incidence</td><td>Apr-Aug 2020</td><td>4.5</td><td>4.2</td><td></td><td>$\mathbf{\Psi}$</td></t<>	1	In-Hospital Clostridioides Difficile Infection (CDI) Incidence	Apr-Aug 2020	4.5	4.2		$\mathbf{\Psi}$
4 In-Hospial Sepsis Rate Apr-Jun 2020 2.9 7.7 ↓ 5 In-Hospial Acquired Delinium Apr-Jun 2020 6.8 5.4 ↓ 7 In-Hospial Acquired Moriany Tract Infection Apr-Jun 2020 10.0 22.9 ↓ 8 Hospial Standardized Mortality Ratio 2019/2020 80 85 ↓ 9 Emergency Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 13.4 5.9 ↓ 10 Admitted Patients Waling for Inpatient Bed Placement Apr-Aug 2020 13.4 5.9 ↓ 11 Patients Length of Stay Patients Apr-Aug 2020 13.4 5.9 ↓ 12 Long Stay Patients Apr-Aug 2020 13.4 5.9 ↓ 13 Atternate Level of Care (ALC) Days Apr-Aug 2020 N/A 28.4 ↓ 14 Non-Emergency Surgeries Walting Longer Than 28 Weeks Apr-Aug 2020 5.8% 4.2% ↓ 14 Non-Emergency Surgeries Walting Longer Than 28 Weeks Apr-Aug 2020 3.9% 2.3% ↓ 15 Non-Emergency Surgeries Walting Longer Than 28 Weeks Apr-Aug	2	In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	Apr-Aug 2020	5.5	5.2		₩
s In-Hospital Acquired Delinium Apr-Jun 2020 6.9 15.1 ● 6 In-Hospital Acquired Von-Aspiration Pneumonia Apr-Jun 2020 6.8 5.4 ● 7 In-Hospital Acquired Vinany Tract Infection Apr-Jun 2020 86 9.5 ● 8 Hospital Standardzad Mortality Ratio 2019/2020 96 95 ● ● 9 Emergency Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 13.4 5.9 ● ● 10 Admitted Patients Waiting for Inpatient Bed Placement Apr-Aug 2020 13.4 5.9 ● ● 11 Patients Level of Care (ALC) Days Apr-Aug 2020 10.0 2.6.4 ● ● 12 Long Sixy Patients Apr-Aug 2020 12.9% 13.2% ▲ ● 13 Alternate Level of Care (ALC) Days Apr-Aug 2020 2.8.8% 12.9% ● ● ● 14 Non-Emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 5.8% 4.2% ● ● ● 15 Nursing and Allied Professional Sick Time Apr-Aug 2020 <	3	Hand Hygiene Compliance	2019/2020	80%	82.5%		1
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Oppont	7	In-Hospital Acquired Urinary Tract Infection	Apr-Jun 2020	10.0	22.9	•	•
9 Emergency Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 65.0% 57.1% ● 10 Admitted Patients Waiting for Inpatient Bed Placement Apr-Aug 2020 13.4 5.9 ● 11 Patients Length of Stay Relative to Expected Length of Stay 2019/2020 0.95 1.039 ▲ 12 Long Stay Patients Apr-Aug 2020 0.97 1.039 ▲ 13 Atternate Level of Care (ALC) Days Apr-Aug 2020 12.9% 13.2% ▲ ● 14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 25.8% 43.4% ● ● 15 Non-femergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 5.8% 42.7% ● ● 16 Nursing and Allied Professional Sick Time Apr-Aug 2020 5.8% 42.7% ● ● 17 Nursing and Allied Professional Overtime Apr-Aug 2020 1.000 1.034 ▲ ● 18 Lost Time Claims Rate 2019/2020 1.6% 2.1% ● ● 19 Budget Performance Ratio Apr-Aug 2020 1.6% <td< td=""><td>8</td><td>Hospital Standardized Mortality Ratio</td><td>2019/2020</td><td>96</td><td>95</td><td></td><td>4</td></td<>	8	Hospital Standardized Mortality Ratio	2019/2020	96	95		4
10 Admitted Patients Waiting for Inpatient Bed Placement Apr-Aug 2020 13.4 5.9 ● 11 Patients Length of Stay Relative to Expected Length of Stay 2019/2020 0.95 1.039 ▲ 12 Long Stay Patients Apr-Aug 2020 NA 28.4 ● 13 Alternate Level of Care (ALC) Days Apr-Aug 2020 PS% 13.2% ▲ ● 14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 25.8% 12.2% 43.4% ● 15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 5.8% 4.2% ● 14 Non-sting and Allied Professional Sick Time Apr-Aug 2020 5.8% 4.2% ● 15 Nursing and Allied Professional Overtime Apr-Aug 2020 5.8% 4.2% ● 16 Nursing and Allied Professional Overtime Apr-Aug 2020 1.000 1.034 ▲ ● 17 Nursing and Allied Professional Overtime Apr-Aug 2020 1.000 1.034 ▲ ● 18 Lost Time Claims Rate 2019/2020 1.6% 2.1% ●		CAPACITY FOR CARE ACROSS ALL SECTORS					
11 Patients Length of Stay Relative to Expected Length of Stay 2019/2020 0.95 1.039 ▲ 12 Long Stay Patients Apr-Aug 2020 N/A 28.4 ↓ 13 Alternate Level of Care (ALC) Days Apr-Aug 2020 95% 7.2.7% ↓ 14 Non-Emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 22.8% 43.4% ↓ 15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 3.5% 4.2% ↓ 16 Nursing and Allied Professional Overtime Apr-Aug 2020 3.9% 2.3% ↓ 18 Lost Time Claims Rate 2019/2020 5.3 7.2 ↓ 19 Budget Performance Ratio Apr-Aug 2020 1.000 1.034 ↓ 2 Hospitalization Rates for Residents (Age 70+) 2019/2020 1.6% 2.1% ↓ 2 Hospital Readmission Rates (Age 70+) 2019/2020 1.6% 2.1% ↓ 3 Hospital Readmission Rates (Age 75+) 2019/2020 1.3.3% 1.5.5% ↓ 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) </td <td>9</td> <td>Emergency Patients Admitted to Hospital Within 10 Hours</td> <td>Apr-Aug 2020</td> <td>65.0%</td> <td>57.1%</td> <td>٠</td> <td>1</td>	9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Aug 2020	65.0%	57.1%	٠	1
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13 Alternate Level of Care (ALC) Days Apr-Jun 2020 12.9% 13.2% ▲ 14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 95% 72.7% ▲ ▲ 15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 22.8% 43.4% ▲ ↓ 15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 5.8% 4.2% ↓ 15 Nursing and Allied Professional Sick Time Apr-Aug 2020 5.8% 4.2% ↓ 16 Nursing and Allied Professional Overtime Apr-Aug 2020 3.9% 2.3% ↓ 17 Nursing and Allied Professional Overtime Apr-Aug 2020 1.00 1.034 ↓ 18 Lost Time Claims Rate 2019/2020 1.000 1.034 ↓ 19 Budget Performance Ratio Apr-Aug 2020 1.000 1.034 ↓ 2 Hospitalization Rates Overall Apr-Dec 2019 1.03% ↓ ↓ 2 Hospital Readmission Rate (Age 75+) 2019/2020 13.3% 15.5% ↓ 2 Patients with Chronic Condi	11	Patients Length of Stay Relative to Expected Length of Stay	2019/2020	0.95	1.039		4
13 Alternate Level of Care (ALC) Days Apr-Jun 2020 12.9% 13.2% ▲ 14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 95% 72.7% ▲ ▲ 15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 22.8% 43.4% ▲ ↓ 15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 5.8% 4.2% ↓ 15 Nursing and Allied Professional Sick Time Apr-Aug 2020 5.8% 4.2% ↓ 16 Nursing and Allied Professional Overtime Apr-Aug 2020 3.9% 2.3% ↓ 17 Nursing and Allied Professional Overtime Apr-Aug 2020 1.00 1.034 ↓ 18 Lost Time Claims Rate 2019/2020 1.000 1.034 ↓ 19 Budget Performance Ratio Apr-Aug 2020 1.000 1.034 ↓ 2 Hospitalization Rates Overall Apr-Dec 2019 1.03% ↓ ↓ 2 Hospital Readmission Rate (Age 75+) 2019/2020 13.3% 15.5% ↓ 2 Patients with Chronic Condi	12	Long Stay Patients	Apr-Aug 2020	N/A	28.4		4
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17 Nursing and Allied Professional Overtime Apr-Aug 2020 3.9% 2.3% ● 18 Lost Time Claims Rate 2019/2020 5.3 7.2 ● 19 Budget Performance Ratio Apr-Aug 2020 1.000 1.034 ● 19 Budget Performance Ratio Apr-Aug 2020 1.000 1.034 ● 1 Worsened Pressure Ulcer in Long Term Care Facilities 2019/2020 247.6 218.8 ● 2 Hospitalization Rates for Residents (Age 70+) 2019/2020 13.3% 15.5% ● ● 3 Hospital Readmission Rates Overall Apr-Dec 2019 10.0% 9.7% ● ● 4 Mental Health & Substance Use Patients Hospital (Age 75+) 2019/2020 13.3% 15.5% ● ● 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 102.7 50.7 ● 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 102.7 50.7 ● 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 30.0 44.0 ● 9 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>·</td>							·
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BUDGET ACCOUNTABILITY 19 Budget Performance Ratio Apr-Aug 2020 1.000 1.034 Image: Constant of the	17	Nursing and Allied Professional Overtime	Apr-Aug 2020	3.9%	2.3%		₩
19 Budget Performance Ratio Apr-Aug 2020 1.000 1.034 ▲ Burnaby Community 1 Worsened Pressure Ulcer in Long Term Care Facilities 2019/2020 1.6% 2.1% ↓ 2 Hospitalization Rates for Residents (Age 70+) 2019/2020 247.6 218.8 ↓ 3 Hospital Readmission Rates Overall Apr-Dec 2019 10.0% 9.7% ↓ 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 2019/2020 3.448 2.596 ↓ 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 3.448 2.596 ↓ 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 100.7 50.7 ↓ 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 51.7% ↓ 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 44.0 ↓ 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 68.2% ↓ 10 Emergency Visits by Home Health Clients Jul2019-Jun2020 30.0 48.3 <	18	Lost Time Claims Rate	2019/2020	5.3	7.2	•	₩
Burnaby Community 1 Worsened Pressure Ulcer in Long Term Care Facilities 2 Hospitalization Rates for Residents (Age 70+) 3 Hospitalization Rates Overall 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 6 Low Acuity Emergency Visits by Community 7 Home Health Services Provided Within Benchmark Time 8 Wait Time for Home Health Assessment (RAI-HC) 9 Admissions to Long Term Care within 30 Days 10 Emergency Visits by Long Term Care Clients 11 Emergency Visits by Long Term Care Clients 12 Ul2019-Jun2020 14 Meeting Target 15 Notes		BUDGET ACCOUNTABILITY					
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2 Hospitalization Rates for Residents (Age 70+) 2019/2020 247.6 218.8 ↓ 3 Hospital Readmission Rates Overall Apr-Dec 2019 10.0% 9.7% ↓ 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 2019/2020 13.3% 15.5% ↓ 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 3,448 2,596 ↓ 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 102.7 50.7 ↓ 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 51.7% ↓ 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 44.0 ↓ 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 68.2% ↓ 10 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 75.8 80.5 ↓ 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 48.3 ↓ ↓ Notes Vithin 10% of Target 13 ↓ 13 ↓ ↓ <td>Bu</td> <td>rnaby Community</td> <td></td> <td></td> <td></td> <td></td> <td></td>	Bu	rnaby Community					
3 Hospital Readmission Rates Overall Apr-Dec 2019 10.0% 9.7% Image: Constraint of the	1	Worsened Pressure Ulcer in Long Term Care Facilities	2019/2020	1.6%	2.1%	•	₩
4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 2019/2020 13.3% 15.5% ◆ ↓ 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 3,448 2,596 ↓ 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 102.7 50.7 ↓ 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 51.7% ↓ 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 44.0 ↓ 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 68.2% ▲ ↑ 10 Emergency Visits by Home Health Clients Jul2019-Jun2020 75.8 80.5 ▲ ↓ 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 48.3 ↓ ↓ 10 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 48.3 ↓ ↓ 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 48.3 ↓ ↓ 12 Within 10% of Target	2	Hospitalization Rates for Residents (Age 70+)	2019/2020	247.6	218.8		₩
5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 3,448 2,596 Image: Control of Conditions Admitted to Hospital (Age 75+) 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 102.7 50.7 Image: Control of Conditions Admitted to Hospital (Age 75+) 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 51.7% Image: Control of Conditions Admitted to Hospital (Age 75+) 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 44.0 Image: Conditions Admitted to Hospital (Age 75+) 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 68.2% Image: Conditions Admitted to Hospital (Age 75+) 10 Emergency Visits by Home Health Clients Jul2019-Jun2020 75.8 80.5 Image: Conditions Admitted to Hospital (Age 75+) 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 48.3 Image: Conditions Admitted to Hospital (Age 75+) Image: Conditions Admitted to Hospital (Age 75+) <t< td=""><td>3</td><td>Hospital Readmission Rates Overall</td><td>Apr-Dec 2019</td><td>10.0%</td><td>9.7%</td><td></td><td>₩</td></t<>	3	Hospital Readmission Rates Overall	Apr-Dec 2019	10.0%	9.7%		₩
6 Low Acuity Emergency Visits by Community Apr-Aug 2020 102.7 50.7 ● 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 51.7% ● ↑ 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 44.0 ● ● 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 68.2% ▲ ↑ 10 Emergency Visits by Home Health Clients Jul2019-Jun2020 75.8 80.5 ▲ ● 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 48.3 ● ● 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 48.3 ● ● 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 48.3 ● ● 12 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 48.3 ● ● 13 Within 10% of Target 5 5 5 5 5 5	4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2019/2020	13.3%	15.5%	•	₩
7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 51.7% ● ↑ 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 44.0 ● ↓ 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 68.2% ▲ ↑ 10 Emergency Visits by Home Health Clients Jul2019-Jun2020 75.8 80.5 ▲ ↓ 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 48.3 ↓ ↓ Notes	5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2019/2020	3,448	2,596		
8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 44.0 ↓ 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 68.2% ▲ ↑ 10 Emergency Visits by Home Health Clients Jul2019-Jun2020 75.8 80.5 ▲ ↓ 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 48.3 ↓ ↓ Notes	6	Low Acuity Emergency Visits by Community	Apr-Aug 2020	102.7	50.7		₩
9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 68.2% A Image: Constraint of the second se	7	Home Health Services Provided Within Benchmark Time	Apr-Aug 2020	50%	51.7%		1
10 Emergency Visits by Home Health Clients Jul2019-Jun2020 75.8 80.5 ▲ ↓ 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 48.3 ↓ ↓ KPI Count By Status Meeting Target 13 Notes Within 10% of Target 5	8	Wait Time for Home Health Assessment (RAI-HC)	Apr-Aug 2020	30.0	44.0	•	₩
11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 48.3 ◆ ↓ KPI Count By Status Meeting Target ● 13 Within 10% of Target 5	9	Admissions to Long Term Care within 30 Days	Apr-Aug 2020	75%	68.2%		↑
KPI Count By Status Meeting Target 13 Within 10% of Target 5	10	Emergency Visits by Home Health Clients	Jul2019-Jun2020	75.8	80.5		4
Meeting Target13NotesMithin 10% of Target5	11	Emergency Visits by Long Term Care Clients	Jul2019-Jun2020	30.0	48.3	٠	4
Notes Within 10% of Target 5				KPI Count By Status			IS
			Meeting Target			13	
	Notes						5
	All measures reported on YTD (Year-to-Date) basis				0	٠	11