

Our Health Care Report Card

Time Frame

Peace Arcl	h Hospital	

Direction **QUALITY AND SAFETY** In-Hospital Clostridioides Difficile Infection (CDI) Incidence Apr-Aug 2020 4.5 3.0 1 1 ₩ 2.9 2 In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence Apr-Aug 2020 5.5 3 Hand Hygiene Compliance 2019/2020 80% 83.4% 1 J 4 In-Hospital Sepsis Rate Apr-Jun 2020 2.9 0.0 5 In-Hospital Acquired Delirium Apr-Jun 2020 6.9 6.6 1 ₩ 6 In-Hospital Acquired Non-Aspiration Pneumonia Apr-Jun 2020 6.8 3.5 7 In-Hospital Acquired Urinary Tract Infection Apr-Jun 2020 10.0 20.4 91 8 Hospital Standardized Mortality Ratio 2019/2020 96 **CAPACITY FOR CARE ACROSS ALL SECTORS** Emergency Patients Admitted to Hospital Within 10 Hours Apr-Aug 2020 65.0% 69.7% 1 9 10 Admitted Patients Waiting for Inpatient Bed Placement Apr-Aug 2020 9.1 3.6 2019/2020 0.95 0.964 11 Patients Length of Stay Relative to Expected Length of Stay 12 Long Stay Patients Apr-Aug 2020 N/A 17.7 13 Alternate Level of Care (ALC) Days Apr-Jun 2020 12.9% 22.5% J 14 Non-emergency Surgeries Completed Within 26 Weeks 95% 72.1% Apr-Aug 2020 Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr-Aug 2020 22.8% 34.4% 15 **STAFF** 5.8% 4.2% 16 Nursing and Allied Professional Sick Time Apr-Aug 2020 Nursing and Allied Professional Overtime Apr-Aug 2020 3.9% 4.4% 17 18 Lost Time Claims Rate 2019/2020 5.3 5.0 **BUDGET ACCOUNTABILITY** 19 **Budget Performance Ratio** Apr-Aug 2020 1.000 1.058 • South Surrey/White Rock Community 1.6% Worsened Pressure Ulcer in Long Term Care Facilities 2019/2020 1.6% 1 207.9 • 2 Hospitalization Rates for Residents (Age 70+) 2019/2020 247.6 • 3 Hospital Readmission Rates Overall Apr-Dec 2019 10.0% 10.4% 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 2019/2020 13.3% 9.2% 1 Ψ 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2019/2020 3,448 2,012 J 6 Low Acuity Emergency Visits by Community Apr-Aug 2020 102.7 72.7 1 Home Health Services Provided Within Benchmark Time 50% 62.6% 7 Apr-Aug 2020 • 8 Wait Time for Home Health Assessment (RAI-HC) Apr-Aug 2020 30.0 28.5

Notes

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10

11

No

Measure Name

All measures reported on YTD (Year-to-Date) basis

Admissions to Long Term Care within 30 Days

Emergency Visits by Long Term Care Clients

Emergency Visits by Home Health Clients

Meeting Target 19
Within 10% of Target 3
Not Meeting Target 7

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66.4%

87.7

27.5

75%

75.8

30.0

Apr-Aug 2020

Jul2019-Jun2020

Jul2019-Jun2020

Fiscal Period: FP05, 2020/21 - Ending Aug 20, 2020

Status

Actual

Target

Preferred