

## **Our Health Care Report Card**

lo	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
	QUALITY AND SAFETY					Direction
	In-Hospital Clostridioides Difficile Infection (CDI) Incidence	Apr-Oct 2020	4.5	4.6		•
	In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	Apr-Oct 2020	5.5	4.2		Į.
	Hand Hygiene Compliance	Apr-Oct 2020	80%	85.6%		1
	In-Hospital Sepsis Rate	Apr-Sep 2020	2.9	5.5	•	•
	In-Hospital Acquired Delirium	Apr-Sep 2020	6.9	13.7	•	•
	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Sep 2020	6.8	5.9		1
	In-Hospital Acquired Urinary Tract Infection	Apr-Sep 2020	10.0	19.6	•	Ψ.
8	Hospital Standardized Mortality Ratio	Apr-Jun 2020	92	112	•	•
	CAPACITY FOR CARE ACROSS ALL SECTORS					
	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Oct 2020	65.0%	51.6%	•	•
	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Oct 2020	13.4	6.9		Ī
	Patients Length of Stay Relative to Expected Length of Stay	2019/2020	0.95	1.039		Ť
	Long Stay Patients	Apr-Oct 2020	N/A	28.6		Ť
	Alternate Level of Care (ALC) Days	Apr-Sep 2020	12.9%	14.4%	•	Ť
	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Oct 2020	95%	71.9%	•	•
14 15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Oct 2020	22.8%	47.2%	•	Ī
	STAFF	•				•
	Nursing and Allied Professional Sick Time	Apr-Oct 2020	5.8%	4.7%		•
	Nursing and Allied Professional Overtime	Apr-Oct 2020	3.9%	3.3%		4
18	Lost Time Claims Rate	Apr-Jun 2020	5.3	4.2		4
	BUDGET ACCOUNTABILITY					
	Budget Performance Ratio	Apr-Oct 2020	1.000	1.045		•
ı	rnaby Community					
	Worsened Pressure Ulcer in Long Term Care Facilities	Apr-Jun 2020	1.6%	2.4%		1
	Hospitalization Rates for Residents (Age 70+)	2019/2020	247.6	218.8		•
	Hospital Readmission Rates Overall	2019/2020	10.0%	10.2%		•
	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2019/2020	13.3%	15.5%		•
	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2019/2020	3,448	2,596		4
	Low Acuity Emergency Visits by Community	Apr-Oct 2020	102.7	58.2		1
	Home Health Services Provided Within Benchmark Time	Apr-Oct 2020	50%	50.2%		1
	Wait Time for Home Health Assessment (RAI-HC)	Apr-Oct 2020	30.0	41.7	•	Ψ.
	Admissions to Long Term Care within 30 Days	Apr-Oct 2020	75%	66.7%	•	1
	Emergency Visits by Home Health Clients	Sep2019-Sep2020	75.8	76.4		•
	Emergency Visits by Long Term Care Clients	Sep2019-Sep2020	30.0	43.9	•	1
				KPI Cou	ınt By Statı	ıs
	_		Meeting Ta	arget		11
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Notes

All measures reported on YTD (Year-to-Date) basis

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Within 10% of Target

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Not Meeting Target