

## **Our Health Care Report Card**

## **Delta Hospital**

No Measure Name Time Frame Target Actual Status Preferred Direction   0 OLALITY AND SAFETY In-Hospital Costridications Difficit Infection (CDI) Incidence Apr-Aug 2020 4.5 0.0 ↓   1 In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence Apr-Aug 2020 5.5 2.9 ↓   1 In-Hospital Sepsis Rate Apr-Jun 2020 1.5 5.2 ↓   1 In-Hospital Acquired On-Arginization Pneumonia Apr-Jun 2020 4.2 1.2.0 ↓   1 In-Hospital Acquired Uninary Tract Infection Apr-Jun 2020 4.8 7.5 ↓   1 In-Hospital Acquired Uninary Tract Infection Apr-Jun 2020 9.6 4.7 ↓   1 Patients Valing for Inplaent Bed Phasement Apr-Aug 2020 8.4 3.1 ↓   1 Patients Valing for Inplaent Bed Phasement Apr-Aug 2020 8.4 3.1 ↓   1 Patients Valing for Inplaent Bed Phasement Apr-Aug 2020 8.4 3.1 ↓   1 Atemate Level of Care (ALC) Days Apr-Aug 2020 7.3 ↓ ↓   1 Autemate Direction Multinin 28 Weeks Apr-Aug 2020 7.3 ↓ ↓   1 Non-Emergeny Su	De	Ita Hospital	Fi	scal Period:	FP05, 2020	/21 - Ending	Aug 20, 2020
QUALITY AND SAFETY     In-Hospital Clossr/individes Difficile Infection (CDI) Incidence     Apr-Aug 2020     4.5     0.0     ↓       In-Hospital Clossr/individes Difficile Infection (CDI) Incidence     Apr-Aug 2020     5.5     2.9     ↓       In-Hospital Sepsis Rate     Apr-Aug 2020     1.5     5.2     ↓     ↓       In-Hospital Sepsis Rate     Apr-Jun 2020     1.5     5.2     ↓     ↓       In-Hospital Acquired Mon-Aspiration Pneumonia     Apr-Jun 2020     4.2     12.0     ↓       In-Hospital Acquired Mon-Aspiration Pneumonia     Apr-Jun 2020     4.9     7.5     ↓       In-Hospital Acquired Montality Ratio     2019/2020     96     4.7     ↓       OAPACITY FOR CARE ACROSS ALL SECTORS     2019/2020     0.45     0.33     ↓       Patients Longth of Stay Ratitive to Expected Length of Stay     2019/2020     0.44     3.3     ↓       Patients Longth of Stay Ratitive to Expected Length of Stay     2019/2020     0.47     ↓     ↓       In-Hospital Standardized Completed Vithin 28 Weeks     Apr-Aug 2020     0.44     3.1     ↓       I Long Time Game Ratio     Apr-A	No	Measure Name	Time Frame	Target	Actual	Status	
2   In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence   Apr-Aug 2020   5.5   2.9   Imade Hygiene Compliance     3   Hand Hygiene Compliance   2019/2020   80%   80.0%   Imade Hygiene Compliance     4   In-Hospital Acquired Delifrum   Apr-Jun 2020   4.2   12.0   Imade Hygiene Compliance     6   In-Hospital Acquired Mon-Aspitation Pneumonia   Apr-Jun 2020   4.2   12.0   Imade Hygiene Compliance     7   In-Hospital Acquired Mon-Aspitation Pneumonia   Apr-Jun 2020   7.8   27.6   Imade Hygiene Compliance     8   In-Hospital Mediated Mon-Aspitation Pneumonia   Apr-Jun 2020   7.8   27.6   Imade Hygiene Compliance     9   Emergency Patients Admitted to Hospital Within 10 Hours   Apr-Aug 2020   65.0%   53.3%   Imade Hygiene Compleance     9   Patients Length of Stay Relative to Expected Length of Stay   2019/2020   NA   3.1   Imade Hygiene Compleance     10   Admited Patients Waiting Conger Than 26 Weeks   Apr-Aug 2020   5.8%   4.9%   Imade Hygiene Compleance     11   Nursing and Allied Professional Coverine   Apr-Aug 2020   5.8%   4.9%   Imade Hygiene Compleance <td></td> <td>QUALITY AND SAFETY</td> <td></td> <td></td> <td></td> <td></td> <td></td>		QUALITY AND SAFETY					
3   Hand Hygiene Compliance   2019/2020   80%   80.0%   ●     4   In-Hospital Acquired Definium   Apr-Jun 2020   1.5   5.2   ●     6   In-Hospital Acquired Definium   Apr-Jun 2020   4.9   7.5   ●     6   In-Hospital Acquired Uninary Tract Infection   Apr-Jun 2020   4.9   7.5   ●     7   In-Hospital Acquired Uninary Tract Infection   Apr-Jun 2020   7.8   27.6   ●     9   Emergency Patients Admitted to Hospital Wathin 10   Apr-Jun 2020   9.6   47   ●     9   Emergency Patients Admitted to Hospital Wathin 10 Hours   Apr-Aug 2020   8.4   3.3   ●     10   Patients Length of Stay Relative to Expected Length of Stay   2019/2020   0.95   0.979   ▲     11   Patients Length of Stay Relative to Expected Length of Stay   2019/2020   N/A   3.1   ●     12   Long Stay Patients   Apr-Aug 2020   N/A   3.1   ●     14   Non-mergency Surgenes Completed Wathin 26 Weeks   Apr-Aug 2020   5.8%   4.9%   ●     13   Auternate Level of Care (ALC) Days   Apr	1	In-Hospital Clostridioides Difficile Infection (CDI) Incidence	Apr-Aug 2020	4.5	0.0		$\Psi$
4   In-Hospial Sepsis Rate   Apr-Jun 2020   1.5   5.2   ●     5   In-Hospital Acquired Delinum   Apr-Jun 2020   4.2   12.0   ●     6   In-Hospital Acquired Delinum   Apr-Jun 2020   4.2   12.0   ●     7   In-Hospital Acquired Mortality Ratio   2.0   9.9   7.5   ●     8   Hospital Standardized Mortality Ratio   2.0   8.4   2.7.6   ●     9   Emergency Patients Admitted to Hospital Within 10 Hours   Apr-Aug 2020   8.4   3.3   ●   ●     10   Admitted Patients Waiting for Inpatient Bed Placement   Apr-Aug 2020   8.4   3.3   ●   ●     11   Patients   Apr-Aug 2020   8.4   3.3   ●   ●   ●     12   Long Stay Patients   Apr-Aug 2020   N/A   3.1   ●	2	In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	Apr-Aug 2020	5.5	2.9		Ψ.
s   In-Hospital Acquired Delirium   Apr-Jun 2020   4.2   12.0   ↓     6   In-Hospital Acquired Non-Aspiration Pneumonia   Apr-Jun 2020   4.9   7.5   ↓     7   In-Hospital Acquired Vintary Tract Infection   Apr-Jun 2020   96   47   ↓     8   Hospital Standardzed Mortality Ratio   2019/2020   96   47   ↓     9   Emergency Patients Admitted to Hospital Within 10 Hours   Apr-Aug 2020   6.5.0%   53.3%   ↓     10   Admitted Patients Waiting for Inpatient Bed Placement   Apr-Aug 2020   8.4   3.3   ↓     11   Patients Level of Care (ALC) Days   Apr-Aug 2020   N/A   3.1   ↓     12   Long Stay Patients   Apr-Aug 2020   12.9%   18.6%   ↓     14   Non-Emergency Surgeries Completed Within 26 Weeks   Apr-Aug 2020   22.8%   80.3%   ↓     14   Non-Emergency Surgeries Vaiting Longer Than 26 Woeks   Apr-Aug 2020   5.8%   4.9%   ↓     15   Nursing and Allied Professional Sick Time   Apr-Aug 2020   1.000   1.008   ↓     16   Nursing and Allied Professional Overt	3	Hand Hygiene Compliance	2019/2020	80%	80.0%		1
€   In-Hospital Acquired Non-Aspiration Pneumonia   Apr-Jun 2020   4.9   7.5   ↓     7   In-Hospital Acquired Urinary Tract Infection   Apr-Jun 2020   7.8   27.8   27.8   27.8   4     6   Hospital Standardized Mortality Ratio   2019/2020   96   47   ↓     7   Darage Antitlet Obspital Within 10 Hours   Apr-Aug 2020   65.0%   53.3%   ↓     9   Emergency Patients Admitted to Hospital Within 10 Hours   Apr-Aug 2020   8.4   3.3   ↓     10   Admitted Patients Wathing for Inpatient Bed Pacement   Apr-Aug 2020   8.0   0.979   ↓     11   Patients Length of Stay Relative to Expected Length of Stay   2019/2020   0.95   0.979   ↓     12   Long Stay Patients   Apr-Aug 2020   12.9%   8.6%   ↓     13   Altematic Level of Care (ALC) Days   Apr-Aug 2020   12.9%   8.0%   ↓     14   Non-emergency Surgeries Waiting Longer Than 26 Weeks   Apr-Aug 2020   5.8%   4.9%   ↓     15   Nursing and Allied Professional Sick Time   Apr-Aug 2020   5.8%   4.9%   ↓	4	In-Hospital Sepsis Rate	Apr-Jun 2020	1.5	5.2	•	₩
7   In-Hospital Acquired Urinary Tract Infection   Apr-Jun 2020   7.8   27.6   ↓     8   Hospital Standardized Mortality Ratio   2019/2020   96   47   ↓     9   Emergency Patients Admitted to Hospital Within 10 Hours   Apr-Aug 2020   65.0%   53.3%   ↓     10   Admitted Patients Matting for Inpatient Bed Placement   Apr-Aug 2020   8.4   3.3   ↓     11   Patients Length of Stay Relative to Expected Length of Stay   2019/2020   0.95   0.979   ↓     12   Long Stay Patients   Apr-Aug 2020   8.4   3.3   ↓   ↓     13   Alternate Level of Care (ALC) Days   Apr-Aug 2020   12.9%   18.6%   ↓     14   Non-emergency Surgeries Completed Within 26 Weeks   Apr-Aug 2020   12.9%   80.3%   ↓     14   Non-emergency Surgeries Completed Within 26 Weeks   Apr-Aug 2020   2.8%   40.5%   ↓     15   Norsing and Allied Professional Overtime   Apr-Aug 2020   3.9%   ↓   ↓     16   Nursing and Allied Professional Overtime   Apr-Aug 2020   1.00%   ↓   ↓     17 <t< td=""><td>5</td><td>In-Hospital Acquired Delirium</td><td>Apr-Jun 2020</td><td>4.2</td><td>12.0</td><td>•</td><td>Ψ.</td></t<>	5	In-Hospital Acquired Delirium	Apr-Jun 2020	4.2	12.0	•	Ψ.
a   Hospital Standardized Mortality Ratio   2019/2020   96   47   •     cAPACITY FOR CARE ACROSS ALL SECTORS   CAPACITY FOR CARE ACROSS ALL SECTORS   •   •     9   Emergency Patients Admitted to Hospital Within 10 Hours   Apr-Aug 2020   8.4   3.3   •     11   Patients Length of Slay Relative to Expected Length of Slay   2019/2020   0.95   0.979   •     12   Long Stay Patients   Apr-Aug 2020   N/A   3.1   •     14   Alternate Level of Care (ALC) Days   Apr-Aug 2020   12.9%   18.6%   •   •     14   Non-emergency Surgeries Completed Within 26 Weeks   Apr-Aug 2020   22.8%   40.5%   •   •     15   Non-emergency Surgeries Waiting Longer Than 26 Weeks   Apr-Aug 2020   5.9%   40.5%   •     15   Non-Emergency Surgeries Maiting Longer Than 26 Weeks   Apr-Aug 2020   5.9%   40.5%   •     16   Nursing and Allied Professional Overtime   Apr-Aug 2020   5.9%   4.9%   •   •     17   Nurseng and Kline Charonace Ratio   Apr-Aug 2020   1.000   1.008   •   • <tr< td=""><td>6</td><td>In-Hospital Acquired Non-Aspiration Pneumonia</td><td>Apr-Jun 2020</td><td>4.9</td><td>7.5</td><td>٠</td><td></td></tr<>	6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Jun 2020	4.9	7.5	٠	
PARATY FOR CARE ACROSS ALL SECTORS Apr-Aug 2020 65.0% 53.3% ●   Admitted Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 6.8.4 3.3 ●   Patients Waiting for Inpatient Bed Placement Apr-Aug 2020 0.9 0.9 0.9   12 Long Stay Patients Apr-Aug 2020 0.4 3.1 ●   13 Alternate Level of Care (ALC) Days Apr-Aug 2020 N/A 3.1 ●   14 Non-emergency Surgeries Completed Within 26 Weeks Apr-Aug 2020 22.8% 40.5% ●   15 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 5.8% 4.9% ●   16 Nursing and Allied Professional Sick Time Apr-Aug 2020 5.8% 4.9% ●   17 Nursing and Allied Professional Overtime Apr-Aug 2020 5.3 5.3 ●   18 Lost Time Claims Rate 2019/2020 5.3 5.3 ●   19 Budget Performance Ratio Apr -Aug 2020 1.6% 1.5% ●   2 Hospitalization Rates Overall Apr-Dec 2019 1.000 1.008 ●   2 Hospitalization Rates Overall Apr-Aug 2020 3.44 3.3 ●   4 Mental Health	7	In-Hospital Acquired Urinary Tract Infection	Apr-Jun 2020	7.8	27.6	٠	4
9   Emergency Patients Admitted to Hospital Within 10 Hours   Apr-Aug 2020   65.0%   53.3%   ●     10   Admitted Patients Waiting for Inpatient Bed Placement   Apr-Aug 2020   8.4   3.3   ●     11   Patients Length of Stay Relative to Expected Length of Stay   2019/2020   0.95   0.979   ▲     12   Long Stay Patients   Apr-Aug 2020   N/A   3.1   ●     13   Alternate Level of Care (ALC) Days   Apr-Aug 2020   12.9%   18.6%   ●   ●     14   Non-emergency Surgeries Completed Within 26 Weeks   Apr-Aug 2020   25.8%   40.5%   ●     15   Non-Emergency Surgeries Waiting Longer Than 26 Weeks   Apr-Aug 2020   5.8%   40.5%   ●     16   Nursing and Allied Professional Sick Time   Apr-Aug 2020   5.8%   4.9%   ●     17   Nursing and Allied Professional Overtime   Apr-Aug 2020   5.3   5.3   ●     18   Lost Time Claims Rate   2019/2020   1.000   1.008   ▲   ●     19   Budget Performance Ratio   Apr-Aug 2020   1.6%   1.5%   ●   ●     1<	8	Hospital Standardized Mortality Ratio	2019/2020	96	47		4
10   Admitted Patients Waiting for Inpatient Bed Placement   Apr-Aug 2020   8.4   3.3   ●     11   Patients Length of Stay Relative to Expected Length of Stay   2019/2020   0.95   0.979   ▲     12   Long Stay Patients   Apr-Aug 2020   NA   3.1   ●     13   Alternate Level of Care (ALC) Days   Apr-Aug 2020   12.9%   18.6%   ●     14   Non-emergency Surgeries Completed Within 26 Weeks   Apr-Aug 2020   25.8%   40.5%   ●     14   Non-emergency Surgeries Waiting Longer Than 26 Weeks   Apr-Aug 2020   5.8%   4.9%   ●     15   Norsing and Allied Professional Sick Time   Apr-Aug 2020   5.8%   4.9%   ●     16   Nursing and Allied Professional Overtime   Apr-Aug 2020   5.8%   4.9%   ●     17   Nursing and Allied Professional Overtime   Apr-Aug 2020   1.000   1.008   ▲     18   Lost Time Claims Rate   2019/2020   1.6%   1.5%   ●     18   Budget Performance Ratio   Apr-Aug 2020   1.0%   1.5%   ●     19   Budget Performance Ratio (Age 70+)   2		CAPACITY FOR CARE ACROSS ALL SECTORS					
11   Patients Length of Stay Relative to Expected Length of Stay   2019/2020   0.95   0.979   ▲     12   Long Stay Patients   Apr-Aug 2020   NA   3.1   ↓     13   Alternate Level of Care (ALC) Days   Apr-Aug 2020   95%   80.3%   ↓     14   Non-Emergency Surgeries Completed Within 26 Weeks   Apr-Aug 2020   22.8%   40.5%   ↓     15   Non-Emergency Surgeries Waiting Longer Than 26 Weeks   Apr-Aug 2020   3.9%   3.4%   ↓     16   Nursing and Allied Professional Overtime   Apr-Aug 2020   3.9%   3.4%   ↓     18   Lost Time Claims Rate   2019/2020   5.3   5.3   ↓   ↓     19   Budget Performance Ratio   Apr-Aug 2020   1.6%   1.5%   ↓     2   Hospitalization Rates for Residents (Age 70+)   2019/2020   1.6%   1.5%   ↓     2   Hospital Readmission Rates (Age 70+)   2019/2020   247.6   274.7   ↓     3   Hospital Readmission Rates (Age 75+)   2019/2020   1.6%   1.6%   ↓     4   Mental Health & Substanco Use Patients Hospital (Age 75+)	9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Aug 2020	65.0%	53.3%	٠	1
12   Long Stay Patients   Apr-Aug 2020   N/A   3.1   ↓     13   Alternate Level of Care (ALC) Days   Apr-Jun 2020   12.9%   18.6%   ↓     14   Non-emergency Surgeries Completed Within 26 Weeks   Apr-Aug 2020   95%   80.3%   ↓     14   Non-emergency Surgeries Waiting Longer Than 26 Weeks   Apr-Aug 2020   22.8%   40.5%   ↓     15   Norsing and Allied Professional Sick Time   Apr-Aug 2020   5.8%   4.9%   ↓     16   Nursing and Allied Professional Overtime   Apr-Aug 2020   5.3   5.3   ↓     17   Nursing and Allied Professional Overtime   Apr-Aug 2020   5.3   5.3   ↓     18   Lost Time Claims Rate   BUDGET ACCOUNTABILITY   Budget Performance Ratio   Apr-Aug 2020   1.000   1.008   ↓     19   Budget Performance Ratio   Apr-Aug 2020   1.6%   1.5%   ↓   ↓     2   Hospital/Readmission Rates for Residents (Age 70+)   2019/2020   247.6   274.7   ↓     3   Hoerati Health & Substance Use Patients Hospital Readmission Rate (Age 15+)   2019/2020   13.3%   ↓   ↓<	10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Aug 2020	8.4	3.3		
13   Alternate Level of Care (ALC) Days   Apr-Jun 2020   12.9%   18.6%   ↓     14   Non-emergency Surgeries Completed Within 26 Weeks   Apr-Aug 2020   95%   80.3%   ↓     15   Non-Emergency Surgeries Waiting Longer Than 26 Weeks   Apr-Aug 2020   22.8%   40.5%   ↓     16   Nursing and Allied Professional Sick Time   Apr-Aug 2020   5.8%   4.9%   ↓     17   Nursing and Allied Professional Overtime   Apr-Aug 2020   5.8%   4.9%   ↓     18   Lost Time Claims Rate   2019/2020   5.3   5.3   ●   ↓     19   Budget Performance Ratio   Apr-Aug 2020   1.000   1.008   ↓     19   Budget Performance Ratio   Apr-Duc 2019/2020   1.000   1.008   ↓     1   Worsened Pressure Ulcer in Long Term Care Facilities   2019/2020   1.6%   1.5%   ↓     2   Hospital Readmission Rates for Residents (Age 70+)   2019/2020   1.0%   ↓   ↓     3   Hospital Readmission Rates Overail   Apr-Dec 2019   10.0%   ↓   ↓     4   Mental Health & Substance Use Patients Hospital	11	Patients Length of Stay Relative to Expected Length of Stay	2019/2020	0.95	0.979		
14   Non-emergency Surgeries Completed Within 26 Weeks   Apr-Aug 2020   95%   80.3%   ◆     15   Non-Emergency Surgeries Waiting Longer Than 26 Weeks   Apr-Aug 2020   22.8%   40.5%   ◆     16   Nursing and Allied Professional Sick Time   Apr-Aug 2020   3.9%   3.4%   ●   ↓     16   Nursing and Allied Professional Overtime   Apr-Aug 2020   3.9%   3.4%   ●   ↓     17   Nursing and Allied Professional Overtime   Apr-Aug 2020   5.3   5.3   ●   ↓     18   Lost Time Claims Rate   2019/2020   5.3   5.3   ●   ↓     19   Budget Performance Ratio   Apr-Aug 2020   1.000   1.008   ▲   ↓     10   Worsened Pressure Ulcer in Long Term Care Facilities   2019/2020   1.6%   1.5%   ↓   ↓     11   Worsened Pressure Ulcer in Long Term Care Facilities   2019/2020   1.6%   1.5%   ↓   ↓     14   Hospital Readmission Rates Overall   Apr-Dec 2019   10.0%   11.0%   ↓   ↓     14   Mental Health A Substance Use Patients Hospital Readmission Rate (Age 15+)	12	Long Stay Patients	Apr-Aug 2020	N/A	3.1		₩
15   Non-Emergency Surgeries Walting Longer Than 26 Weeks   Apr-Aug 2020   22.8%   40.5%   ↓     16   Nursing and Allied Professional Sick Time   Apr-Aug 2020   5.8%   4.9%   ↓     17   Nursing and Allied Professional Sick Time   Apr-Aug 2020   3.9%   3.4%   ↓     18   Lost Time Claims Rate   2019/2020   5.3   5.3   ●   ↓     19   Budget Performance Ratio   Apr-Aug 2020   1.000   1.008   ↓     1   Worsened Pressure Ulcer in Long Term Care Facilities   2019/2020   1.6%   1.5%   ↓     2   Hospital Readmission Rates Overall   Apr-Aug 2020   1.000   1.008   ↓     4   Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)   2019/2020   1.6%   11.0%   ↓     4   Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)   2019/2020   1.3.3%   13.5%   ↓     5   Patients with Chronic Conditions Admitted to Hospital (Age 75+)   2019/2020   3.448   3.220   ↓     6   Low Acuity Emergency Visits by Community   Apr-Aug 2020   50%   61.4%   ↓	13	Alternate Level of Care (ALC) Days	Apr-Jun 2020	12.9%	18.6%	٠	
STAFF   Apr-Aug 2020   5.8%   4.9%   Image: Constraint of the state of the sta	14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Aug 2020	95%	80.3%	•	1
16   Nursing and Allied Professional Sick Time   Apr-Aug 2020   5.8%   4.9%   ↓     17   Nursing and Allied Professional Overtime   Apr-Aug 2020   3.9%   3.4%   ↓     18   Lost Time Claims Rate   2019/2020   5.3   5.3   ●   ↓     19   Budget Performance Ratio   Apr-Aug 2020   1.000   1.008   ▲   ↓     19   Budget Performance Ratio   Apr-Aug 2020   1.6%   1.5%   ↓     2   Hospitalization Rates for Residents (Age 70+)   2019/2020   247.6   274.7   ↓     3   Hospital Readmission Rates Overall   Apr-Dec 2019   10.0%   11.0%   ↓     4   Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)   2019/2020   13.3%   13.5%   ↓     5   Patients with Chronic Conditions Admitted to Hospital (Age 75+)   2019/2020   3.448   3.220   ↓     6   Low Acuity Emergency Visits by Community   Apr-Aug 2020   102.7   92.0   ↓     7   Home Health Services Provided Within Benchmark Time   Apr-Aug 2020   50%   61.4%   ↓     8   <	15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Aug 2020	22.8%	40.5%	٠	
17   Nursing and Allied Professional Overtime   Apr-Aug 2020   3.9%   3.4%   ●     18   Lost Time Claims Rate   2019/2020   5.3   5.3   ●     19   Budget Performance Ratio   Apr-Aug 2020   1.000   1.008   ●     19   Budget Performance Ratio   Apr-Aug 2020   1.000   1.008   ●     2   Hospitalization Rates for Residents (Age 70+)   2019/2020   247.6   274.7   ●     3   Hospital Readmission Rates Overall   Apr-Dec 2019   10.0%   11.0%   ●   ●     4   Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)   2019/2020   13.3%   13.5%   ●   ●     5   Patients with Chronic Conditions Admitted to Hospital (Age 75+)   2019/2020   102.7   92.0   ●     6   Low Acuity Emergency Visits by Community   Apr-Aug 2020   102.7   92.0   ●     7   Home Health Services Provided Within Benchmark Time   Apr-Aug 2020   30.0   33.9   ●     8   Wait Time for Home Health Seisessment (RAI-HC)   Apr-Aug 2020   30.0   33.9   ●   ●		STAFF					
18   Lost Time Claims Rate   2019/2020   5.3   5.3   5.3   ●     19   Budget Performance Ratio   Apr-Aug 2020   1.000   1.008   ▲   ●     Delta Community     1   Worsened Pressure Ulcer in Long Term Care Facilities   2019/2020   247.6   274.7   ●     2   Hospitalization Rates for Residents (Age 70+)   2019/2020   247.6   274.7   ●     3   Hospital Readmission Rates Overall   Apr-Dec 2019   10.0%   11.0%   ▲   ●     4   Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)   2019/2020   3.448   3.220   ●   ●     5   Patients with Chronic Conditions Admitted to Hospital (Age 75+)   2019/2020   3.448   3.220   ●   ●     6   Low Acuity Emergency Visits by Community   Apr-Aug 2020   102.7   92.0   ●   ●     7   Home Health Services Provided Within Benchmark Time   Apr-Aug 2020   50%   61.4%   ●   ●     8   Wait Time for Home Health Assessment (RAI-HC)   Apr-Aug 2020   75%   71.4%   ●   ●   ●	16	Nursing and Allied Professional Sick Time	Apr-Aug 2020	5.8%	4.9%		₩
BUDGET ACCOUNTABILITY     19   Budget Performance Ratio   Apr-Aug 2020   1.000   1.008   A     Delta Community     1   Worsened Pressure Ulcer in Long Term Care Facilities   2019/2020   1.6%   1.5%   Image: Colspan="4">Image: Colspan="4">Colspan="4"Colspan="4">Colspan="4"Colspan="4"   Colspan=	17	Nursing and Allied Professional Overtime	Apr-Aug 2020	3.9%	3.4%		₩
19   Budget Performance Ratio   Apr-Aug 2020   1.000   1.008   ▲     Delta Community     1   Worsened Pressure Ulcer in Long Term Care Facilities   2019/2020   1.6%   1.5%   ↓     2   Hospitalization Rates for Residents (Age 70+)   2019/2020   247.6   274.7   ↓     3   Hospital Readmission Rates Overall   Apr-Dec 2019   10.0%   11.0%   ↓     4   Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)   2019/2020   3.448   3.220   ↓     5   Patients with Chronic Conditions Admitted to Hospital (Age 75+)   2019/2020   3.448   3.220   ↓     6   Low Acuity Emergency Visits by Community   Apr-Aug 2020   100.7   92.0   ↓     7   Home Health Services Provided Within Benchmark Time   Apr-Aug 2020   50%   61.4%   ↑     8   Wait Time for Home Health Assessment (RAI-HC)   Apr-Aug 2020   30.0   33.9   ↓     9   Admissions to Long Term Care within 30 Days   Apr-Aug 2020   75%   71.4%   ↓     10   Emergency Visits by Home Health Clients   Jul2019-Jun2020   30.0 <td< td=""><td>18</td><td>Lost Time Claims Rate</td><td>2019/2020</td><td>5.3</td><td>5.3</td><td></td><td>₩</td></td<>	18	Lost Time Claims Rate	2019/2020	5.3	5.3		₩
Delta Community     1   Worsened Pressure Ulcer in Long Term Care Facilities     2   Hospitalization Rates for Residents (Age 70+)     3   Hospitalization Rates Overall     4   Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)     5   Patients with Chronic Conditions Admitted to Hospital (Age 75+)     6   Low Acuity Emergency Visits by Community     7   Home Health Services Provided Within Benchmark Time     8   Wait Time for Home Health Assessment (RAI-HC)     9   Admissions to Long Term Care within 30 Days     10   Emergency Visits by Long Term Care Clients     11   Emergency Visits by Long Term Care Clients     10   Emergency Visits by Long Term Care Clients     11   Wort Time for Home Health Clients     11   Emergency Visits by Long Term Care Clients     12   Within 10% of Target		BUDGET ACCOUNTABILITY					
1   Worsened Pressure Ulcer in Long Term Care Facilities   2019/2020   1.6%   1.5%   ●     2   Hospitalization Rates for Residents (Age 70+)   2019/2020   247.6   274.7   ●     3   Hospital Readmission Rates Overall   Apr-Dec 2019   10.0%   11.0%   ▲   ●     4   Mental Heath & Substance Use Patients Hospital Readmission Rate (Age 15+)   2019/2020   13.3%   13.5%   ▲   ●     5   Patients with Chronic Conditions Admitted to Hospital (Age 75+)   2019/2020   3,448   3,220   ●   ●     6   Low Acuity Emergency Visits by Community   Apr-Aug 2020   102.7   92.0   ●   ●     7   Home Health Services Provided Within Benchmark Time   Apr-Aug 2020   50%   61.4%   ●   ●     8   Wait Time for Home Health Assessment (RAI-HC)   Apr-Aug 2020   30.0   33.9   ●   ●     9   Admissions to Long Term Care within 30 Days   Apr-Aug 2020   75%   71.4%   ▲   ●     10   Emergency Visits by Long Term Care Clients   Jul2019-Jun2020   75.8   90.6   ●   ●     11   E	19	Budget Performance Ratio	Apr-Aug 2020	1.000	1.008		₩
2   Hospitalization Rates for Residents (Age 70+)   2019/2020   247.6   274.7   ↓     3   Hospital Readmission Rates Overall   Apr-Dec 2019   10.0%   11.0%   ↓     4   Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)   2019/2020   13.3%   13.5%   ↓     5   Patients with Chronic Conditions Admitted to Hospital (Age 75+)   2019/2020   3,448   3,220   ↓     6   Low Acuity Emergency Visits by Community   Apr-Aug 2020   102.7   92.0   ↓     7   Home Health Services Provided Within Benchmark Time   Apr-Aug 2020   50%   61.4%   ●   ●     8   Wait Time for Home Health Assessment (RAI-HC)   Apr-Aug 2020   30.0   33.9   ●   ↓     9   Admissions to Long Term Care within 30 Days   Apr-Aug 2020   75%   71.4%   ▲   ●     10   Emergency Visits by Long Term Care Clients   Jul2019-Jun2020   75.8   90.6   ↓   ↓     11   Emergency Visits by Long Term Care Clients   Jul2019-Jun2020   30.0   33.9   ↓   ↓     Wetening Target   12	De	Ita Community					
3   Hospital Readmission Rates Overall   Apr-Dec 2019   10.0%   11.0%   A   Image: Constraint of the constrate of the constraint of the constraint of the constraint of the c	1	Worsened Pressure Ulcer in Long Term Care Facilities	2019/2020	1.6%	1.5%		₩
4   Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)   2019/2020   13.3%   13.5%   ▲   ↓     5   Patients with Chronic Conditions Admitted to Hospital (Age 75+)   2019/2020   3,448   3,220   ↓     6   Low Acuity Emergency Visits by Community   Apr-Aug 2020   102.7   92.0   ↓     7   Home Health Services Provided Within Benchmark Time   Apr-Aug 2020   50%   61.4%   ●   ↑     8   Wait Time for Home Health Assessment (RAI-HC)   Apr-Aug 2020   30.0   33.9   ↓   ↓     9   Admissions to Long Term Care within 30 Days   Apr-Aug 2020   75%   71.4%   ▲   ↑     10   Emergency Visits by Home Health Clients   Jul2019-Jun2020   75.8   90.6   ↓   ↓     11   Emergency Visits by Long Term Care Clients   Jul2019-Jun2020   30.0   33.9   ↓   ↓     KPI Count By Status     Weithin 10% of Target   12     Wottes   Vithin 10% of Target   5   5	2	Hospitalization Rates for Residents (Age 70+)	2019/2020	247.6	274.7	•	
5   Patients with Chronic Conditions Admitted to Hospital (Age 75+)   2019/2020   3,448   3,220   Image: Control of Conditions Admitted to Hospital (Age 75+)     6   Low Acuity Emergency Visits by Community   Apr-Aug 2020   102.7   92.0   Image: Control of Conditions Admitted to Hospital (Age 75+)     7   Home Health Services Provided Within Benchmark Time   Apr-Aug 2020   50%   61.4%   Image: Control of Conditions Admitted to Hospital (Age 75+)     8   Wait Time for Home Health Assessment (RAI-HC)   Apr-Aug 2020   30.0   33.9   Image: Control of Conditions Admitted to Hospital (Age 75+)     9   Admissions to Long Term Care within 30 Days   Apr-Aug 2020   75%   71.4%   Image: Control of Contr	3	Hospital Readmission Rates Overall	Apr-Dec 2019	10.0%	11.0%		₩
6   Low Acuity Emergency Visits by Community   Apr-Aug 2020   102.7   92.0   ↓     7   Home Health Services Provided Within Benchmark Time   Apr-Aug 2020   50%   61.4%   ↑     8   Wait Time for Home Health Assessment (RAI-HC)   Apr-Aug 2020   30.0   33.9   ↓     9   Admissions to Long Term Care within 30 Days   Apr-Aug 2020   75%   71.4%   ▲   ↑     10   Emergency Visits by Home Health Clients   Jul2019-Jun2020   75.8   90.6   ↓     11   Emergency Visits by Long Term Care Clients   Jul2019-Jun2020   30.0   33.9   ↓     KPI Count By Status     Meeting Target   12     Within 10% of Target   5	4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2019/2020	13.3%	13.5%		₩
7   Home Health Services Provided Within Benchmark Time   Apr-Aug 2020   50%   61.4%   •     8   Wait Time for Home Health Assessment (RAI-HC)   Apr-Aug 2020   30.0   33.9   •   •     9   Admissions to Long Term Care within 30 Days   Apr-Aug 2020   75%   71.4%   •   •     10   Emergency Visits by Home Health Clients   Jul2019-Jun2020   75.8   90.6   •   •     11   Emergency Visits by Long Term Care Clients   Jul2019-Jun2020   30.0   33.9   •   •     11   Emergency Visits by Long Term Care Clients   Jul2019-Jun2020   30.0   33.9   •   •     11   Emergency Visits by Long Term Care Clients   Jul2019-Jun2020   30.0   33.9   •   •     12   Within 10% of Target   12   12   12   12   12   12	5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2019/2020	3,448	3,220		
8   Wait Time for Home Health Assessment (RAI-HC)   Apr-Aug 2020   30.0   33.9   ◆   ↓     9   Admissions to Long Term Care within 30 Days   Apr-Aug 2020   75%   71.4%   ▲   ↑     10   Emergency Visits by Home Health Clients   Jul2019-Jun2020   75.8   90.6   ↓     11   Emergency Visits by Long Term Care Clients   Jul2019-Jun2020   30.0   33.9   ↓   ↓     KPI Count By Status     Meeting Target   12     Within 10% of Target   5	6	Low Acuity Emergency Visits by Community	Apr-Aug 2020	102.7	92.0		
9   Admissions to Long Term Care within 30 Days   Apr-Aug 2020   75%   71.4%   Image: Constraint of the second secon	7	Home Health Services Provided Within Benchmark Time	Apr-Aug 2020	50%	61.4%		1
10   Emergency Visits by Home Health Clients   Jul2019-Jun2020   75.8   90.6   Image: Second Se	8	Wait Time for Home Health Assessment (RAI-HC)	Apr-Aug 2020	30.0	33.9	•	₩
11   Emergency Visits by Long Term Care Clients   Jul2019-Jun2020   30.0   33.9   ↓     KPI Count By Status     Meeting Target   ●   12     Within 10% of Target   5	9	Admissions to Long Term Care within 30 Days	Apr-Aug 2020	75%	71.4%		1
KPI Count By Status   Meeting Target 12   Within 10% of Target 5	10	Emergency Visits by Home Health Clients	Jul2019-Jun2020	75.8	90.6	•	$\mathbf{\Psi}$
Meeting Target12NotesMithin 10% of Target5	11	Emergency Visits by Long Term Care Clients	Jul2019-Jun2020	30.0	33.9	•	$\mathbf{\Psi}$
Notes Within 10% of Target 5				KPI Count By Status			IS
		Meeting Target			12		
All measures reported on YTD (Year-to-Date) basis Not Meeting Target • 12	Notes			Within 10% of Target			5
	All measures reported on YTD (Year-to-Date) basis			Not Meetir	ng Target	•	12