

Our Health Care Report Card

Delta Hospital

No Measure Name Time Frame Target Actual Status Preferred Direction 0 OLALITY AND SAFETY In-Hospital Costridications Difficit Infection (CDI) Incidence Apr-Aug 2020 4.5 0.0 ↓ 1 In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence Apr-Aug 2020 5.5 2.9 ↓ 1 In-Hospital Sepsis Rate Apr-Jun 2020 1.5 5.2 ↓ 1 In-Hospital Acquired On-Arginization Pneumonia Apr-Jun 2020 4.2 1.2.0 ↓ 1 In-Hospital Acquired Uninary Tract Infection Apr-Jun 2020 4.8 7.5 ↓ 1 In-Hospital Acquired Uninary Tract Infection Apr-Jun 2020 9.6 4.7 ↓ 1 Patients Valing for Inplaent Bed Phasement Apr-Aug 2020 8.4 3.1 ↓ 1 Patients Valing for Inplaent Bed Phasement Apr-Aug 2020 8.4 3.1 ↓ 1 Patients Valing for Inplaent Bed Phasement Apr-Aug 2020 8.4 3.1 ↓ 1 Atemate Level of Care (ALC) Days Apr-Aug 2020 7.3 ↓ ↓ 1 Autemate Direction Multinin 28 Weeks Apr-Aug 2020 7.3 ↓ ↓ 1 Non-Emergeny Su	De	Ita Hospital	Fi	scal Period:	FP05, 2020	/21 - Ending	Aug 20, 2020
QUALITY AND SAFETY In-Hospital Clossr/individes Difficile Infection (CDI) Incidence Apr-Aug 2020 4.5 0.0 ↓ In-Hospital Clossr/individes Difficile Infection (CDI) Incidence Apr-Aug 2020 5.5 2.9 ↓ In-Hospital Sepsis Rate Apr-Aug 2020 1.5 5.2 ↓ ↓ In-Hospital Sepsis Rate Apr-Jun 2020 1.5 5.2 ↓ ↓ In-Hospital Acquired Mon-Aspiration Pneumonia Apr-Jun 2020 4.2 12.0 ↓ In-Hospital Acquired Mon-Aspiration Pneumonia Apr-Jun 2020 4.9 7.5 ↓ In-Hospital Acquired Montality Ratio 2019/2020 96 4.7 ↓ OAPACITY FOR CARE ACROSS ALL SECTORS 2019/2020 0.45 0.33 ↓ Patients Longth of Stay Ratitive to Expected Length of Stay 2019/2020 0.44 3.3 ↓ Patients Longth of Stay Ratitive to Expected Length of Stay 2019/2020 0.47 ↓ ↓ In-Hospital Standardized Completed Vithin 28 Weeks Apr-Aug 2020 0.44 3.1 ↓ I Long Time Game Ratio Apr-A	No	Measure Name	Time Frame	Target	Actual	Status	
2 In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence Apr-Aug 2020 5.5 2.9 Imade Hygiene Compliance 3 Hand Hygiene Compliance 2019/2020 80% 80.0% Imade Hygiene Compliance 4 In-Hospital Acquired Delifrum Apr-Jun 2020 4.2 12.0 Imade Hygiene Compliance 6 In-Hospital Acquired Mon-Aspitation Pneumonia Apr-Jun 2020 4.2 12.0 Imade Hygiene Compliance 7 In-Hospital Acquired Mon-Aspitation Pneumonia Apr-Jun 2020 7.8 27.6 Imade Hygiene Compliance 8 In-Hospital Mediated Mon-Aspitation Pneumonia Apr-Jun 2020 7.8 27.6 Imade Hygiene Compliance 9 Emergency Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 65.0% 53.3% Imade Hygiene Compleance 9 Patients Length of Stay Relative to Expected Length of Stay 2019/2020 NA 3.1 Imade Hygiene Compleance 10 Admited Patients Waiting Conger Than 26 Weeks Apr-Aug 2020 5.8% 4.9% Imade Hygiene Compleance 11 Nursing and Allied Professional Coverine Apr-Aug 2020 5.8% 4.9% Imade Hygiene Compleance <td></td> <td>QUALITY AND SAFETY</td> <td></td> <td></td> <td></td> <td></td> <td></td>		QUALITY AND SAFETY					
3 Hand Hygiene Compliance 2019/2020 80% 80.0% ● 4 In-Hospital Acquired Definium Apr-Jun 2020 1.5 5.2 ● 6 In-Hospital Acquired Definium Apr-Jun 2020 4.9 7.5 ● 6 In-Hospital Acquired Uninary Tract Infection Apr-Jun 2020 4.9 7.5 ● 7 In-Hospital Acquired Uninary Tract Infection Apr-Jun 2020 7.8 27.6 ● 9 Emergency Patients Admitted to Hospital Wathin 10 Apr-Jun 2020 9.6 47 ● 9 Emergency Patients Admitted to Hospital Wathin 10 Hours Apr-Aug 2020 8.4 3.3 ● 10 Patients Length of Stay Relative to Expected Length of Stay 2019/2020 0.95 0.979 ▲ 11 Patients Length of Stay Relative to Expected Length of Stay 2019/2020 N/A 3.1 ● 12 Long Stay Patients Apr-Aug 2020 N/A 3.1 ● 14 Non-mergency Surgenes Completed Wathin 26 Weeks Apr-Aug 2020 5.8% 4.9% ● 13 Auternate Level of Care (ALC) Days Apr	1	In-Hospital Clostridioides Difficile Infection (CDI) Incidence	Apr-Aug 2020	4.5	0.0		Ψ
4 In-Hospial Sepsis Rate Apr-Jun 2020 1.5 5.2 ● 5 In-Hospital Acquired Delinum Apr-Jun 2020 4.2 12.0 ● 6 In-Hospital Acquired Delinum Apr-Jun 2020 4.2 12.0 ● 7 In-Hospital Acquired Mortality Ratio 2.0 9.9 7.5 ● 8 Hospital Standardized Mortality Ratio 2.0 8.4 2.7.6 ● 9 Emergency Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 8.4 3.3 ● ● 10 Admitted Patients Waiting for Inpatient Bed Placement Apr-Aug 2020 8.4 3.3 ● ● 11 Patients Apr-Aug 2020 8.4 3.3 ● ● ● 12 Long Stay Patients Apr-Aug 2020 N/A 3.1 ●	2	In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	Apr-Aug 2020	5.5	2.9		Ψ.
s In-Hospital Acquired Delirium Apr-Jun 2020 4.2 12.0 ↓ 6 In-Hospital Acquired Non-Aspiration Pneumonia Apr-Jun 2020 4.9 7.5 ↓ 7 In-Hospital Acquired Vintary Tract Infection Apr-Jun 2020 96 47 ↓ 8 Hospital Standardzed Mortality Ratio 2019/2020 96 47 ↓ 9 Emergency Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 6.5.0% 53.3% ↓ 10 Admitted Patients Waiting for Inpatient Bed Placement Apr-Aug 2020 8.4 3.3 ↓ 11 Patients Level of Care (ALC) Days Apr-Aug 2020 N/A 3.1 ↓ 12 Long Stay Patients Apr-Aug 2020 12.9% 18.6% ↓ 14 Non-Emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 22.8% 80.3% ↓ 14 Non-Emergency Surgeries Vaiting Longer Than 26 Woeks Apr-Aug 2020 5.8% 4.9% ↓ 15 Nursing and Allied Professional Sick Time Apr-Aug 2020 1.000 1.008 ↓ 16 Nursing and Allied Professional Overt	3	Hand Hygiene Compliance	2019/2020	80%	80.0%		1
€ In-Hospital Acquired Non-Aspiration Pneumonia Apr-Jun 2020 4.9 7.5 ↓ 7 In-Hospital Acquired Urinary Tract Infection Apr-Jun 2020 7.8 27.8 27.8 27.8 4 6 Hospital Standardized Mortality Ratio 2019/2020 96 47 ↓ 7 Darage Antitlet Obspital Within 10 Hours Apr-Aug 2020 65.0% 53.3% ↓ 9 Emergency Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 8.4 3.3 ↓ 10 Admitted Patients Wathing for Inpatient Bed Pacement Apr-Aug 2020 8.0 0.979 ↓ 11 Patients Length of Stay Relative to Expected Length of Stay 2019/2020 0.95 0.979 ↓ 12 Long Stay Patients Apr-Aug 2020 12.9% 8.6% ↓ 13 Altematic Level of Care (ALC) Days Apr-Aug 2020 12.9% 8.0% ↓ 14 Non-emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 5.8% 4.9% ↓ 15 Nursing and Allied Professional Sick Time Apr-Aug 2020 5.8% 4.9% ↓	4	In-Hospital Sepsis Rate	Apr-Jun 2020	1.5	5.2	•	₩
7 In-Hospital Acquired Urinary Tract Infection Apr-Jun 2020 7.8 27.6 ↓ 8 Hospital Standardized Mortality Ratio 2019/2020 96 47 ↓ 9 Emergency Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 65.0% 53.3% ↓ 10 Admitted Patients Matting for Inpatient Bed Placement Apr-Aug 2020 8.4 3.3 ↓ 11 Patients Length of Stay Relative to Expected Length of Stay 2019/2020 0.95 0.979 ↓ 12 Long Stay Patients Apr-Aug 2020 8.4 3.3 ↓ ↓ 13 Alternate Level of Care (ALC) Days Apr-Aug 2020 12.9% 18.6% ↓ 14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 12.9% 80.3% ↓ 14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 2.8% 40.5% ↓ 15 Norsing and Allied Professional Overtime Apr-Aug 2020 3.9% ↓ ↓ 16 Nursing and Allied Professional Overtime Apr-Aug 2020 1.00% ↓ ↓ 17 <t< td=""><td>5</td><td>In-Hospital Acquired Delirium</td><td>Apr-Jun 2020</td><td>4.2</td><td>12.0</td><td>•</td><td>Ψ.</td></t<>	5	In-Hospital Acquired Delirium	Apr-Jun 2020	4.2	12.0	•	Ψ.
a Hospital Standardized Mortality Ratio 2019/2020 96 47 • cAPACITY FOR CARE ACROSS ALL SECTORS CAPACITY FOR CARE ACROSS ALL SECTORS • • 9 Emergency Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 8.4 3.3 • 11 Patients Length of Slay Relative to Expected Length of Slay 2019/2020 0.95 0.979 • 12 Long Stay Patients Apr-Aug 2020 N/A 3.1 • 14 Alternate Level of Care (ALC) Days Apr-Aug 2020 12.9% 18.6% • • 14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 22.8% 40.5% • • 15 Non-emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 5.9% 40.5% • 15 Non-Emergency Surgeries Maiting Longer Than 26 Weeks Apr-Aug 2020 5.9% 40.5% • 16 Nursing and Allied Professional Overtime Apr-Aug 2020 5.9% 4.9% • • 17 Nurseng and Kline Charonace Ratio Apr-Aug 2020 1.000 1.008 • • <tr< td=""><td>6</td><td>In-Hospital Acquired Non-Aspiration Pneumonia</td><td>Apr-Jun 2020</td><td>4.9</td><td>7.5</td><td>٠</td><td></td></tr<>	6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Jun 2020	4.9	7.5	٠	
PARATY FOR CARE ACROSS ALL SECTORS Apr-Aug 2020 65.0% 53.3% ● Admitted Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 6.8.4 3.3 ● Patients Waiting for Inpatient Bed Placement Apr-Aug 2020 0.9 0.9 0.9 12 Long Stay Patients Apr-Aug 2020 0.4 3.1 ● 13 Alternate Level of Care (ALC) Days Apr-Aug 2020 N/A 3.1 ● 14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 22.8% 40.5% ● 15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 5.8% 4.9% ● 16 Nursing and Allied Professional Sick Time Apr-Aug 2020 5.8% 4.9% ● 17 Nursing and Allied Professional Overtime Apr-Aug 2020 5.3 5.3 ● 18 Lost Time Claims Rate 2019/2020 5.3 5.3 ● 19 Budget Performance Ratio Apr -Aug 2020 1.6% 1.5% ● 2 Hospitalization Rates Overall Apr-Dec 2019 1.000 1.008 ● 2 Hospitalization Rates Overall Apr-Aug 2020 3.44 3.3 ● 4 Mental Health	7	In-Hospital Acquired Urinary Tract Infection	Apr-Jun 2020	7.8	27.6	٠	4
9 Emergency Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 65.0% 53.3% ● 10 Admitted Patients Waiting for Inpatient Bed Placement Apr-Aug 2020 8.4 3.3 ● 11 Patients Length of Stay Relative to Expected Length of Stay 2019/2020 0.95 0.979 ▲ 12 Long Stay Patients Apr-Aug 2020 N/A 3.1 ● 13 Alternate Level of Care (ALC) Days Apr-Aug 2020 12.9% 18.6% ● ● 14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 25.8% 40.5% ● 15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 5.8% 40.5% ● 16 Nursing and Allied Professional Sick Time Apr-Aug 2020 5.8% 4.9% ● 17 Nursing and Allied Professional Overtime Apr-Aug 2020 5.3 5.3 ● 18 Lost Time Claims Rate 2019/2020 1.000 1.008 ▲ ● 19 Budget Performance Ratio Apr-Aug 2020 1.6% 1.5% ● ● 1<	8	Hospital Standardized Mortality Ratio	2019/2020	96	47		4
10 Admitted Patients Waiting for Inpatient Bed Placement Apr-Aug 2020 8.4 3.3 ● 11 Patients Length of Stay Relative to Expected Length of Stay 2019/2020 0.95 0.979 ▲ 12 Long Stay Patients Apr-Aug 2020 NA 3.1 ● 13 Alternate Level of Care (ALC) Days Apr-Aug 2020 12.9% 18.6% ● 14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 25.8% 40.5% ● 14 Non-emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 5.8% 4.9% ● 15 Norsing and Allied Professional Sick Time Apr-Aug 2020 5.8% 4.9% ● 16 Nursing and Allied Professional Overtime Apr-Aug 2020 5.8% 4.9% ● 17 Nursing and Allied Professional Overtime Apr-Aug 2020 1.000 1.008 ▲ 18 Lost Time Claims Rate 2019/2020 1.6% 1.5% ● 18 Budget Performance Ratio Apr-Aug 2020 1.0% 1.5% ● 19 Budget Performance Ratio (Age 70+) 2		CAPACITY FOR CARE ACROSS ALL SECTORS					
11 Patients Length of Stay Relative to Expected Length of Stay 2019/2020 0.95 0.979 ▲ 12 Long Stay Patients Apr-Aug 2020 NA 3.1 ↓ 13 Alternate Level of Care (ALC) Days Apr-Aug 2020 95% 80.3% ↓ 14 Non-Emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 22.8% 40.5% ↓ 15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 3.9% 3.4% ↓ 16 Nursing and Allied Professional Overtime Apr-Aug 2020 3.9% 3.4% ↓ 18 Lost Time Claims Rate 2019/2020 5.3 5.3 ↓ ↓ 19 Budget Performance Ratio Apr-Aug 2020 1.6% 1.5% ↓ 2 Hospitalization Rates for Residents (Age 70+) 2019/2020 1.6% 1.5% ↓ 2 Hospital Readmission Rates (Age 70+) 2019/2020 247.6 274.7 ↓ 3 Hospital Readmission Rates (Age 75+) 2019/2020 1.6% 1.6% ↓ 4 Mental Health & Substanco Use Patients Hospital (Age 75+)	9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Aug 2020	65.0%	53.3%	٠	1
12 Long Stay Patients Apr-Aug 2020 N/A 3.1 ↓ 13 Alternate Level of Care (ALC) Days Apr-Jun 2020 12.9% 18.6% ↓ 14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 95% 80.3% ↓ 14 Non-emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 22.8% 40.5% ↓ 15 Norsing and Allied Professional Sick Time Apr-Aug 2020 5.8% 4.9% ↓ 16 Nursing and Allied Professional Overtime Apr-Aug 2020 5.3 5.3 ↓ 17 Nursing and Allied Professional Overtime Apr-Aug 2020 5.3 5.3 ↓ 18 Lost Time Claims Rate BUDGET ACCOUNTABILITY Budget Performance Ratio Apr-Aug 2020 1.000 1.008 ↓ 19 Budget Performance Ratio Apr-Aug 2020 1.6% 1.5% ↓ ↓ 2 Hospital/Readmission Rates for Residents (Age 70+) 2019/2020 247.6 274.7 ↓ 3 Hoerati Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 2019/2020 13.3% ↓ ↓<	10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Aug 2020	8.4	3.3		
13 Alternate Level of Care (ALC) Days Apr-Jun 2020 12.9% 18.6% ↓ 14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 95% 80.3% ↓ 15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 22.8% 40.5% ↓ 16 Nursing and Allied Professional Sick Time Apr-Aug 2020 5.8% 4.9% ↓ 17 Nursing and Allied Professional Overtime Apr-Aug 2020 5.8% 4.9% ↓ 18 Lost Time Claims Rate 2019/2020 5.3 5.3 ● ↓ 19 Budget Performance Ratio Apr-Aug 2020 1.000 1.008 ↓ 19 Budget Performance Ratio Apr-Duc 2019/2020 1.000 1.008 ↓ 1 Worsened Pressure Ulcer in Long Term Care Facilities 2019/2020 1.6% 1.5% ↓ 2 Hospital Readmission Rates for Residents (Age 70+) 2019/2020 1.0% ↓ ↓ 3 Hospital Readmission Rates Overail Apr-Dec 2019 10.0% ↓ ↓ 4 Mental Health & Substance Use Patients Hospital	11	Patients Length of Stay Relative to Expected Length of Stay	2019/2020	0.95	0.979		
14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 95% 80.3% ◆ 15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 22.8% 40.5% ◆ 16 Nursing and Allied Professional Sick Time Apr-Aug 2020 3.9% 3.4% ● ↓ 16 Nursing and Allied Professional Overtime Apr-Aug 2020 3.9% 3.4% ● ↓ 17 Nursing and Allied Professional Overtime Apr-Aug 2020 5.3 5.3 ● ↓ 18 Lost Time Claims Rate 2019/2020 5.3 5.3 ● ↓ 19 Budget Performance Ratio Apr-Aug 2020 1.000 1.008 ▲ ↓ 10 Worsened Pressure Ulcer in Long Term Care Facilities 2019/2020 1.6% 1.5% ↓ ↓ 11 Worsened Pressure Ulcer in Long Term Care Facilities 2019/2020 1.6% 1.5% ↓ ↓ 14 Hospital Readmission Rates Overall Apr-Dec 2019 10.0% 11.0% ↓ ↓ 14 Mental Health A Substance Use Patients Hospital Readmission Rate (Age 15+)	12	Long Stay Patients	Apr-Aug 2020	N/A	3.1		₩
15 Non-Emergency Surgeries Walting Longer Than 26 Weeks Apr-Aug 2020 22.8% 40.5% ↓ 16 Nursing and Allied Professional Sick Time Apr-Aug 2020 5.8% 4.9% ↓ 17 Nursing and Allied Professional Sick Time Apr-Aug 2020 3.9% 3.4% ↓ 18 Lost Time Claims Rate 2019/2020 5.3 5.3 ● ↓ 19 Budget Performance Ratio Apr-Aug 2020 1.000 1.008 ↓ 1 Worsened Pressure Ulcer in Long Term Care Facilities 2019/2020 1.6% 1.5% ↓ 2 Hospital Readmission Rates Overall Apr-Aug 2020 1.000 1.008 ↓ 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 2019/2020 1.6% 11.0% ↓ 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 2019/2020 1.3.3% 13.5% ↓ 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 3.448 3.220 ↓ 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 50% 61.4% ↓	13	Alternate Level of Care (ALC) Days	Apr-Jun 2020	12.9%	18.6%	٠	
STAFF Apr-Aug 2020 5.8% 4.9% Image: Constraint of the state of the sta	14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Aug 2020	95%	80.3%	•	1
16 Nursing and Allied Professional Sick Time Apr-Aug 2020 5.8% 4.9% ↓ 17 Nursing and Allied Professional Overtime Apr-Aug 2020 3.9% 3.4% ↓ 18 Lost Time Claims Rate 2019/2020 5.3 5.3 ● ↓ 19 Budget Performance Ratio Apr-Aug 2020 1.000 1.008 ▲ ↓ 19 Budget Performance Ratio Apr-Aug 2020 1.6% 1.5% ↓ 2 Hospitalization Rates for Residents (Age 70+) 2019/2020 247.6 274.7 ↓ 3 Hospital Readmission Rates Overall Apr-Dec 2019 10.0% 11.0% ↓ 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 2019/2020 13.3% 13.5% ↓ 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 3.448 3.220 ↓ 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 102.7 92.0 ↓ 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 61.4% ↓ 8 <	15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Aug 2020	22.8%	40.5%	٠	
17 Nursing and Allied Professional Overtime Apr-Aug 2020 3.9% 3.4% ● 18 Lost Time Claims Rate 2019/2020 5.3 5.3 ● 19 Budget Performance Ratio Apr-Aug 2020 1.000 1.008 ● 19 Budget Performance Ratio Apr-Aug 2020 1.000 1.008 ● 2 Hospitalization Rates for Residents (Age 70+) 2019/2020 247.6 274.7 ● 3 Hospital Readmission Rates Overall Apr-Dec 2019 10.0% 11.0% ● ● 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 2019/2020 13.3% 13.5% ● ● 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 102.7 92.0 ● 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 102.7 92.0 ● 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 30.0 33.9 ● 8 Wait Time for Home Health Seisessment (RAI-HC) Apr-Aug 2020 30.0 33.9 ● ●		STAFF					
18 Lost Time Claims Rate 2019/2020 5.3 5.3 5.3 ● 19 Budget Performance Ratio Apr-Aug 2020 1.000 1.008 ▲ ● Delta Community 1 Worsened Pressure Ulcer in Long Term Care Facilities 2019/2020 247.6 274.7 ● 2 Hospitalization Rates for Residents (Age 70+) 2019/2020 247.6 274.7 ● 3 Hospital Readmission Rates Overall Apr-Dec 2019 10.0% 11.0% ▲ ● 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 2019/2020 3.448 3.220 ● ● 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 3.448 3.220 ● ● 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 102.7 92.0 ● ● 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 61.4% ● ● 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 75% 71.4% ● ● ●	16	Nursing and Allied Professional Sick Time	Apr-Aug 2020	5.8%	4.9%		₩
BUDGET ACCOUNTABILITY 19 Budget Performance Ratio Apr-Aug 2020 1.000 1.008 A Delta Community 1 Worsened Pressure Ulcer in Long Term Care Facilities 2019/2020 1.6% 1.5% Image: Colspan="4">Image: Colspan="4">Colspan="4"Colspan="4">Colspan="4"Colspan="4" Colspan=	17	Nursing and Allied Professional Overtime	Apr-Aug 2020	3.9%	3.4%		₩
19 Budget Performance Ratio Apr-Aug 2020 1.000 1.008 ▲ Delta Community 1 Worsened Pressure Ulcer in Long Term Care Facilities 2019/2020 1.6% 1.5% ↓ 2 Hospitalization Rates for Residents (Age 70+) 2019/2020 247.6 274.7 ↓ 3 Hospital Readmission Rates Overall Apr-Dec 2019 10.0% 11.0% ↓ 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 2019/2020 3.448 3.220 ↓ 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 3.448 3.220 ↓ 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 100.7 92.0 ↓ 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 61.4% ↑ 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 33.9 ↓ 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 71.4% ↓ 10 Emergency Visits by Home Health Clients Jul2019-Jun2020 30.0 <td< td=""><td>18</td><td>Lost Time Claims Rate</td><td>2019/2020</td><td>5.3</td><td>5.3</td><td></td><td>₩</td></td<>	18	Lost Time Claims Rate	2019/2020	5.3	5.3		₩
Delta Community 1 Worsened Pressure Ulcer in Long Term Care Facilities 2 Hospitalization Rates for Residents (Age 70+) 3 Hospitalization Rates Overall 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 6 Low Acuity Emergency Visits by Community 7 Home Health Services Provided Within Benchmark Time 8 Wait Time for Home Health Assessment (RAI-HC) 9 Admissions to Long Term Care within 30 Days 10 Emergency Visits by Long Term Care Clients 11 Emergency Visits by Long Term Care Clients 10 Emergency Visits by Long Term Care Clients 11 Wort Time for Home Health Clients 11 Emergency Visits by Long Term Care Clients 12 Within 10% of Target		BUDGET ACCOUNTABILITY					
1 Worsened Pressure Ulcer in Long Term Care Facilities 2019/2020 1.6% 1.5% ● 2 Hospitalization Rates for Residents (Age 70+) 2019/2020 247.6 274.7 ● 3 Hospital Readmission Rates Overall Apr-Dec 2019 10.0% 11.0% ▲ ● 4 Mental Heath & Substance Use Patients Hospital Readmission Rate (Age 15+) 2019/2020 13.3% 13.5% ▲ ● 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 3,448 3,220 ● ● 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 102.7 92.0 ● ● 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 61.4% ● ● 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 33.9 ● ● 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 71.4% ▲ ● 10 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 75.8 90.6 ● ● 11 E	19	Budget Performance Ratio	Apr-Aug 2020	1.000	1.008		₩
2 Hospitalization Rates for Residents (Age 70+) 2019/2020 247.6 274.7 ↓ 3 Hospital Readmission Rates Overall Apr-Dec 2019 10.0% 11.0% ↓ 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 2019/2020 13.3% 13.5% ↓ 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 3,448 3,220 ↓ 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 102.7 92.0 ↓ 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 61.4% ● ● 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 33.9 ● ↓ 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 71.4% ▲ ● 10 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 75.8 90.6 ↓ ↓ 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 33.9 ↓ ↓ Wetening Target 12	De	Ita Community					
3 Hospital Readmission Rates Overall Apr-Dec 2019 10.0% 11.0% A Image: Constraint of the constrate of the constraint of the constraint of the constraint of the c	1	Worsened Pressure Ulcer in Long Term Care Facilities	2019/2020	1.6%	1.5%		₩
4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 2019/2020 13.3% 13.5% ▲ ↓ 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 3,448 3,220 ↓ 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 102.7 92.0 ↓ 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 61.4% ● ↑ 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 33.9 ↓ ↓ 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 71.4% ▲ ↑ 10 Emergency Visits by Home Health Clients Jul2019-Jun2020 75.8 90.6 ↓ ↓ 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 33.9 ↓ ↓ KPI Count By Status Weithin 10% of Target 12 Wottes Vithin 10% of Target 5 5	2	Hospitalization Rates for Residents (Age 70+)	2019/2020	247.6	274.7	•	
5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 3,448 3,220 Image: Control of Conditions Admitted to Hospital (Age 75+) 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 102.7 92.0 Image: Control of Conditions Admitted to Hospital (Age 75+) 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 61.4% Image: Control of Conditions Admitted to Hospital (Age 75+) 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 33.9 Image: Control of Conditions Admitted to Hospital (Age 75+) 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 71.4% Image: Control of Contr	3	Hospital Readmission Rates Overall	Apr-Dec 2019	10.0%	11.0%		₩
6 Low Acuity Emergency Visits by Community Apr-Aug 2020 102.7 92.0 ↓ 7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 61.4% ↑ 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 33.9 ↓ 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 71.4% ▲ ↑ 10 Emergency Visits by Home Health Clients Jul2019-Jun2020 75.8 90.6 ↓ 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 33.9 ↓ KPI Count By Status Meeting Target 12 Within 10% of Target 5	4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2019/2020	13.3%	13.5%		₩
7 Home Health Services Provided Within Benchmark Time Apr-Aug 2020 50% 61.4% • 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 33.9 • • 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 71.4% • • 10 Emergency Visits by Home Health Clients Jul2019-Jun2020 75.8 90.6 • • 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 33.9 • • 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 33.9 • • 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 33.9 • • 12 Within 10% of Target 12 12 12 12 12 12	5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2019/2020	3,448	3,220		
8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 33.9 ◆ ↓ 9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 71.4% ▲ ↑ 10 Emergency Visits by Home Health Clients Jul2019-Jun2020 75.8 90.6 ↓ 11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 33.9 ↓ ↓ KPI Count By Status Meeting Target 12 Within 10% of Target 5	6	Low Acuity Emergency Visits by Community	Apr-Aug 2020	102.7	92.0		
9 Admissions to Long Term Care within 30 Days Apr-Aug 2020 75% 71.4% Image: Constraint of the second secon	7	Home Health Services Provided Within Benchmark Time	Apr-Aug 2020	50%	61.4%		1
10 Emergency Visits by Home Health Clients Jul2019-Jun2020 75.8 90.6 Image: Second Se	8	Wait Time for Home Health Assessment (RAI-HC)	Apr-Aug 2020	30.0	33.9	•	₩
11 Emergency Visits by Long Term Care Clients Jul2019-Jun2020 30.0 33.9 ↓ KPI Count By Status Meeting Target ● 12 Within 10% of Target 5	9	Admissions to Long Term Care within 30 Days	Apr-Aug 2020	75%	71.4%		1
KPI Count By Status Meeting Target 12 Within 10% of Target 5	10	Emergency Visits by Home Health Clients	Jul2019-Jun2020	75.8	90.6	•	$\mathbf{\Psi}$
Meeting Target12NotesMithin 10% of Target5	11	Emergency Visits by Long Term Care Clients	Jul2019-Jun2020	30.0	33.9	•	$\mathbf{\Psi}$
Notes Within 10% of Target 5				KPI Count By Status			IS
		Meeting Target			12		
All measures reported on YTD (Year-to-Date) basis Not Meeting Target • 12	Notes			Within 10% of Target			5
	All measures reported on YTD (Year-to-Date) basis			Not Meetir	ng Target	•	12